



Office of General Services Procurement Services

Corning Tower, Empire State Plaza, Albany, NY 12242 | <https://ogs.ny.gov/procurement> | customer.service@ogs.ny.gov | 518-474-6717

General Information Bulletin

Subject: Register for the Procurated Webinar

DATE: August 01, 2024

CL #: 900

GROUP #: All

We are delighted to announce that the New York State Office of General Services (OGS) is launching a vendor performance management tool called [Procurated](#) to better understand how our vendors are serving our customers. This tool provides an easy-to-use online performance review rating system that allows OGS contract users to submit a vendor performance evaluation and feedback. This information will help ensure our customers are receiving the best quality services.

You may receive an email or call from Procurated in the coming weeks to share your experiences with our vendors. When contacted, please take a moment to respond with your feedback. You may also provide a review at any time by selecting vendors on our custom landing page [here](#).

We also invite you to learn more about our program with Procurated at a live webinar on Thursday, August 8 at 12:00 noon EDT. Please register to attend at this [link](#).

In the meantime, if you have any questions about Procurated, please contact Jenny Doherty at jenny@procurated.com.