

Custodial Housekeeping Survey Form

Take the time to answer the following questions and provide comments. Your responses and comments will help the facility better meet your needs and further improve our Green Cleaning Program. Please respond by _____.

Place an "X" in the box that represents your assessment.

Question	Excellent	Good	Fair	Poor	NA
Halls and Entrances					
1. Quality of halls and entrances cleanliness?					
Comments/Suggestions:					
Offices					
2. Quality of office dusting?					
3. Quality of office vacuuming?					
4. Quality of office trash removal?					
Comments/Suggestions:					
Classrooms and Study Areas					
5. Quality of classroom & study area desk top cleaning?					
6. Quality of classroom & study area blackboard cleaning?					
7. Quality of classroom & study area dust mopping/vacuuming?					
8. Quality of classroom & study area trash removal?					
Comments/Suggestions:					
Restrooms					
9. Quality of washroom cleanliness?					
10. Quantity of washroom supplies?					
11. Quality of washroom trash removal?					
Comments/Suggestions:					

Question	Excellent	Good	Fair	Poor	NA	
Staff						
12. Quality of staff courtesy?						
13. Quality of timely responses to requests?						
14. Quality of staff appearance?						
15. Quality of communication with/from housekeeping staff?						
16. Quality of our overall custodial services?						
Comments/Suggestions:						
Questions				Y	N	NA
Indoor Environment Quality and Health						
Currently , are cleaning products or cleaning equipment in use that leave irritants on surfaces or in the air that may directly affect your health (i.e., triggers coughing, asthma, skin rash, watery eyes)?						
Identify Tasks and Effects:						
Impacts of the Green Cleaning Program						
Have you noticed a change in facility cleanliness since the establishment of the Green Cleaning Program?						
Do you consider these positive and/or negative changes? (Please describe the below.)						
Positive changes:						
Negative changes:						