



NY GovBuy

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Project Based Information Technology Consulting Services (PBITS) Contracts



Case Studies in How to Procure IT Project Based Services



May 2 & 3, 2018

#2018NYGovBuy  @NYSPRO  @nysprocurement



Agenda

- How to use this contract
- Where to find helpful resources
- Review Case Studies
- Who to contact for questions

Speakers

- Mark Joly
- Jessica Paul
- Sonni D'Andrea
- Nancy Dougherty
- Shannon Prica-Kast
- PBITS Users from DOT, OMH, and OGS
 - David Mackey
 - Paul Murray
 - Susan “Sue” Bixby





Restricted Period Currently In Effect

Designated Contact

- Information Technology Umbrella Contract-
Manufacturer Based - First Periodic Recruitment
PS_SW_ITF@ogs.ny.gov
- Hourly Based Information Technology Services

What is a restricted period?

This is the time between when a solicitation is released and the contract is awarded. During this time, make sure to direct your questions to the designated contacts.

OGS Restricted Periods List

<https://nyspro.ogs.ny.gov/content/restricted-periods-list>



IT Centralized Contract Suite Overview

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IT Contracts

Components of the OGS information technology contracting suite:

- HBITS – Hourly Based IT Services (2012, 2018)
- PBITS – Project Based IT Consulting Services (2015, 2016)
- IT Umbrella Contract - Manufacturer Based (2015, 2017)
 - Aggregate Buys
- IT Umbrella Contract - Distributor Based (2016)

Easy to Use

- Standardized forms to make the mini-bid and request for quote (RFQ) process easier.
- The same terms and conditions for all vendors in each contract.

When to use HBITS and PBITS

HBITS:

- Hourly Based
- Staff Augmentation
- 2 to 24 months

PBITS:

- Project Based
- Deliverables
- Up to 36 months

Hourly Based IT Services Overview

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HBITS

- Assists Authorized Users in receiving IT services quickly
- Stimulates competition to lower costs
- Increased MWBE participation

HBITS Update

- Current contract expires 10/31/18
- Solicitation to replace the current contract is in process and we do not expect any lapse in services
- Restricted Period is currently in effect

Project Based IT Consulting Services Overview

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PBITS Key Contract Components

- For consulting services related to a project only
- Maximum not-to-exceed pricing
- Each project has a maximum duration of **36 months**
- Standardized contractor requirements, terms, and conditions
- The contract includes optional periodic recruitments, allowing OGS to add more contractors, increasing competition and offering a greater variety of expertise



PBITS Contract Structure

The contract is divided into lots based on anticipated project cost



What Can You Use This Contract For?

- This contract can be used to obtain consulting services for a project with payments made for deliverables, not on an hourly basis
- Projects range from the development of proprietary software solutions and customized training to project management
- Authorized Users have three lots, or categories to choose from based on anticipated project value

What Can You Use This Contract For?

In Scope Projects

- Technical architecture advisory services
- Independent Verification & Validation (IV & V) Services
- Proprietary software application development/customization, programming and integration
- Data categorization
- Data information management (migration, conversion, manipulation, integration)
- Project management support services
- Implementation of open-source software

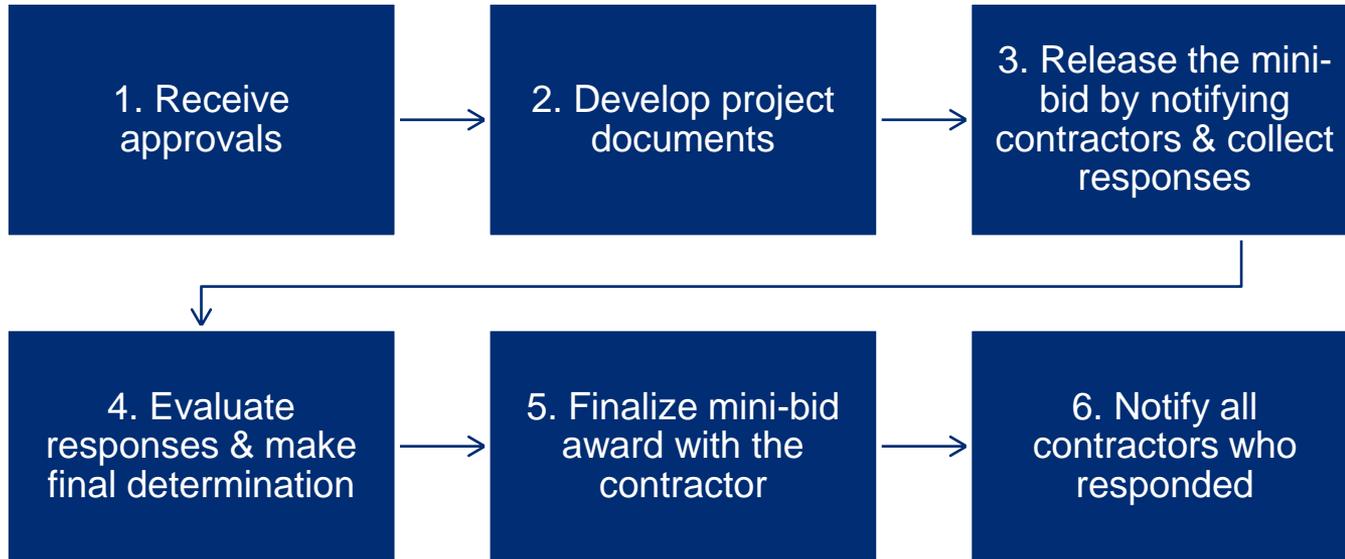


What Can You Use This Contract For?

Out of Scope Projects

- Staff augmentation or data entry services
- Hardware and software maintenance and support
- Prepackaged training courses
- Buying equipment or off-the-shelf software
- Services such as network provisioning, voice services, or video bridging
- Cloud based or “as a service” offerings, including, but not limited to SaaS, IaaS, PaaS, and XaaS
- eLearning

PBITS: Suggested Process Overview



Resources on the OGS Website

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The PBITS Landing Page

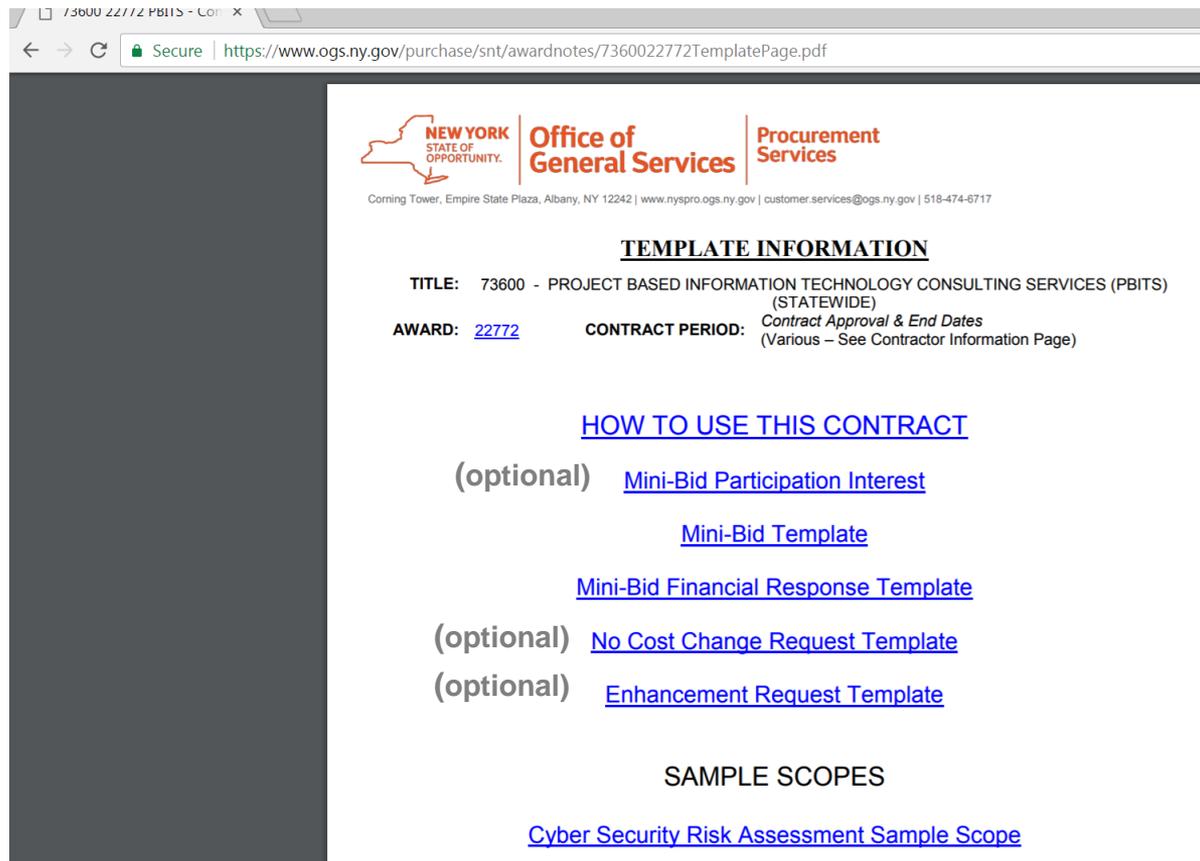
<http://www.ogs.ny.gov/purchase/snt/awardnotes/7360022772can.HTM>



Project Based Information Technology Consulting Services (PBITS)	
Award Document  {Updated / Revised}	Contract Period: September 09, 2015 - September 08, 2018
Contract Updates 	Group: 73600 Award: 22772
Contractor Information 	Use of Contracts: All State Agencies and Non-State Agencies
Template Page 	Contact Person: Nancy Dougherty Telephone: (518) 408-3265
Mailing List By Lot	Contract Issued: September 17, 2015 Contract Updated: March 26, 2018
Contractor Template Page 	
How To Use 	
Historical Information 	
Customer Service	
Description: <p>The Project Based Information Technology (IT) Consulting Services Contracts streamline the procurement of IT Consulting Services for Authorized Users of NYS OGS Centralized Contracts. Services required by an Authorized User can be obtained via an expedited competitive Mini-Bid process. Authorized User Agreements awarded as a result of Mini-Bids under this Centralized Contract will result in fixed-price deliverable-based agreements for Consulting Services.</p> <p>Authorized Users Contact: PBITS.AuthorizedUsers@ogs.ny.gov Contractors Contact: PBITS.Contractors@ogs.ny.gov</p> <p style="text-align: center;">Install Free Adobe Acrobat Reader for PDF Documents</p>	



Available Templates



NEW YORK STATE OF OPPORTUNITY | Office of General Services | Procurement Services

Corning Tower, Empire State Plaza, Albany, NY 12242 | www.nyspro.ogs.ny.gov | customer.services@ogs.ny.gov | 518-474-6717

TEMPLATE INFORMATION

TITLE: 73600 - PROJECT BASED INFORMATION TECHNOLOGY CONSULTING SERVICES (PBITS) (STATEWIDE)

AWARD: [22772](#) **CONTRACT PERIOD:** *Contract Approval & End Dates*
(Various – See Contractor Information Page)

HOW TO USE THIS CONTRACT

(optional) [Mini-Bid Participation Interest](#)

[Mini-Bid Template](#)

[Mini-Bid Financial Response Template](#)

(optional) [No Cost Change Request Template](#)

(optional) [Enhancement Request Template](#)

SAMPLE SCOPES

[Cyber Security Risk Assessment Sample Scope](#)



The PBITS Landing Page

<http://www.ogs.ny.gov/purchase/snt/awardnotes/7360022772can.HTM>



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Install Free Adobe Acrobat Reader for PDF Documents	



Case Studies from PBITS Mini-Bid Users

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PBITS Mini-Bid Users

NYSDOT

Purchasing Unit

- David Mackey – Contract Management Specialist

NYSOMH

Consolidated Business Office

- Paul Murray - Contract Management Specialist 3

NYSOGS

eProcurement Team

- Sue Bixby - Business Systems Analyst





Remember: We're Here to Help

PBITS Contact

PBITS.AuthorizedUsers@ogs.ny.gov



Helpful Resources - PBITS

- Contract page:
 - www.ogs.ny.gov/purchase/snt/awardnotes/7360022772can.HTM
- How to use guide:
 - www.ogs.ny.gov/purchase/snt/awardnotes/7360022772HowToUse.pdf

Remember: We're Here to Help (continued)

HBITS Contact

HBITS.StateAgencies@ogs.ny.gov

HBITS.NonExecutiveAgencies@ogs.ny.gov



Helpful Resources - HBITS

- Contract page:
 - www.ogs.ny.gov/purchase/snt/awardnotes/7301222439can.HTM
- How to use guides:
 - www.ogs.ny.gov/BU/PC/hbits/docs/1_HowtoUseHBITS.pdf
 - www.ogs.ny.gov/BU/PC/hbits/docs/Form5HowToGuide.pdf

Remember: We're Here to Help (continued)

IT Services Suite Contacts

- IT Umbrella Contract - Manufacturer Based:
MfrUmbrella.AuthorizedUsers@ogs.ny.gov
- IT Umbrella Contract - Distributor Based:
PSDistUmbrella.AuthorizedUsers@ogs.ny.gov





Remember: We're Here to Help (continued)

IT Services Suite Contacts

- IT Umbrella Contract - Manufacturer Based:
MfrUmbrella.AuthorizedUsers@ogs.ny.gov
- IT Umbrella Contract - Distributor Based:
PSDistUmbrella.AuthorizedUsers@ogs.ny.gov

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Questions

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Who We Are & What We Offer

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Overview of OGS Procurement Services



Commodities
Food | Vehicles | Green Cleaning Supplies |
Fuels | Road Salt | Medical Supplies | Furniture |
Paper & Office Supplies



Technology
Communications Equipment | Printers | Software |
Telecommunications | Computer Hardware |
Information Technology Services



Services
Administrative Services | Travel Services |
Building & Security Guard Services |
Information Technology Services

We are the state's central procurement office responsible for establishing and managing Centralized contracts for goods and services needed by government entities across New York.



Who Can Use Our Contracts?

Who's Eligible

- State agencies
- Local governments
- Public and private schools and universities
- Charitable non-profit organizations
- Public authorities
- Public benefit corporations

How to Get Started

- To use our contracts you must complete an eligibility application to receive an authorized user number.

Where to find the eligibility application:
www.nyspro.ogs.ny.gov/content/using-ogs-centralized-contracts-0



PBITS: Suggested Process

1. Receive Approvals
2. Develop Project Documents
 - Scope of Work
 - Deliverables
 - Timeline
 - Evaluation Criteria & Method of Award
3. Release the mini-bid by notifying contractors & collect responses
4. Evaluate responses & make final determination
5. Finalize mini-bid award with the contractor
6. Notify all contractors who responded



The PBITS Landing Page

<http://www.ogs.ny.gov/purchase/snt/awardnotes/7360022772can.HTM>



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Template Page 	Contact Person: Nancy Dougherty Telephone: (518) 408-3265
Mailing List By Lot	Contract Issued: September 17, 2015 Contract Updated: March 22, 2017
Contractor Template Page 	
How To Use 	
Historical Information 	
Customer Service	
Description:	
<p>The Project Based Information Technology (IT) Consulting Services Contracts streamline the procurement of IT Consulting Services for Authorized Users of NYS OGS Centralized Contracts. Services required by an Authorized User can be obtained via an expedited competitive Mini-Bid process. Authorized User Agreements awarded as a result of Mini-Bids under this Centralized Contract will result in fixed-price deliverable-based agreements for Consulting Services.</p> <p>Authorized Users Contact: PBITS.AuthorizedUsers@ogs.ny.gov Contractors Contact: PBITS.Contractors@ogs.ny.gov</p>	
Install Free Adobe Acrobat Reader for PDF Documents	





Contractor Information

CONTRACTOR'S PRICING INFORMATION

TITLE: 73600 - PROJECT BASED INFORMATION TECHNOLOGY CONSULTING SERVICES (PBITS)
(STATEWIDE)

AWARD: [22772](#)

CONTRACT PERIOD: *Contract Approval & End Dates* (Various - see below)



click here ▶ ▶ ▶

[INSURANCE MATRIX](#)

◀ ◀ ◀ click here

<p>LOT 1 LOT 2 LOT 3</p>	<p>PB090AA MBE</p>	<p>GCOM Software, Inc. 24 Madison Avenue Extension Albany, NY 12203 518-869-1671 Ext 230</p>	<p>FED ID# 202902922 NYS Vendor ID# 1000016650</p>	<p>Contact Information Price List Terms & Conditions</p>
<p>CONTRACT PERIOD : <i>March 04, 2016 – September 8, 2018</i></p>				



Contractor Insurance Information

Group 73600

Award 22772
Contractor Insurance Information

PBITS

Contractor Name	Lot 1	Lot 2	Lot 3	Technology Errors and Omissions	Crime
3Di, Inc.		X		Accepted	Time of First Transaction
Abator Information Services, Inc.	X	X		Accepted	Time of First Transaction
Advizex Technologies, LLC		X		Time of First Transaction	Accepted
Aeon Nexus Corporation	X	X		Accepted	Time of First Transaction
Applied Geographics, Inc.		X		Accepted	Time of First Transaction
Ardent Technologies, Inc.	X	X		Time of First Transaction	Accepted
ATRIA Consulting, LLC	X	X		Accepted	Time of First Transaction
Bowne Management Systems, Inc.	X	X		Time of First Transaction	Time of First Transaction
Business Information Technology Solutions Inc.		X		Time of First Transaction	Time of First Transaction
VMware, Inc.		X		Time of First Transaction	Time of First Transaction
Windsor Solutions, Inc.		X		Time of First Transaction	Time of First Transaction
Zambri & Associates LLC	X			Time of First Transaction	Time of First Transaction

OGS has made a change to the Insurance Matrix. Going forward, the Matrix will only list Contractors that have yet to submit accepted proof of Technology Errors & Omissions and/or Crime Insurance coverage that meets all contract requirements. Lot 1 and 2 Contractors were not required to meet these two insurance requirements until the time of their first transaction.

If an Authorized User does not see a Contractor's name on the Insurance Matrix, it is because of the above mentioned change. That is to say, any Contractor that does not appear in the Matrix has met all insurance-related contract requirements at this time.

Authorized Users may send any inquiries concerning the insurance status of all Contractors to ogs.sm.PBITS.AuthorizedUsers@ogs.ny.gov.



Mini-Bid Template

INSERT AUTHORIZED USER NAME

INSERT AUTHORIZED USER STREET ADDRESS

INSERT AUTHORIZED USER CITY, STATE, ZIP CODE

MINI-BID # INSERT MINI-BID REFERENCE NUMBER

INSERT PROJECT NAME

CONTRACT CATEGORY: PROJECT BASED INFORMATION TECHNOLOGY CONSULTING SERVICES

GROUP: 73600 AWARD NUMBER: 22772

FIXED-PRICE BASIS ONLY

Insert Lot No.

DESIGNATED CONTACTS

Primary Contact: Insert First and Last Name

Secondary Contact: Insert First and Last Name

E-mail address: Insert E-Mail Address

E-mail address: Insert E-Mail Address

Authorized User shall indicate if Procurement Lobbying Law/Restricted Period is in effect: Yes No

Where Procurement Lobbying Law is deemed applicable by the Authorized User, by signing, Contractor affirms that it understands and agrees to comply with the Authorized User's policies and procedures relative to permissible contacts. Information may be accessed at: Procurement Lobbying:

<http://www.oqs.ny.gov/about/Oqs/regulations/defaultAdvisoryCouncil.html>

If different than above, please mail the signed and notarized original of this document and any completed Attachment(s) to the following address:

Insert First and Last Name

INSERT AUTHORIZED USER NAME

INSERT AUTHORIZED USER STREET ADDRESS

INSERT AUTHORIZED USER CITY, STATE, ZIP CODE

INSERT PROJECT NAME

1. PROJECT OVERVIEW

(Provide a brief overview of the project. Much of this information may be extracted from existing documents such as Project Charter, Business Case, etc. Fields may be modified or updated as required.)

1.1 PROJECT BACKGROUND

(Please provide Contractors with a short summary of the project's history and proposed approach, such as:

- Short statement of the business need and problem to be resolved
- Time line or review of major dates in the project development process
- Authorized User organizational units and key personnel involved in advancing the project
- Alternative solutions or implementation strategies evaluated)

1.2 PROJECT PURPOSE / OBJECTIVES

(Identify the key end results that the project will achieve when successfully executed. Measurable performance indicators for anticipated benefits may also be listed here.)

1.3 BUSINESS PROCESSES IMPACTED

(Review major changes in the way business will be conducted once the project is complete (if any).)



Mailing Lists By Lot - Designated Email Addresses

LOT 3 DESIGNATED EMAIL ADDRESSES		
LOT 3 Contractor	Designated Email	MBE/WBE/SB
22nd Century Technologies, Inc.	govt@tscti.com	MBE
Accenture LLP	preetham.morkonda@accenture.com	
CGI Technologies and Solutions, Inc.	daniel.santandrea@cgi.com	
CherryRoad Technologies Inc.	kmulholland@cherryroad.com	
CRGT Inc.	hzach@crgt.com	
Currier, McCabe & Assoc. (CMA)	proposals@cma.com	WBE
Deloitte Consulting LLP	aquinonescardona@deloitte.com	
First Data Government Solutions, LLP	david.sodergren@firstdata.com	
Gartner Inc.	meg.collins@gartner.com	
GCOM Software, Inc.	julie@gcomsoft.com	MBE
HP Enterprise Services, LLC	Val.koricki@hp.com	
KPMG LLP	gplante@kpmg.com	
Metaformers, Inc.	contracts@metaformers.com	
New York State Technology Enterprise Corp (NYSTEC)	OGS-ITConsulting@nystec.com	
NTT Data, Inc. D/B/A Subsidiary of NTT Data International Services, Inc., Boston, MA	anthony.grego@nttdata.com carol.fitzgerald@nttdata.com	
Office of General Services	pbits.authorizedusers@ogs.ny.gov	
PruTech Solutions, Inc.	PBITS@PruTech.com	MBE/WBE
Systems Made Simple, LLC	christine.fowler@systemsmadesimple.com	
Tata America International Corp.	gene.taranto@tcs.com	
Unysis Corporation	ron.sautter@unisys.com	