

PART 1: Plan Limits

A. Recurring Charges

Product Code	Title	New York Rate
SOC-BSC-01000	<p>Socrata Open Data Portal - Basic Plan (price is per Instance per month)</p> <p>Features:</p> <ul style="list-style-type: none"> • DataSpace • Data & API Catalog (data-only catalog in this plan) • Branded Data Player • Data Federation • Mondara • DataSlate Page Designer • Site-wide Data Analytics • DataSync • Dataset Routing & Approval <p>Plan Limits</p> <ul style="list-style-type: none"> • Public Datasets - 15 • Public Data Visualizations and Views - Unlimited • DataSlate Pages - 5 • Standard APIs - 15 • Enhanced APIs - Not available at this plan level • Storage - Unlimited • Bandwidth - 250 GB / month • Administrators - 2 • Geocoding Requests - 10,000 / month • API Performance - 1,000,000 / month • Maximum Rows in a Dataset - 100,000 rows • Microsites - Not available at this plan level • Support: <ul style="list-style-type: none"> • Web • Critical Event, as defined in § 4, Definitions, of the Contract: respond within thirty minutes from the initiation of the request for Support Services. • System Incident, as defined in § 4, Definitions, of the Contract: respond within eight hours from the initiation of the request for Support Services • Service Request, as defined in §4, Definitions, of the Contract, respond within twenty-four hours from the initiation of the request for Support Services. 	\$697.04

Product Code	Title	New York Rate
SOC-PLU-01000	<p>Socrata Open Data Portal - Plus Plan (Price is per Instance per month.) Features: <ul style="list-style-type: none"> • DataSpace • Data & API Catalog • Branded Data Player • Data Federation • Mondara • DataSlate Page Designer • Open Extensions for Esri ArcGIS – Available Option (see SOC-EXT-00001 for pricing) • Site-wide Data Analytics • DataSync • API Foundry • Dataset Routing & Approval Plan Limits <ul style="list-style-type: none"> - Public Datasets - 150 - Public Data Visualizations and Views - Unlimited - DataSlate Pages - 30 - Standard APIs - 150 - Enhanced APIs - 5 - Storage - Unlimited - Bandwidth - 1TB / month - Administrators - 3 - Geocoding Requests - 50,000 / month - API Performance - 5,000,000 / month - Maximum Rows in a Dataset - 1,000,000 rows - Microsites - Not available at this plan level - Support: <ul style="list-style-type: none"> • Web, email & phone • Business Days, as defined in § 4, Definitions, of the Contract • Critical Event, as defined in § 4, Definitions, of the Contract: respond within thirty minutes from the initiation of the request for Support Services. • System Incident, as defined in § 4, Definitions, of the Contract: respond within four hours from the initiation of the request for Support Services • Service Request, as defined in §4, Definitions, of the Contract, respond within twenty-four hours from the initiation of the request for Support Services. </p>	\$3,860.51

Product Code	Title	New York Rate
SOC-PRM-01000	<p>SOC-PRM-01000 Socrata Open Data Portal - Premium Plan (Price is per Instance per month.)</p> <p>Features:</p> <ul style="list-style-type: none"> • DataSpace • Data & API Catalog • Branded Data Player • Data Federation • Mondara • DataSlate Page Designer • Open Extensions for Esri ArcGIS – Available Option (see SOC-EXT-00001 for pricing) • Site-wide Data Analytics • DataSync • API Foundry • Microsites – 5 (see SOC-AGE-00001 for pricing for additional microsites) • Dataset Routing & Approval • Extensible Metadata <p>Plan Limits</p> <ul style="list-style-type: none"> • Public Datasets - 500 • Public Data Visualizations and Views - Unlimited • DataSlate Pages - 100 • Standard APIs - 500 • Enhanced APIs - 25 • Storage - Unlimited • Bandwidth - 2TB / month • Administrators - 5 • Geocoding Requests - 250,000 / month • API Performance - 20,000,000 / month • Maximum Rows in a Dataset - 10,000,000 rows • Microsites - 10 <p>Support:</p> <ul style="list-style-type: none"> • Web, email & phone • Business Days, as defined in § 4, Definitions, of the Contract • Critical Event, as defined in § 4, Definitions, of the Contract: respond within thirty minutes from the initiation of the request for Support Services. • System Incident, as defined in § 4, Definitions, of the Contract: respond within two hours from the initiation of the request for Support Services • Service Request, as defined in §4, Definitions, of the Contract, respond within twenty-four hours from the initiation of the request for Support Services. 	\$8,578.92

Product Code	Title	New York Rate
SOC-ULT-01000	<p>Socrata Open Data Portal - Ultimate Plan (Price is per Instance per month.)</p> <p>Features:</p> <ul style="list-style-type: none"> • DataSpace • Data & API Catalog • Branded Data Player • Data Federation • Mondara • DataSlate Page Designer • DataSlate App Developer • Open Extensions for Esri ArcGIS – up to 500 datasets (see SOC-EXT-00001 for pricing for additional licenses) • Site-wide Data Analytics • DataSync • API Foundry • Microsites – 20 (see SOC-AGE-00001 for pricing for additional microsites) • Dataset Routing & Approval • Extensible Metadata <p>Plan Limits</p> <ul style="list-style-type: none"> - Public Datasets - 1500 - Public Data Visualizations and Views - Unlimited - DataSlate Pages - 250 - Standard APIs - 1500 - Enhanced APIs - 100 - Storage - Unlimited - Bandwidth - 5TB / month - Administrators -10 - Geocoding Requests - 500,000 / month - API Performance - 100,000,000 / month - Maximum Rows in a Dataset - 100,000,000 rows - Microsites - 50 - Open Extensions for Esri ArcGIS – up to 500 datasets - Dataset Routing & Approval • Extensible Metadata <p>Support:</p> <ul style="list-style-type: none"> • Web, email & phone • 24x7x365 • Critical Event, as defined in § 4, Definitions, of the Contract: respond within thirty minutes from the initiation of the request for Support Services. • System Incident, as defined in § 4, Definitions, of the Contract: respond within one hour from the initiation of the request for Support Services • Service Request, as defined in §4, Definitions, of the Contract, respond within twenty-four hours from the initiation of the request for Support Services. • Dedicated support team 	\$15,013.11

Product Code	Title	New York Rate
SOC-GOV-01001	<p>Socrata GovStat - A data warehouse for an Authorized User's performance data, automatically federated to the core data space (price is per Instance per month).</p> <p>Premium Plan</p> <ul style="list-style-type: none"> • Authenticated publisher APIs for automating the collection and aggregation of performance data and public-facing consumer APIs for developers to integrate performance data into their applications. • Unlimited internal user access to their interactive reports. • Data Visualization and Analysis Suite for ad-hoc analysis 10 Administrators <ul style="list-style-type: none"> • 2 Performance Management Dashboards (one internally facing and one externally facing) to dynamically present performance data to their constituents • 20 GovStat Goal pages to describe organization's performance against strategic goals • 150 Datasets to support the goal pages • Ability to include unlimited visualizations built on top of the datasets used within the goal pages • Geocoding Requests – 50,000/month • API Performance – 5 Million/month 	\$7,659.75
SOC-GOV-02001	<p>Ultimate Plan</p> <ul style="list-style-type: none"> • Authenticated publisher APIs for automating the collection and aggregation of performance data and public-facing consumer APIs for developers to integrate performance data into their applications. • Unlimited internal user access to their interactive reports. • Data Visualization and Analysis Suite for ad-hoc analysis 10 Administrators <ul style="list-style-type: none"> * 5 Performance Management Dashboards to dynamically present performance data to their constituents for 5 program areas * 100 GovStat Goal pages to describe Authorized User's performance against strategic goals * 1000 Datasets to support the goal pages * Ability to include unlimited visualizations built on top of the datasets used within the goal pages * Geocoding Requests – 250,000/month * API Performance – 20 Million/month 	\$15,319.50

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SOC-GOV-03001	<p>Enterprise Plan</p> <ul style="list-style-type: none"> • Authenticated publisher APIs for automating the collection and aggregation of performance data and public-facing consumer APIs for developers to integrate performance data into their applications. • Unlimited internal user access to their interactive reports. • Data Visualization and Analysis Suite for ad-hoc analysis 10 Administrators <ul style="list-style-type: none"> * 20 Performance Management Dashboards to dynamically present performance data to their constituents for 20 program areas * 400 GovStat Goal pages to describe Authorized User's performance against strategic goals * 2000 Datasets to support the goal pages * Ability to include unlimited visualizations built on top of the datasets used within the goal pages * Geocoding Requests – 500,000/month * API Performance – 100 Million/month Augmentation for GovStat Plans 	\$30,639.00
SOC-GOV-02001	10 Additional GovStat Page Resource Pack which adds 10 Goal Pages to the limits of Premium and Ultimate Plan levels and price is per Instance per month).	\$2,037.49
SOC-EXT-00001	Socrata Open Extensions for Esri ArcGIS- allows you to connect your existing Esri ArcGIS 10 environment to your Socrata Plan, thereby allowing the geospatial data assets and services offered by your Esri environment to be available in your Open Data environment. Limit of 500 geospatial data assets and services per license. Multiple licenses may be purchased to support more than 500 integrated geospatial data assets or services. Price is per Instance per month.	\$1,021.30
SOC-ULT-02000	<p>Socrata Open Data Portal - Extra Capacity Bundle</p> <p>Additional SLA Limits:</p> <ul style="list-style-type: none"> • Public Datasets & Archived Snapshots – 750 • Public DataSlate Pages – 125 • DataSlate Templates – 7 • Standard APIs – 750 • Enhanced APIs (created by API Foundry) – 50 • DataSlate App Developers – 5 • Geocoding Requests per Month – 250,000 • Microsites – 10 	\$6,434.19
SOC-AGE-00001	Socrata Authorized User Microsites- adds the ability for Authorized Users to have a more branded, recognition-driven "subsite" within the shared resources of your Socrata Open Data Premium or Ultimate Plan. This SKU adds one (1) Authorized User Microsite. Aggregate limit 10 Authorized User Microsites per Premium Plan. Aggregate limit 50 Agency Microsites per Ultimate Plan. Price is per Authorized User Microsite per month.	\$203.24
SOC-EXM-01000	Socrata Micro-explorer App Suite (Price is per Instance per month.) Includes all subject matter specific Socrata Apps of the Micro Explorer family: OpenCheckbook, OpenBudget, OpenPension, 311 Explorer, and others	\$1,020.28

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Product Code	Title	New York Rate
SOC-EXS- 01000	Socrata Explorer App Suite (Price is per Instance per month.) Includes all subject matter specific Socrata Apps of the Explorer family: Health Measures Explorer, Transportation Explorer, Housing Explorer, etc	\$8,573.81
SOC-SUP-PREM	Premium Support: 24x7x365 Support for packages where it is not included Price: 15% of the subscription Fee, in addition to the subscription fee. In addition to services provided in the standard support package provided as part of the Plan (standard support package is detailed in the pricing list by Plan): <ul style="list-style-type: none"> • Telephone support • 24x7x365 Support • A named support representative 	15.00%

Product Code	Title	New York Rate
SOC-SRV-00100	Socrata Data Analyst - Socrata's Data Analysts will prepare and onboard Datasets. Price is per hour. (Travel and Expenses Additional)	\$150.13
SOC-SRV-00100	Socrata Data Architect -The Socrata Data Architect will, when required by the project scope, design an enterprise-class IT data sharing solution using the full breadth of the Socrata platform. Price is per hour. (Travel and Expenses Additional)	\$229.79
SOC-SRV-00200	Socrata Developer - will design and configure the look and feel of the basic Open Data Portal Homepage Price is per hour. (Travel and Expenses Additional)	\$150.13
SOC-SRV-00201	Socrata Senior Developer - The Socrata Senior Developer will design the look and feel of the DataSlate Powered Socrata pages, ETL libraries, importing scripts (illustrative examples) included in the project deployment scope. Price is per hour. (Travel and Expenses Additional)	\$188.94
SOC-SRV-00300	Socrata Program Manager - will (illustrative examples) develop the project plan, lead the project to implement and configure the project deployment; will ensure that the specific technical configuration and implementation tasks are performed as per the project plan. Price is per hour.(Travel and Expenses Additional)	\$188.94
SOC-SRV-00400	Socrata Director - This is the director of GovStat or a Socrata Executive who acts as the executive sponsor, program advisor. Price is per hour. (Travel and Expenses Additional)	\$229.79
SOC-OSA01	Outsourced Solution Administration-Data curation, data consultation, data cleansing, site design and branding, graphic design, and administrative training.- Up to 10 hours of dedicated service per month. Hours do not roll month to month.- Price is per month	\$1,020.28

Product Code	Title	New York Rate
SOC-LA-001	<p>Standard Open Data Launch Package</p> <ul style="list-style-type: none"> - Administrative training - DNS and SSL setup - (1) Kickoff call and up to (4) weekly meetings through launch - Site skinning, styling, and CSS - Integration of "suggest a dataset" functionality - Custom header and footer - Training on the upload of your first dataset via Socrata University - Enrollment in Socrata University 101, and API 101 classes - Total professional services hours not to exceed 50 hours in aggregate among Socrata staff. 	\$8,425.73
SOC-LA-002	<p>Premium Open Data Launch Package</p> <ul style="list-style-type: none"> - Administrative training - DNS and SSL setup - (1) Kickoff call and (6) weekly meetings through launch - Site skinning, styling, and CSS - Integration of "suggest a Dataset" functionality - Custom header and footer - Training on the upload of your first dataset via Socrata University - Enrollment in Socrata University 101, 201, and API 101 - Initial data upload of up to 5 Datasets - Data curation of up to 10 Datasets - Custom Social Data Player styling and configuration - Graphic Design and implementation for your home page stories - Graphic Design and implementation for your home featured Datasets - Total professional services hours not to exceed 75 hours in aggregate among Socrata staff. <p>The Socrata team will also provide help generate public excitement around launch, including PR and Marketing support, press releases, and open data collateral to share with Authorized User internal staff</p>	\$12,638.59

Product Code	Title	New York Rate
SOC-LA-003	<p>Ultimate Open Data Launch Package</p> <ul style="list-style-type: none"> - Administrative training - DNS and SSL setup - (1) Kickoff call and (12) weekly meetings through launch - Site skinning, styling, and CSS - Integration of "suggest a dataset" functionality - Custom header and footer - Training on the upload of your first dataset via Socrata University - Enrollment in Socrata University 101, 201, and API 101 - Initial data upload of up to 15 Datasets - Data curation of up to 20 Datasets - Custom Social Data Player styling and configuration - Graphic Design and implementation for your home page stories - Graphic Design and implementation for your home featured Datasets - API Foundry training and advanced API setup for up to 3 Datasets - The Socrata team will also provide help generate public excitement around launch, including PR and Marketing support, press releases, and open data collateral to share with your internal staff. - Total professional services hours not to exceed 150 hours in aggregate among Socrata staff. 	\$25,277.18
SOC-PS-GS-S	<p>GovStat Launch Package - Standard includes a mix of technical consulting and advisory services over the expected 12-week period:</p> <ul style="list-style-type: none"> - (1) Kickoff call and up to (12) weekly meetings through launch date - GovStat site setup including: DNS and SSL, site configuration and, styling, - 2 Site Administration training sessions - 2 Data Publishing and Visualization training sessions - 2 Goal-setting and Dashboard Creation training sessions - 2 Report creation and customizations training sessions - Socrata-led initial data upload and visualization of up to 5 datasets - Socrata-led initial setup of 1 dashboard with 1 complete goal - Client-led, Socrata-assisted, end-to-end configuration of 2 more strategic goals, visualized on the organization's dashboard - Enrollment in Socrata University 101 and 201 classes - Access to technical support and expert assistance throughout the project - 15 hours of Advisory Services that can be allocated towards Developing a project charter; Developing a data-driven goals framework; Successfully running a Stats Program and Stats Meetings; Reviewing internal communication; Best practices in engaging with citizens - This package also includes active assistance from our marketing and public relations team to help craft and launch a successful communication strategy, including a PR kit, support for a kickoff event, organizing a webinar, and collateral to share with internal staff - Socrata will deliver some of the services above onsite, for up to three days. The rest will be managed and delivered remotely using web and telephone conferencing - Total professional services hours not to exceed 60 hours in aggregate among Socrata staff. 	\$12,638.59

Product Code	Title	New York Rate
SOC-PS-GS-P	<p>GovStat Launch Package - Premium includes a mix of technical consulting and advisory services over the expected 12-week period:</p> <ul style="list-style-type: none"> - (1) Kickoff call and up to (12) weekly meetings through launch date - GovStat site setup including: DNS and SSL, site configuration and, styling, - 3 Site Administration training sessions - 3 Data Publishing and Visualization training sessions - 3 Goal-setting and Dashboard Creation training sessions - 3 Report creation and customizations training sessions - Socrata-led initial data upload and visualization of up to 10 datasets - Socrata-led initial setup of 1 dashboard with 2 complete goals in 2 categories - Client-led, Socrata-assisted, end-to-end configuration of 4 more strategic goals, visualized on the organization's dashboard - Enrollment in Socrata University 101 and 201 classes - Access to technical support and expert assistance throughout the project - 25 hours of Advisory Services that can be allocated towards Developing a project charter; Developing a data-driven goals framework; Successfully running a Stats Program and Stats Meetings; Reviewing internal communication; Best practices in engaging with citizens - This package also includes active assistance from our marketing and public relations team to help craft and launch a successful communication strategy, including a PR kit, support for a kickoff event, organizing a webinar, and collateral to share with internal staff - Socrata will deliver some of the services above onsite, for up to five days. The rest will be managed and delivered remotely using web and telephone conferencing -Total professional services hours not to exceed 90 hours in aggregate among Socrata staff. 	\$19,149.38

Product Code	Title	New York Rate
SOC-PS-GS-U	<p>GovStat Launch Package- Ultimate includes a mix of technical consulting and advisory services over the expected 16-week period:</p> <ul style="list-style-type: none"> - (1) Kickoff call and up to (16) weekly meetings through launch date - GovStat site setup including: DNS and SSL, site configuration and, styling, - 3 Site Administration training sessions - 3 Data Publishing and Visualization training sessions - 3 Goal-setting and Dashboard Creation training sessions - 3 Report creation and customizations training sessions - Socrata-led initial data upload and visualization of up to 15 datasets - Socrata-led initial setup of 2 dashboards with up to 2 complete goals each - Client-led, Socrata-assisted, end-to-end configuration of a complete dashboard with up to 10 visualized goals - Enrollment in Socrata University 101 and 201 classes - Access to technical support and expert assistance throughout the project - 40 hours of Advisory Services that can be allocated towards Developing a project charter; Developing a data-driven goals framework; Successfully running a Stats Program and Stats Meetings; Reviewing internal communication; Best practices in engaging with citizens - This package also includes active assistance from our marketing and public relations team to help craft and launch a successful communication strategy, including a PR kit, support for a kickoff event, organizing a webinar, and collateral to share with internal staff - Socrata will deliver some of the services above onsite, in two separate engagements of up to 4 days each. The rest will be managed and delivered remotely using web and telephone conferencing. - This package also includes 2 semi-annual health checks and best practices tune-up - Total professional services hours not to exceed 150 hours in aggregate among Socrata staff. 	\$40,213.69

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SOC-DAT-10	Public Data Sources (10) (Dataset Capacity)	n/a	Capacity	Monthly	\$244.33
SOC-DAT-125	Public Data Sources (125) (Dataset Capacity)	n/a	Capacity	Monthly	\$2,208.77
SOC-DAT-50	Public Data Sources (50) (Dataset Capacity)	n/a	Capacity	Monthly	\$1,035.97
SOC-ES-1	ESRI: Keep Esri and Socrata data catalogs in sync to present a unified public view of valuable data.	0-150K	Add-On	Monthly	\$244.33
SOC-ES-2	ESRI: Keep Esri and Socrata data catalogs in sync to present a unified public view of valuable data.	150K-1m	Add-On	Monthly	\$733.00
SOC-ES-3	ESRI: Keep Esri and Socrata data catalogs in sync to present a unified public view of valuable data.	1m-5m	Add-On	Monthly	\$1,465.99
SOC-ES-4	ESRI: Keep Esri and Socrata data catalogs in sync to present a unified public view of valuable data.	Over 5m	Add-On	Monthly	\$2,443.32
SOC-FR-1	FedRamp		Add-On	Monthly	\$6,841.31
SOC-FR-2	FedRamp		Add-On	Monthly	\$14,659.95
SOC-GOL-10	Public Goals (10) (Capacity for Open Performance)	n/a	Capacity	Monthly	\$1,954.66
SOC-GOL-50	Public Goals (50) (Capacity for Open Performance)	n/a	Capacity	Monthly	\$8,307.30
SOC-OB-1	Open Budget: Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	Under 25K	Base License; requires education and qualifying launch package	Monthly	\$342.07
SOC-OB-2	Open Budget :Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	25K-50K	Base License; requires education and qualifying launch package	Monthly	\$684.13
SOC-OB-3	Open Budget: Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	50K-150K	Base License; requires education and qualifying launch package	Monthly	\$1,172.80

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SOC-OB-4	Open Budget: Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	150K-500K	Base License; requires education and qualifying launch package	Monthly	\$1,465.99
SOC-OB-5	Open Budget:Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	500K-1m	Base License; requires education and qualifying launch package	Monthly	\$2,931.99
SOC-OB-6	Open Budget:Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	1m-5m	Base License; requires education and qualifying launch package	Monthly	\$4,886.65
SOC-OB-7	Open Budget:Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	5m-9m	Base License; requires education and qualifying launch package	Monthly	\$6,841.31
SOC-OB-8	Open Budget:Socrata Open Budget is a software-as-a-service application that enables governments to publish their operating and capital budgets as intuitive, interactive visualizations for use by internal stakeholders and the public.	Over 9m	Base License; requires education and qualifying launch package	Monthly	\$9,773.30

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SOC-OD-1	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata.</p> <p>Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities).</p> <p>Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetwork.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	Under 25K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$781.86

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SOC-OD-2	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata. Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities).</p> <p>Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetowrk.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	25K-50K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$1,465.99

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SOC-OD-3	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata. Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities).</p> <p>Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetwork.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	50K-150K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$2,443.32

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SOC-OD-4	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata. Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites. Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities). Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetowrk.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	150K-500K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$3,909.32

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OD-5	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata. Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities).</p> <p>Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetwork.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	500K-1m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$6,841.31

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OD-6	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata.</p> <p>Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities). Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetwork.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	1m-5m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$6,841.31

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OD-7	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata.</p> <p>Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities).</p> <p>Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetwork.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	5m-9m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$9,773.30

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OD-8	<p>Open Data (currently called Publica) Socrata Open Data enables governments to publish data, in a variety of intuitive and interactive forms, for use and reuse by the public.</p> <p>Open Data Includes: Publishing Services: APIs, a web interface, and utilities to publish data, automate the update of published data, and design metadata.</p> <p>Discovery: Catalog and search experience used to find data on the open data site via keyword, category, or other parameters. Includes support for the DCAT and data.JSON standards.</p> <p>Site Analytics: Dashboard providing insight into the usage of data, APIs, and other assets on the open data site. Includes support for Google Analytics integration and data export.</p> <p>Site Administration: Controls to manage user access and other basic settings of the open data site.</p> <p>Lenses & Expressions: Tools to create and explore interactive data visualizations, such as charts, Socrata Data Lens, and maps. Includes Socrata Data Player, an embed frame for including most Socrata visualizations on third-party sites.</p> <p>Federation Services: Service enabling cross-site sharing of open data site assets with other open data sites (e.g. nearby cities). Socrata Open Data API: Programmatic interface and supporting documentation for all datasets published on the open data site.</p> <p>Open Data Network: Connection to community of data publishers and consumers to enrich aspects of the data consumption experience. Includes federation of public data to www.opendatanetwork.com</p> <p>Unlimited consumption via mobile, desktop web, API</p> <p>Unlimited users</p>	Over 9m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$14,659.95
SOC-OE-1	<p>Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.</p>	Under 25K	Base License; Requires Education and Qualifying launch package	Monthly	\$342.07
SOC-OE-2	<p>Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.</p>	25K-50K	Base License; Requires Education and Qualifying launch package	Monthly	\$684.13

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OE-3	Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.	50K-150K	Base License; Requires Education and Qualifying launch package	Monthly	\$1,172.80
SOC-OE-4	Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.	150K-500K	Base License; Requires Education and Qualifying launch package	Monthly	\$1,465.99
SOC-OE-5	Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.	500K-1m	Base License; Requires Education and Qualifying launch package	Monthly	\$2,931.99
SOC-OE-6	Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.	1m-5m	Base License; Requires Education and Qualifying launch package	Monthly	\$4,886.65
SOC-OE-7	Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.	5m-9m	Base License; Requires Education and Qualifying launch package	Monthly	\$6,841.31
SOC-OE-8	Open Expenditures: Socrata Open Expenditures is a software-as-a-service application that enables governments to publish their expenses data as intuitive, interactive visualizations for use by internal stakeholders and the public.	Over 9M	Base License; Requires Education and Qualifying launch package	Monthly	\$9,773.30

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OP-1	<p>Open Performance; Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	Under 25K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$1,172.80
SOC-OP-2	<p>Open Performance: Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	25K-50K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$1,465.99

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OP-3	<p>Open Performance: Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	50K-150K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$2,443.32
SOC-OP-4	<p>Open Performance: Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	150K-500K	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$3,909.32

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OP-5	<p>Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	500K-1m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$6,841.31
SOC-OP-6	<p>Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	1m-5m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$6,841.31

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-OP-7	<p>Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	5m-9m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$9,773.30
SOC-OP-8	<p>Socrata Open Performance helps government organizations facilitate performance management programs by enabling users to design and publish goals, track those goals on both public and private dashboards, and provide explanatory context and additional data to support the goals.</p> <p>Socrata Open Performance includes: Dashboard: A public collection of related goals. Goal Authoring: Tool to easily create data-centric goals, describe desired outcomes, set success ranges, and associate related data. Unlimited consumption via mobile, desktop web, API Unlimited users</p> <p>Limitations: Requires goal capacity Requires qualifying launch, education and support programs</p>	Over 9m	Base License; Requires Capacity, Education and Qualifying Launch Package	Monthly	\$14,659.95
SOC-PR-1	<p>Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.</p>	Under 25K	Base License; requires education and qualifying launch package	Monthly	\$342.07
SOC-PR-2	<p>Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.</p>	25K-50K	Base License; requires education and qualifying launch package	Monthly	\$684.13

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SOC-PR-3	Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.	50K-150K	Base License; requires education and qualifying launch package	Monthly	\$1,172.80
SOC-PR-4	Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.	150K-500K	Base License; requires education and qualifying launch package	Monthly	\$1,465.99
SOC-PR-5	Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.	500K-1m	Base License; requires education and qualifying launch package	Monthly	\$2,931.99
SOC-PR-6	Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.	1m-5m	Base License; requires education and qualifying launch package	Monthly	\$4,886.65
SOC-PR-7	Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.	5m-9m	Base License; requires education and qualifying launch package	Monthly	\$6,841.31
SOC-PR-8	Open Payroll: Socrata Open Payroll is a software-as-a-service application that enables governments to publish their payroll data as intuitive, interactive visualizations for use by internal stakeholders and the public.	Over 9m	Base License; requires education and qualifying launch package	Monthly	\$9,773.30
SOC-PS-DSS	One time Fee: Socrata Resources: Regional Services Manager and/or Program Manager. Perform discovery and scoping to determine the requirements and volume of work to deliver desired customer outcome. Relevant to scoping custom development work as well as custom services or consulting engagements. Deliverables include requirements document and detailed statement of work (SOW). Total package hours not to exceed 20 hours in aggregate among Socrata staff. Multiples may be purchased.	n/a	One Time Fee related to Use of Software	one time fee	\$3,909.32

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-GSRW-APP	<p>Getting Started the Right Way; Applications (Socrata for Public Finance Premium One Choice)</p> <p>This package will prepare Customer to launch the Socrata for Public Finance. It encompasses a robust best practices plan to ensure delivery of a Public Finance solution that meets Customer goals, provides knowledge transfer to the Customer team, and allows for growth and expansion of the program.</p> <p>This program includes best practices including establishing a Public Finance program, Data Publishing program and Digital Government Center of Excellence.</p> <p>This program will include the implementation for one of the following Socrata for Public Finance Products: Open Expenditures OR Open Budget OR Open Payroll</p> <p>The site design in this program offers a choice of templates that can be tailored within limits to meet customer branding requirements.</p> <p>This program will ensure a baseline Open Data Program is established and the Customer has an ongoing solution for expanding their Open Data Program.</p> <p>This program includes best practices including establishing a Public Finance program, Data Publishing program and Digital Government Center of Excellence.</p> <p>This program will include the implementation for one of the following Socrata for Public Finance Products: Open Expenditures OR Open Budget OR Open Payroll</p> <p>The site design in this program offers a choice of templates that can be tailored within limits to meet customer branding requirements.</p> <p>This program will ensure a baseline Open Data Program is established and the Customer has an ongoing solution for expanding their Open Data Program.</p>	n/a	Extended Launch Package; Socrata for Public Application	one time fee	\$58,639.80

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-GSRW-OD	<p>Getting Started the Right Way (currently known as "Premium"); Open Data: Includes a combination of standard implementation services as well as expert consulting services designed to set new customers up for success from the beginning of their partnership with Socrata. See listed service packages for more detail. Requires purchase of Education Program.</p> <p>Outcomes: Solid foundation established for effective Open Data program Establish framework for ongoing data publishing</p> <p>Service Packages Included: Open Data Service Package (120 hours) What to Publish? (60 hours) How to Publish? (40 hours) Establishing a Open Data Policy (40 hours) Getting Internal Stakeholders on Board (60 hours)</p> <p>Total hours not to exceed 320 hours in aggregate among Socrata staff.</p>	n/a	Extended Launch Package; Open Data	one time fee	\$62,549.12
SOC-PS-GSRW-OP	Getting Started the Right Way (currently referred to as "Premium"); Open Performance; Up to 440 Hours aggregate among Socrata Staff	n/a	Extended Launch Package; Socrata for Open Performance	one time fee	\$86,005.04
SOC-PS-GSRW-SPF	Getting Started the Right Way (currently known as "Socrata for Public Finance Suite Premium"); Socrata Public Finance; Up to 380 Hours aggregate among Socrata Staff	n/a	Extended Launch Package; Socrata for Public Finance	one time fee	\$74,277.08
SOC-PS-LAW	Includes a combination of expert consulting services designed to set customers up for success from the beginning of their partnership with Socrata. See listed service packages for more detail. Not to exceed 240 Hours aggregate among Socrata Staff	n/a	One Time Fee related to Use of Software	one time fee	\$46,911.84

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-OD	<p>Launch Package: Open Data (Publica) Open Data Launch Package (all tiers) Includes a combination of expert consulting services designed to set customers up for success in their partnership with Socrata. Requires purchase of Education Program.</p> <p>Socrata Resources: Project Manager, Data Analyst, Frontend Developer, Data Integration Specialist Expert consulting on best practices using the proven Socrata Customer Success methodology Expert, hands-on technical assistance with automating one (1) publishing job for one (1) dataset, including consulting on initial dataset, extraction process, initial upload, and automation Provides consulting and hands-on assistance with dataset preparation and analysis for a single datasetIncludes consulting around defining dataset structure, restructuring or normalizing data, flattening nested tables and/or joining separate datasets, assistance with data types and uploading files, identify and manipulate data into any applicable data standards, and dataset and column metadata Unlimited access to online training via webinars and videos Templated homepage styling with standard layout options DNS and SSL setup for one (1) custom domain; SSL certificate included at no cost PR kit and social media support for launch events Unlimited access to post-launch support via support.socrata.com</p> <p>Total hours not to exceed 120 hours in aggregate among Socrata staff.</p>	n/a	Launch Package; Open Data	one time fee	\$23,455.92

Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-OP	<p>Launch Package: Open Performance: Includes a combination of expert consulting services designed to set customers up for success in their partnership with Socrata. Requires purchase of Education Program.</p> <p>Socrata Resources: Project Manager, Data Analyst, Frontend Developer, Data Integration Specialist Expert consulting on best practices using the proven Socrata Customer Success methodology Expert, hands-on technical assistance with automating one (1) publishing job for one (1) dataset, including consulting on initial dataset, extraction process, initial upload, and automation Provides consulting and hands-on assistance with dataset preparation and analysis for a single dataset Includes consulting around defining dataset structure, restructuring or normalizing data, flattening nested tables and/or joining separate datasets, assistance with data types and uploading files, identify and manipulate data into any applicable data standards, and dataset and column metadata Expert consulting on best practices in performance management, including identifying initial goals/reports and curating dashboards Unlimited access to online training via webinars and videos Templated homepage styling with standard layout options DNS and SSL setup for one (1) custom domain; SSL certificate included at no cost PR kit and social media support for launch events Unlimited access to post-launch support via support.socrata.com</p> <p>Total hours not to exceed 160 hours in aggregate among Socrata staff.</p>	n/a	Launch Package Open Performance	one time fee	\$31,274.56

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-RPRR	<p>One Time Fee: This program will prepare Customer to launch an open data platform to reduce public records requests. It encompasses a robust best practices plan to enable efficient access to public records using the Socrata Data Platform that meets Customer goals, provides knowledge transfer to the Customer team, and allows for growth and expansion of the program.</p> <p>The site design in this program offers a choice of templates that can be tailored within limits to meet customer branding requirements. This program will prepare Customer to run an Open Data Program for public records requests by building an Open Data Platform and establishing an ongoing solution for expanding their Open Data Program. Not to exceed 300 hours in aggregate among Socrata Staff</p>		One Time Fee related to Use of Software	one time fee	\$58,639.80
SOC-PS-SPF	<p>Launch Package: Socrata Public Finance (One Choice) Includes a combination of expert consulting services designed to set customers up for success in their partnership with Socrata. One service package per application purchased; for complete Socrata for Finance Suite, include three. Requires purchase of Education Program.</p> <p>Socrata Resources: Project Manager, Application Specialist, Data Analyst, Data Integration Specialist Training for project team on data schema, application functions, and branding options Training for platform users, including dataset uploading, metadata management, and automated publishing using DataSync Training for administrators, including user accounts, role and permission management, administering the application, and other admin functions Unlimited access to online training via webinars and videos Technical assistance and training from our data analyst team on any or all of the following activities within the scope of the project Configuring your datasets to match the schema for the application Creating queries for automated data extracts from your source system Setting up your automated publishing jobs using DataSync, FME, or KettleDNS setup (no SSL required) PR kit and social media support for launch events Unlimited access to post-launch support via support.socrata.com</p> <p>Total hours not to exceed 40 hours in aggregate among Socrata staff.</p>	n/a	Launch Package	one time fee	\$7,818.64

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-ST	<p>Launch Package: Perspectives: Perspectives Launch Package (one-time fee) (all tiers) Includes a combination of expert consulting services designed to set customers up for success in their partnership with Socrata. Requires purchase of Education Program. Sold as an add-on service package designed to support a new Open Data or Open Performance Service Package with the Perspectives module, or to deploy Perspectives to an existing customer.</p> <p>Socrata Resources: Education Specialist, Frontend Developer Configuration of Perspectives module on customer domain</p> <p>Optional: Addition of Perspectives to the catalog as a view type facet Configuration of one (1) customer-specific story “style” (fonts, colors) to be available across all stories Expert consulting for “storytellers” on creating stories, including building compelling visualizations and crafting effective narratives Unlimited access to post-launch support via support.socrata.com</p> <p>Total professional services hours not to exceed 20 hours in aggregate among Socrata staff.</p>	n/a	Launch Package; Perspective	one time fee	\$3,909.32
SOC-PS-SUP-G	Support Gold Package: as set forth on https://support.socrata.com/hc/en-us/articles/216962648-Support-Policy	n/a	Software Support	one time fee	\$7,818.64
SOC-PS-SUP-M	Support for hosting custom configurations as detailed at support.socrata.com	n/a	Hosting Fee	Monthly	\$3,909.32
SOC-PS-SUP-P	Support Platinum Package. As set forth on https://support.socrata.com/hc/en-us/articles/216962648-Support-Policy			Monthly	\$11,727.96
SOC-PS-SUP-S	Support Silver Package. As set forth on https://support.socrata.com/hc/en-us/articles/216962648-Support-Policy	n/a	Support Software	Monthly	\$3,909.32
SOC-PS-UDEC	Using Data to Engage with Citizens: Includes a combination of expert consulting services designed to set customers up for success from the beginning of their partnership with Socrata.	n/a	One-Time Package to Support Software	one time fee	\$19,546.60
SOC-SSO-1	Single Sign On: Authenticate users with an external identify provider (IDP) such as ADFS.	0-150K Population	Add-On	Monthly	\$244.33

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-SSO-2	Single Sign On: Authenticate users with an external identify provider (IDP) such as ADFS.	150K-1m Population	Add-On	Monthly	\$733.00
SOC-SSO-3	Single Sign On: Authenticate users with an external identify provider (IDP) such as ADFS.	1m-5m Population	Add-On	Monthly	\$1,465.99
SOC-SSO-4	Single Sign On: Authenticate users with an external identify provider (IDP) such as ADFS.	Over 5m Population	Add-On	Monthly	\$2,443.32
SOC-ST-1	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	Under 25K	Base License; Requires Creator Licenses	Monthly	\$488.66
SOC-ST-2	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	25K-50K	Base License; Requires Creator Licenses	Monthly	\$928.46
SOC-ST-3	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	50K-150K	Base License; Requires Creator Licenses	Monthly	\$1,465.99

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-ST-4	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	150K-500K	Base License; Requires Creator Licenses	Monthly	\$2,443.32
SOC-ST-5	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	500K-1m	Base License; Requires Creator Licenses	Monthly	\$4,397.98
SOC-ST-6	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	1m-5m	Base License; Requires Creator Licenses	Monthly	\$4,397.98
SOC-ST-7	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	5m-9m	Base License; Requires Creator Licenses	Monthly	\$6,352.64

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-ST-8	Perspectives Base License: Socrata Perspectives is an online software-based tool that allows customers to create stories around their data. It is tightly integrated with the core Socrata platform and lets subject matter experts share the insights they've derived from their data. Authors can place dynamic Socrata-powered visualizations on a page and enrich them with textual narration; add third-party content like images, videos and advanced visualizations; and then publish the finished story to internal or external audiences.	Over 9m	Base License; Requires Creator Licenses	Monthly	\$9,773.30
SOC-STA-12	Perspective User License Pak (12 Creator Licenses)	n/a	User Licenses for Perspectives	Monthly	\$1,123.93
SOC-STA-170	Perspective Creator User License Pak 170 (170 Creator Licenses)	n/a	User Licenses for Perspectives	Monthly	\$11,239.29
SOC-STA-30	Perspective Creator User License Pak 30 (30 Creator Licenses)	n/a	User Licenses for Perspectives	Monthly	\$2,589.92
SOC-STA-5	Perspective Creator User License Pak 5 (5 Creator Licenses)	n/a	User Licenses for Perspectives	Monthly	\$488.66
SOC-STA-70	Perspective Creator User License Pak 70 (70 Creator Licenses)	n/a	User Licenses for Perspectives	Monthly	\$5,424.18

Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-EDU-P	<p>Description: Education Premium:</p> <p>Socrata Resources: Varies by Topic</p> <p>Instructor-led interactive online learning sessions 2 hours per topic sessions, per a set schedule optimized for US timezones Unlimited attendance Data Integration Office Hours 2 on-site course per year of your choosing 2 custom, virtual trainings per year</p> <p>Topics available: Intro to Open Data How to Publish Data Data Readiness Data Integration and Automated Publishing Administration (for Apps, for Open Data, for Open Performance) Advanced Visualizations and Data Storytelling Dashboards and Creating Goals Performance Management Marketing and Communications Planning</p> <p>Includes advanced courses: Promoting Your Launch and Beyond Programmatic Best Practices</p>	n/a	Software Support Education	Monthly	\$9,773.30

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-EDU-PP	<p>Description: Education Premium Plus:</p> <p>Socrata Resources: Varies by Topic</p> <p>Instructor-led interactive online learning sessions 2 hours per topic sessions, per a set schedule optimized for US timezones Unlimited attendance Data Integration Office Hours 2 On-site course per year of your choosing 2 Custom, virtual training per year</p> <p>Topics available: Intro to Open Data How to Publish Data Data Readiness Data Integration and Automated Publishing Administration (for Apps, for Open Data, for Open Performance)</p>	n/a	Software Support Education	Monthly	\$13,682.62
SOC-PS-EDU-S	<p>Description: Standard Education Package:</p> <p>Socrata Resources: Varies by Topic Instructor-led interactive online learning sessions 2 hours per topic sessions, per a set schedule optimized for US timezones Unlimited attendance</p> <p>Topics available: Intro to Open Data How to Publish Data Data Readiness Data Integration and Automated Publishing Administration (for Apps, for Open Data, for Open Performance) Advanced Visualizations and Data Storytelling Dashboards and Creating Goals Performance Management Marketing and Communications Planning</p>	n/a	Software Support Education	Monthly	\$5,863.98

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Product Code	Title	Population Size	Type	Rate Category	New York Rate
SOC-PS-EDU-SP	<p>Education Standard Plus: Instructor-led interactive online learning sessions 2 hours per topic sessions, per a set schedule optimized for US timezones Unlimited attendance</p> <p>Topics available: Intro to Open Data How to Publish Data Data Readiness Data Integration and Automated Publishing Administration (for Apps, for Open Data, for Open Performance) Advanced Visualizations and Data Storytelling Dashboards and Creating Goals Performance Management Marketing and Communications Planning Two tickets for Socrata Customer Summit including travel voucher</p>	n/a	Software Support Education	Monthly	\$9,773.30
SOC-SRV-00300	Socrata Program Manager	n/a	Per Scope; For extra hours needed to support customer	Hourly	\$190.58
SOC-SRV-00400	Socrata Principal Consultant	N/a	Per Scope; For extra hours needed to support customer	Hourly	\$232.53

PART 2: Service Level Agreements:

A. Subscription Services Uptime:

As a Software-as-a-Service provider, Socrata is committed to ensuring reliability and availability by delivering a world-class infrastructure as its foundation. To that effect, Socrata maintains redundancy at the data center level as well as at the equipment level within each data center. A robust back-up infrastructure underpins the failover process between the critical operational components.

The Socrata Open Data Platform is hosted and located in the continental United States. The facilities are fully redundant, SAS 70 data centers owned and operated by Savvis, Inc. The facilities are located in Seattle, WA, and Chicago, IL.

- Two geo-redundant datacenters located in Seattle, WA, and Chicago, IL
- Two copies of all data in each datacenter
- 4x redundant User and Account information
- All data and related metadata is replicated to an off-site backup server, with comparable hardware configuration as the primary server and capable of becoming the primary server in the event of failure. The recovery point objective (RPO) is actively monitored and maintained below 20 minutes.
- All data and metadata is replicated to the secondary, geo-diverse data center in Chicago, IL. The secondary data center includes hardware for operating the service at full capacity, should the primary datacenter fail for a period of four hours or more.
- Automated testing and monitoring of system health via Nagios suite, with 2 engineers and 3rd tertiary agent on call 24/7/365 for core server maintenance should an incident arise
- Socrata staff periodically test and validate restoration, as well as simulating failure scenarios to validate and improve existing contingency plans.
- Availability: Quarterly uptime at least 99.9% not including published maintenance windows, averaged over a 3 month timeframe

B. Redundancy

The Socrata data and website hosting platform is a robust, secure, geo-redundant, fault-tolerant, Internet-scale operation that hosts all of our customer websites and the data they share with their widely varying audiences. Socrata operates two fully-redundant, symmetric, Tier I, SAS70 Type II data centers, located in Seattle, WA and Chicago, IL. All core services – server processes, web serving, networking and data storage – are load balanced locally within each data center.

C. Security

The Socrata data and website hosting platform, our operation, processes and personnel have successfully passed multiple Federal Information Security Management Act (FISMA) certifications as well as numerous third party information security audits and assessments. Socrata is proud of its industry leadership position in cloud computing data center operations: our 4-year track record of reliability, security, performance, accessibility and scalability is without equal.

Physical security: Single point of entry to hosting areas, Main access monitored

24x7x365, Surveillance cameras in facility, Access validation with identity check, Access only to persons on Socrata-approved access list or sub-contracted data center provider.

Electronic security: Login validation, Creation of system-level accounts only as verified by Socrata, Access to servers via encrypted means, Servers running behind secure redundant firewalls.

D. Third Party Security Audit

Contractor engaged IOActive to evaluate the security threats and risks associated with Contractor's external web application, and to perform a vulnerability assessment and penetration test. As a result, IOActive consultants performed an extensive security assessment of the identified application.

“The IOActive consultants found the assessed application to be in good security standing overall—it contained little in terms of critical vulnerabilities and the one high-risk item found that enabled session hijacking was remediated quickly by Socrata staff.”

About IOActive:

Established in 1998, IOActive is an industry leader that offers comprehensive computer security services with specializations in smart grid technologies, software assurance, and compliance. Boasting a well-rounded and diverse clientele, IOActive works with a majority of Global 500 companies including power and utility, game, hardware, retail, financial, media, travel, aerospace, healthcare, high-tech, social networking, and software development organizations.

E. Disaster Recovery Strategies

Incident Response Plan (IRP) establishes comprehensive procedures to handle information security incidents, from initial training and planning through remediation and follow-up documentation. While there has never been a need to institute such measures, Contractor also has comprehensive procedures in place designed to recover the Socrata Platform quickly and effectively should a major service disruption occur.

Processes in place include:

- On-call site reliability response team
- Comprehensive Incident Response Plan (IRP)
- Comprehensive Information System Continuity Plan (ISCP)
- Regular backups
- Off-site servers at remote recovery facility
- Redundant hardware
- Re-routable data transmissions
- Outage assessment protocols
- Data recovery protocols
- Data Recovery Response Team directory
- Uninterruptible Power Supply (UPS) systems
- Multiple environment control systems (HVAC)

F. Maintenance

During the term of the Contract, Authorized User's Socrata solution will automatically and transparently receive the latest product and service updates.

Contractor strives to maintain the highest levels of reliability for customer sites which makes periodic maintenance necessary to perform upgrades or network changes. Contractor schedules time windows once per month where the entire platform may be inaccessible for a short period of time:

- On the third Saturday of January, February, April, May, July, August, October, and November, Socrata-powered data sites may be unavailable from 8:00 PM to 9:00 PM Eastern time
- On the third Saturday of March, June, September and December Socrata-powered data sites may be unavailable from 8:00 PM to Midnight Eastern time

- The Cumulative maintenance window for the platform is <24 hours in a year

On-site maintenance notification reminders are posted publicly on each Socrata-powered datasite at least 48 hours before the beginning of the maintenance window. An alternative status page will be displayed during scheduled maintenance windows. You can also go to status.socrata.com to view the status of all Socrata domains.

G. Socrata Support Services

Support Services shall be provided by Contractor as set forth in the respective Plan(s).

Contractor offers a Customer Support Portal at (<http://support.socrata.com/home>). Authorized Users can search Contractor's Knowledgebase, open and manage support tickets, submit feature requests and participate in forums. After the initiation of a request for Support Services by an Authorized User Contractor shall update the Authorized User on the status of the request either by email or telephone.

For technical users that are building applications on the proposed solution or creating system integrations, Contractor provides a Developer Community Portal at (<http://dev.socrata.com/>).

Authorized Users can attend Socrata University's 'Socrata 101' class, a bimonthly training webinar. Access to Advanced classes at Socrata University, including training on data visualization and the Socrata Open Data API (SODA), can also be purchased as an ongoing subscription.

Support Escalation Procedures:

The site is down ("Site Currently Unavailable") or you receive a "Page Not Found" error.

1. Check if it is during one of our scheduled maintenance windows (on the weekend).
2. Check status.socrata.com. There will be a link to the status site in the error box. Check to see if we are currently experiencing any issues on our platform, as this is where engineers can provide updates on platform outages, particularly if it is in off-business hours.
3. Call the support line at (866) 570-9583.
4. Make note of the URL you are on when you receive the error.

An issue that severely affects the functionality of the site (i.e. prevents you and other users from using the site or parts of the site).

1. Call the support line (866) 570-9583.
2. Email support@socrata.com.

An issue on the site that does not disrupt the functionality or is a styling issue.

1. Call the support line (866) 570-9583.
2. Email support@socrata.com and cc clare.zimmerman@socrata.com

Questions about the site and Socrata functionality.

1. If it is about the Socrata functionality, first check if we already have information on support.socrata.com
2. Send an email to support@socrata.com.

H. Accessibility (Statement of Compliance with Section 508)

Team Socrata is committed to making Social Data Discovery as accessible as possible to all persons, including those with disabilities. To this end, the Socrata Social Data Platform™ and the Socrata Social Data Player™ have been developed and are maintained in accordance with Section 508 of the Rehabilitation Act as well as the World Wide Web Consortium (W3C) guidelines for accessibility.

The following features are provided to aid in making Socrata's products as accessible as possible to those using alternative technologies to access the Internet:

- All content images include descriptive "alt" attributes, and wherever possible, textual links are provided for navigation instead of image links.
- All form elements include associated "label" tags to help accessible technologies describe those forms to their users.
- Relative font sizes are utilized in the Website's design, in order to make it possible for accessible technologies to scale the content of the site to accommodate the visually impaired.
- "Skip links" are provided for keyboard navigation between different sections of the page.
- The semantic layout of the page is kept separate from its visual layout, and Cascading Style Sheets are used for visual formatting and layout, allowing the site to gracefully degrade when Cascading Style Sheets are disabled.
- For pages where the use of AJAX and JavaScript would interfere with the use of accessible technologies, alternate versions of those pages are provided that do not use AJAX or JavaScript. Those alternate versions are made available via keyboard navigation skip links.
- The use of plug-in technologies such as Adobe Flash and Microsoft Silverlight, which limit accessibility, is kept to an absolute minimum and is not used for critical features.
- All datasets are also available for download in alternative XLS, CSV, and TXT formats, which can be loaded into compatible desktop software for review via other methods.
- Browser Compatibility: 4 supported browsers (IE , Firefox, Chrome, Safari) current major version (N) and (N-1), Mobile browser and mobile-compatible API

The Socrata Social Data Platform™ and Socrata Social Data Player™ have undergone and passed a full Section 508 audit performed by an accessibility expert at the US Department of Health and Human Services, as well as VPAT and GPAT self-assessments. Details of these assessments are available upon request. Socrata's Accessibility Statement can also be viewed online at <http://www.socrata.com/accessibility/>