

New York State Office Of General Services  
Procurement Services Group  
Corning Tower Building  
Empire State Plaza  
Albany, New York 12242  
<http://www.ogs.state.ny.us>

## PURCHASING MEMORANDUM

### GENERAL INFORMATION BULLETIN

**NUMBER:** CL-695

**DATE:** October 31, 2007

**GROUP:** 75504 - Oki Data Printers

**PLEASE ADDRESS INQUIRIES TO:**

**STATE AGENCIES & CONTRACTORS**

Wendy Reitzel

Purchasing Officer

(518) 486-7313

[wendy.reitzel@ogs.state.ny.us](mailto:wendy.reitzel@ogs.state.ny.us)

**CONTRACT NO.(S):** PT57721

**SUBJECT:** PRINTER RECALL

**OTHER AUTHORIZED USERS**

Customer Services

(518) 474-6717

[customer.services@ogs.state.ny.us](mailto:customer.services@ogs.state.ny.us)

**TO ALL STATE AGENCIES AND OTHERS AUTHORIZED TO USE STATE CONTRACTS:**

The U.S. Consumer Product Safety Commission, in cooperation with the firm named above, has announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately.

**Name of Product:** Oki Data C9600 Series Digital Color Printers

**Hazard:** The recalled digital color printers have an internal electrical problem that could result in electrical shock to consumers.

**Incidents/Injuries:** None reported.

**Description:** The digital color printers are beige colored and measure 27 inches wide, 25 inches deep and 20 inches high. "Oki Printing Solutions" and model "C9600" are printed on the front of the unit. Only the following serial numbers are included in the recall: **AA56002655A0** through **AA56002804A0**, **AA58001468A0** through **AA58001617A0**, **AA58002702A0** through **AA58002801A0**. The serial number is located on the back left side of the printer.

**Sold at:** Authorized OKI Printing Solutions Dealers and Solution Providers nationwide from August 2005 through September 2007, for about \$3,500. These models were included in the NYS Aggregate Printer Purchase Initiative from February 23, 2006 to March 31, 2007.

**Remedy:** Consumers should immediately stop using the recalled printer. Do not touch the printer or attempt to turn it off. Unplug the printer immediately by pulling the plug from the wall socket. Unplug the printer before locating the serial number on the back of the unit. Contact the firm for a free inspection and repair.

**Consumer Contact:** For additional information, contact Oki Data Americas toll-free at (877) 654-6364 between 8 a.m. and 6 p.m. ET, or visit the firm's Web site at [www.okidata.com](http://www.okidata.com)