

Submission # 3

NYS Contract Net Price List

(NYS Net Prices For: Software, Maintenance,
Consulting & Training Services)

(to be attached by Contractor)

Pricing is Based On:

- US Commercial List, Dated April 17, 2008
- GSA Supply Schedule Number _____
Dated _____
- Other: _____

Oracle Price List Notes

The following notes apply to all Oracle programs listed on the accompanying price lists. The price lists included are as follows:

Oracle Technology Global Price List, dated April 17, 2008
Oracle PeopleSoft Component Global Price List, dated April 17, 2008
Oracle E-Business Suite Applications Global Price List Component Pricing, dated April 1, 2008
Oracle E-Business Global Price List Supplement, dated April 17, 2008
Oracle Business Intelligence Applications Global Price List, dated April 17, 2008
Oracle Business Intelligence Applications Global Price List Supplement, dated April 17, 2008
Oracle Global Price List Siebel CRM, Enterprise Edition Component Pricing, dated April 17, 2008
Oracle JD Edwards Component Global Price List, dated April 17, 2008
Oracle Financial Services Global Price List, Component Price List, dated May 13, 2009
Additional Product List (Last Updated on November 12, 2009)

Notes:

1. All Oracle On-Demand services listed on any price lists are excluded for purchase under this contract.
2. All programs noted as "Controlled Availability" are excluded from purchase under this contract.
3. All Siebel Financial Services Applications products are excluded for purchase under this contract.
4. All Siebel Manufacturing and Distribution Applications products are excluded for purchase under this contract.
5. All notes concerning royalties are for Oracle's internal purposes and do not affect the pricing being offered to the state in the attached price list(s).
6. In the case of conflict between the definitions in the price list and the License Rules and Definitions in Attachment E - #6 definitions, the License Rules and Definitions in Attachment E - #6 shall prevail.
7. All notes to the Inflationary Adjustable Rate and the Local Adjustable Rate shall not apply to the Price Lists.
8. The attached Technical Support Policies attached to the Contract as Attachment E - #4 shall apply to the price lists.
9. Campus Self Service and Student Administration on the Oracle PeopleSoft Component Global Price List, dated April 17, 2008 are not available.
10. The following third party programs are excluded for purchase under this contract:
 - a. Jwalk Development Kit
 - b. Technology Foundation
 - c. Technology Foundation Upgrade
 - d. Oracle Technology Foundation for JD Edwards EnterpriseOne
 - e. Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade
 - f. MicorStrategy Web Analyst User Pack for 5 Named Users for PeopleSoft EnterpriseOne and World Analytics
 - g. MicroStrategy Foundation for PeopleSoft EnterpriseOne and World Analytics
 - h. MicroStrategy Administrator
 - i. MicorStrategy Web Professional User Pack for 5 Named Users for PeopleSoft EnterpriseOne and World Analytics
 - j. MicorStrategy Web Reporter User Pack for 5 Named Users for PeopleSoft EnterpriseOne and World Analytics
 - k. MicroStrategy Web Analyst CPU Configuration
 - l. MicroStrategy Web Reporter CPU Configuration
 - m. 12 – Development Foundation Environment Tool Kit
11. As of September 16, 2009, the Oracle Financial Services Global Price List, Component Price List, dated May 13, 2009 is added;
 - a. The only product for purchase under this price list is: Revenue Management and Billing for Insurance
12. As November 12, 2009, E-Business Suite Professional User has been added to the contract for incremental purchases only by those Authorized Users who already own the product. NOT FOR NEW PURCHASES.

**APPENDIX E, SUBMISSION 3
NEW YORK STATE DISCOUNT SCHEDULE**

Product Price List	Percentage Discount Off List Price	Annual Support Rate of Net License Fee
Oracle Technology Global Price List	47%	22%
Oracle PeopleSoft Component Global Price List	47%	22%
Oracle E-Business Suite Applications Global Price List Component Pricing	47%	22%
Oracle Business Intelligence Applications Global Price List	47%	22%
Oracle Global Price List Siebel CRM, Enterprise Edition Component Pricing	47%	22%
Oracle JD Edwards Component Global Price List	47%	22%
Oracle Financial Services Global Price List, Component Price List	47%	22%
Additional Product List (Last Updated on November 12, 2009)	47%	22%

Note:

- Discounts above apply to purchases of products with a list price license fee of \$0 - \$1.1 million
- Annual support renewal escalation for the first renewal year will not exceed 3% of the prior year fee
- Annual support renewal escalation for the second renewal year will not exceed 3% of the prior year fee
- Annual support renewal escalation for the third renewal year will not exceed 3% of the prior year fee
- Annual support renewal escalation for the fourth renewal year will not exceed 3% of the prior year fee



Oracle Technology Global Price List

For NYS OGS PT 64000
Updated March 14, 2011

Oracle Database

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Products					
Oracle Database					
Standard Edition One	149	32.78	4,995	1,098 90	10,48
Standard Edition	300	66 00	15,000	3,300 00	5,48
Enterprise Edition	800	176 00	40,000	8,800 00	8
Personal Edition	400	88 00	-	-	9
Lite Mobile Server	-	-	20,000	4,400 00	
Lite Client	50	11 00	-	-	
Enterprise Edition Options:					
Real Application Clusters	400	88 00	20,000	4,400 00	2
Active Data Guard	100	22 00	5,000	1,100 00	2
Partitioning	200	44 00	10,000	2,200 00	2
Real Application Testing	200	44 00	10,000	2,200 00	2
Advanced Compression	200	44 00	10,000	2,200 00	2
Total Recall	100	22 00	5,000	1,100 00	2
Advanced Security	200	44 00	10,000	2,200 00	2
Label Security	200	44 00	10,000	2,200 00	2
Database Vault	400	88 00	20,000	4,400 00	2
OLAP	400	88 00	20,000	4,400 00	2
Data Mining	400	88 00	20,000	4,400 00	2
Warehouse Builder Enterprise ETL	200	44 00	10,000	2,200 00	2
Warehouse Builder Data Quality	300	66 00	15,000	3,300 00	2
Content Database Suite	1,000	220 00	50,000	11,000 00	2
Records Database	1,000	220 00	50,000	11,000 00	2
Spatial	200	44 00	10,000	2,200 00	2
In-Memory Database Cache	-	-	36,000	7,920 00	2
Database Enterprise Management					
Diagnostics Pack	60	13 20	3,000	660 00	2
Tuning Pack	60	13 20	3,000	660 00	2
Change Management Pack	60	13 20	3,000	660 00	2
Configuration Management Pack	60	13 20	3,000	660 00	2
Provisioning Pack for Database	60	13 20	3,000	660 00	2
Data Masking Pack	200	44 00	10,000	2,200 00	2
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Secure Backup	3,000	660 00	Per Tape Drive	-	
Warehouse Builder Connector	20,000	4,400 00	Per Warehouse Builder Connector	1	40
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
TimesTen					
TimesTen In-Memory Database	-	-	36,000	7,920 00	2
Berkeley Database					
Berkeley DB - High Availability	-	-	8,500	1,870 00	
Berkeley DB - Transactional Data Store	-	-	5,000	1,100 00	
Berkeley DB - Concurrent Data Store	-	-	1,500	330 00	
Berkeley DB - Data Store	-	-	750	165 00	
Berkeley DB Java Edition - Transactional Data Store	-	-	5,000	1,100 00	
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,500	330 00	
Berkeley DB XML - High Availability	-	-	12,000	2,640 00	
Berkeley DB XML - Transactional Data Store	-	-	7,000	1,540 00	
Berkeley DB XML - Concurrent Data Store	-	-	2,250	495 00	
Berkeley DB XML - Data Store	-	-	1,500	330 00	
Other Products					
Secure Enterprise Search	60	13 20	30,000	6,600 00	37
Audit Vault Server	-	-	50,000	11,000 00	46
Audit Vault Collection Agent	-	-	3,000	660 00	
	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Secure Enterprise Search Connector	30,000	6,600 00	Connector	1	43

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support	Notes
Integration Products					
Mainframe Integration Gateways	-	-	95,000	20,900 00	13
Database Gateway for Sybase	-	-	15,000	3,300 00	
Database Gateway for SQL Server	-	-	15,000	3,300 00	
Database Gateway for Informix	-	-	15,000	3,300 00	
Database Gateway for Teradata	-	-	95,000	20,900 00	
Database Gateway for VSAM	-	-	95,000	20,900 00	
Database Gateway for MS	-	-	95,000	20,900 00	
Database Gateway for Adabas	-	-	95,000	20,900 00	
Database Gateway for DRDA	-	-	40,000	8,800 00	
Database Gateway for APPC	-	-	40,000	8,800 00	
Database Gateway for WebSphere MQ	-	-	40,000	8,800 00	
Data Warehousing Products					
Express Server	800	176 00	40,000	8,800 00	
Express Analyzer	800	176 00	-	-	
Express Objects	5,000	1,100 00	-	-	
Rdb Products					
Rdb Server Products					
Rdb Enterprise Edition	800	176 00	40,000	8,800 00	30
CODASYL DBMS	800	176 00	-	-	30
Rdb Server Options					
TRACE	100	22 00	5,000	1,100 00	31,32
Rdb Development, Query and Reporting Tools					
Programmer for Rdb	1,000	220 00	-	-	33
CDD/ Repository	5,000	1,100 00	-	-	
CDD/R Runtime	-	-	5,000	1,100 00	34

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Internet Application Server Products					
TopLink and Application Development Framework	100	22 00	5,000	1,100 00	1,22
Java Edition	100	22 00	5,000	1,100 00	1,22,24,48
Standard Edition One	149	32.78	4,995	1,098 90	16,24,48
Standard Edition	200	44 00	10,000	2,200 00	1,24,48
Enterprise Edition	600	132 00	30,000	6,600 00	1,24
BPEL Process Manager	1,000	220 00	50,000	11,000 00	1
Portal	200	44 00	10,000	2,200 00	1
Portal Standard Edition One	149	32.78	4,995	1,098 90	16
Integration and Enterprise Service Bus	400	88 00	20,000	4,400 00	1
Forms and Reports	400	88 00	20,000	4,400 00	1
Web Services Manager	800	176 00	40,000	8,800 00	1
Business Intelligence Publisher	-	-	40,000	8,800 00	23
SOA Suite for Non Oracle Middleware	1,300	286 00	65,000	14,300 00	1
Business Activity Monitoring for Non Oracle Middleware	1,200	264 00	60,000	13,200 00	1
Fusion Middleware for SAP	1,200	264 00	60,000	13,200 00	1
Fusion Middleware for PeopleSoft	1,200	264 00	60,000	13,200 00	1
Fusion Middleware for Siebel	1,200	264 00	60,000	13,200 00	1
Fusion Middleware for Retek	1,200	264 00	60,000	13,200 00	1
Fusion Middleware for iFlex	1,200	264 00	60,000	13,200 00	1
Event-Driven Architecture Suite	1,200	264 00	60,000	13,200 00	1
Data Integrator - Target Database	-	-	20,000	4,400 00	
Data Integration Suite	-	-	60,000	13,200 00	
Web Content Management for WebCenter	1,000	220 00	50,000	11,000 00	1
Coherence Standard Edition	80	17 60	4,000	880 00	1
Coherence Enterprise Edition	200	44 00	10,000	2,200 00	1
Coherence Grid Edition	400	88 00	20,000	4,400 00	1
Coherence Real Time Client	100	22 00	2,000	440 00	47
Data Quality for Data Integrator (up to a maximum of 100 million records)	-	-	60,000	13,200 00	55
Data Profiling	30,000	6,600 00	-	-	57

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Data Quality Rules for Data Integrator	20,000	4,400 00	Per Rule Set	-	56
Data Quality for Data Integrator (for greater than 100 Million Records)	4 00	0.8800	Per 1000 Records	-	55

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Internet Application Server Enterprise Edition Options:					
BPEL Process Manager Option	400	88 00	20,000	4,400 00	15
Business Activity Monitoring	600	132 00	30,000	6,600 00	15
Business Intelligence Publisher	600	132 00	30,000	6,600 00	15,23
Service Registry	800	176 00	40,000	8,800 00	15
SOA Suite for Oracle Middleware	1,000	220 00	50,000	11,000 00	15
Communication and Mobility Server	900	198 00	45,000	9,900 00	15
WebCenter	1,000	220 00	50,000	11,000 00	15
Service Registry (Also option for Java, SE One and SE Editions)	800	176 00	40,000	8,800 00	12
Internet Application Server Enterprise Management					
Diagnostics Pack Plus for Internet Application Server	120	26.40	6,000	1,320 00	11
Configuration Management Pack for Internet Application Server	60	13 20	3,000	660 00	11
Provisioning Pack for Internet Application Server	60	13 20	3,000	660 00	11
Management Pack for SOA	200	44 00	10,000	2,200 00	11
Fusion Middleware Adapters:					
Application Adapters	-	-	15,000	3,300 00	3
Oracle Applications Adapter	-	-	15,000	3,300 00	
Mainframe and TP-Monitor Adapters	-	-	30,000	6,600 00	4
RosettaNet Adapter	-	-	30,000	6,600 00	
EDI Adapter	-	-	30,000	6,600 00	
Healthcare Adapter	-	-	30,000	6,600 00	
ebXML Adapter	-	-	10,000	2,200 00	
WebCenter Adapter	-	-	10,000	2,200 00	42
Enterprise Link for Business Activity Monitoring	-	-	15,000	3,300 00	

Oracle Database

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Products					
Enterprise Edition Options:					
Data Profiling and Quality	350	77.00	17,500	3,850.00	2
Retail Data Model	800	176.00	40,000	8,800.00	2
Real Application Clusters One Node	200	44.00	10,000	2,200.00	2
Communications Data Model	800	176.00	40,000	8,800.00	2

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
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Database Enterprise Management:

Data Watch and Repair Connector	23,000	5,060	Per Connector	1	
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	Per Wireless Handset	Software Update License & Support	Processor License	Software Update License & Support	Notes
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Berkeley DB - Transactional Data Store	6	1.32	5800	1,276.00	77
Berkeley DB - Concurrent Data Store	6	1.32	1800	396.00	77
Berkeley DB - Data Store	6	1.32	900	198.00	77

Oracle Fusion Middleware

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Application Server Products					
Web Tier	100	22.00	5,000	1,100.00	1
Internet Application Server Standard Edition One	180	39.60	5,800	1,276.00	16,24,48,74
Internet Application Server Standard Edition	230	50.60	11,500	2,530.00	1,24,48,74
Internet Application Server Enterprise Edition	700	154.00	35,000	7,700.00	1,24,74
GlassFish Server	100	22.00	5,000	1,100.00	1
Coherence Suite	1,000	220.00	50,000	11,000.00	1
Enterprise Repository	2,900	638.00	145,000	31,900.00	1
Unified Business Process Management Suite for Non Oracle Middlew:	1,150	253.00	57,500	12,650.00	1
Event-Driven Architecture Suite	1,400	308.00	70,000	15,400.00	1
WebLogic Server Standard Edition	200	44.00	10,000	2,200.00	1, 69
WebLogic Server Enterprise Edition	500	110.00	25,000	5,500.00	1
WebLogic Suite	900	198.00	45,000	9,900.00	1
WebLogic Application Grid	1,000	220.00	50,000	11,000.00	1
WebLogic Integration	1,400	308.00	70,000	15,400.00	1
Enterprise Repository	2,900	638.00	145,000	31,900.00	1
Business Process Management Suite for Non Oracle Middleware	2,600	572.00	130,000	28,600.00	1
Forms and Reports	460	101.20	23,000	5,060	1
Data Inegrator Enterprise Edition			23,000	5,060	
Data Integration Suite			70,000	15,400	
GoldenGate	350	77.00	17,500	3,850	8
GoldenGate for Non Oracle Database	350	77.00	17,500	3,850	8
GoldenGate for Mainframe	2000	440.00	100,000	22,000	8
GoldenGate Veridata	600	132.00	30,000	6,600	8
Data Integration Technology:					
Data Service Integrator	1,440	316.80	72,000	15,840.00	13
WebLogic Suite Options:					
Service Bus	460	101.20	23,000	5,060.00	15
Business Process Management Suite	2,300	506.00	115,000	25,300.00	15
BPEL Process Manager Option	460	101.20	23,000	5,060.00	15
SOA Suite for Oracle Middleware	1,200	264.00	57,500	12,650.00	15
Unified Business Process Management Suite	1,150	253.00	57,500	12,650.00	15
WebLogic Suite Virtualization Option	200	44.00	10,000	2,200.00	13, 15

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Application Server Enterprise Management:					
Configuration Management Pack for Oracle Middleware	70	15.40	3,500	770	11
Provisioning and Patch Automation Pack for Oracle Middleware Management Pack Plus for SOA	70	15.40	3,500	770	11
Management Pack for Oracle Coherence	300	66.00	15,000	3,300	11
Diagnostics Pack for Oracle Middleware	70	15.40	3,500	770	11
SOA Management Pack for Enterprise Edition	140	30.80	7,000	1,540.00	11
Management Pack for Oracle GoldenGate	500	110.00	25,000	5,500.00	11
Provisioning and Patch Automation Pack for Database Management Pack for WebCenter Suite	70	15.40	3,500	770.00	11
Configuration Management Pack for Applications	70	15.40	3,500	770.00	2
Oracle VM Management Pack	240	52.80	12,000	2,640.00	
Ops Center Virtualization Management Pack	100	22.00	5,000	1,100.00	
WebLogic Server Management Pack Enterprise Edition	35	7.70	1,800	396.00	
			1,800	396.00	
	240	52.80	12,000	2,640.00	11
Fusion Middleware Adapters:					
Changed Data Capture Adapters			60,000	13,200	70
Application Adapters for Data Integration			2,300	506	71
Application Adapters for Warehouse Builder			2,300	506	73
Financial Message Designer	21,000	4,620			
SWIFT Adapter for Oracle Service Bus			100,000	22,000	
FIX Adapter for Oracle Service Bus			50,000	11,000	
Payments Adapter for Oracle Service Bus			50,000	11,000	
Derivatives Adapter for Oracle Service Bus			50,000	11,000	
GoldenGate Application Adapters			20,000	4,400.00	76
Tuxedo and Adapters:					
Tuxedo and Adapters			60,000	13,200.00	
Tuxedo	1,800	396.00	60,000	13,200.00	1
Tuxedo Jolt			9,000	1,980.00	
Service Architecture Leveraging Tuxedo (SALT)			12,000	2,640.00	
Tuxedo System and Applications Monitor (TSAM)			6,000	1,320.00	
Tuxedo Mainframe Adapter for SNA			22,000	4,840.00	
Tuxedo Mainframe Adapter for TCP			22,000	4,840.00	
Tuxedo Mainframe Adapter for OSI TP			22,000	4,840.00	
MessageQ			6,000	1,320.00	
Business Intelligence Technology Products					
Business Intelligence:					
Business Intelligence Publisher	460	101.20	46,000	10,120	23
Business Intelligence Foundation Suite	3,675	808.50	450,000	99,000.00	39
Scorecard and Strategy Management	995	218.90	149,250	32,835.00	39
Business Intelligence Publisher for Oracle Applications	184	4,048.00	18,400	4,048.00	
Business Intelligence Foundation Suite for Oracle Applications	1,470	323.40	180,000	39,600.00	83
Business Intelligence Data Integration Technology:					
Data Integrator and Application Adapter for Data Integration			25,300	5,566	
Informatica PowerCenter and PowerConnect Adapters			25,300	5,566	50
Hyperion Business Intelligence Technology:					
Essbase Plus	2,900	638.00	184,000	40,480.00	52,53
Essbase Visual Explorer	800	176.00	86,500	19,030.00	53
Hyperion Interactive Reporting	800	176.00	69,000	15,180.00	52,53
Hyperion SQR Production Reporting	460	101.20	23,000	5,060.00	52,53
Hyperion Financial Reporting	520	114.40	40,500	8,910.00	52,53
Hyperion Web Analysis	520	114.40	40,500	8,910.00	52,53

Enterprise 2.0 Products

Enterprise Content Management Adapters:

WebCenter Services	1,400	308.00	70,000	15,400.00	1
WebCenter Suite	2,500	550.00	125,000	27,500.00	1
WebCenter Adapter			11,500	2,530.00	
Forms Recognition			100,000	22,000.00	13
WebLogic Portal			60,000	13,200.00	
Siebel Adapter for Universal Content Management			20,000	4,400	
E-Business Suite Adapter for Imaging and Process Management			20,000	4,400	
Universal Records Management Adapter			11,500	2,350	45

Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
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Enterprise 2.0 Management:

Management Pack for WebCenter Suite	240	52.80	12,000	2,640
Management Pack for IBM WebSphere Portal	240	52.80	12,000	2,640

Application Integration Architecture:

Application Integration Architecture Foundation Pack	920	202.40	46,000	10,120.00
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License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
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Tools

SQL Developer Data Modeler	3,000	660.00	Named User Plus	
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Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
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Enterprise Content Management Adapters:

Siebel Adapter for Enterprise Content Management	NA	NA	20,000	4,400.00	
E-Business Suite Adapter for Enterprise Content Management	NA	NA	20,000	4,400.00	
PeopleSoft Adapter for Enterprise Content Management	NA	NA	20,000	4,400.00	
Universal Records Management Adapter	NA	NA	11,500	2,530.00	45

License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
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Identity Management Products

Entitlements Server	35,000	7,700.00	Processor	1
Entitlements Server Security Module	35,000	7,700.00	Processor	1
Directory Services Plus	800	176.00	Named User Plus	1
Directory Services Plus	50,000	11,000.00	Processor	
Information Rights Management	70	15.40	Employee User	2,000
Information Rights Management	10	2.20	Non-employee User - External	5,000
Enterprise Single Sign-On Suite Plus	85	18.70	Named User Plus	
Access Management Suite Plus	200,000	44,000.00	Processor	1
Identity & Access Management Suite Plus	110	24.20	Employee User	
Identity & Access Management Suite Plus	15	3.30	Non-employee User - External	
Identity Analytics	50	11.00	Employee User	2,000
Identity Analytics	8	1.76	Non-employee User - External	5,000
Access Management Suite	46	10.12	Employee User	2,000
	12	2.64	Non-employee User - External	5,000

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Business Intelligence Technology Products					
Business Intelligence					
Standard Edition	400	88 00	20,000	4,400 00	1,48
Standard Edition One	1,000	220 00	-	-	38,48
Suite Enterprise Edition Plus	1,700	374 00	255,000	56,100 00	39
Suite Enterprise Edition Plus Upgrade Only	200	44 00	30,000	6,600 00	49
Server Enterprise Edition	300	66 00	45,000	9,900 00	39
Business Intelligence Standard Edition One Options:					
Informatica OEM PowerCenter ETL Server and PowerConnect Adapters	500	110 00	75,000	16,500 00	39, 50
Business Intelligence Server Enterprise Edition Options:					
Interactive Dashboard	500	110 00	75,000	16,500 00	39
Delivers	300	66 00	45,000	9,900 00	39
Answers	500	110 00	75,000	16,500 00	39
Office Plug-in	200	44 00	30,000	6,600 00	39
Reporting and Publishing	400	88 00	60,000	13,200 00	39
Data Integrator	400	88 00	60,000	13,200 00	39
Disconnected Analytics	500	110 00	-	-	-
Server Administrator	5,000	1,100 00	-	-	-
Business Intelligence Suite Enterprise Edition Plus Options:					
Informatica OEM PowerCenter ETL Server and PowerConnect Adapters	500	110 00	75,000	16,500 00	39, 50
Data Integrator	400	88 00	60,000	13,200 00	39, 51
Business Intelligence Management Pack	200	44 00	10,000	2,200 00	39

	License Price	Software Update License & Support	Metric	Notes
Real-Time Decision (RTD) Technology				
Real-Time Decision Server	80,000	17,600 00	Processor	58
Decision Connector for Call Center	1,000	220 00	Application User	58,59
Decision Connector for IVR	2,000	440 00	IVR Port	58
Decision Connector for Web	25,000	5,500 00	Processor	58,60

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Hyperion Business Intelligence Technology					
Hyperion Essbase - System 9	2,500	550 00	160,000	35,200 00	52,53
Hyperion Essbase - System 9 Option:					
Hyperion Essbase Visual Explorer	700	154 00	75,000	16,500 00	54
Hyperion Interactive Reporting - System 9	700	154 00	60,000	13,200 00	52,53
Hyperion SQR Production Reporting - System 9	400	88 00	20,000	4,400 00	52,53
Hyperion Financial Reporting - System 9	450	99 00	35,000	7,700 00	52,53
Hyperion Web Analysis - System 9	450	99 00	35,000	7,700 00	52,53

	License Price	Software Update License & Support	Metric	Minimum
Hyperion Data Relationship Management	24	5 28	Record	20,000
Hyperion Data Relationship Steward	5,000	1,100 00	Named User Plus	

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Enterprise Content Management Products					
Universal Content Management Standard Edition	1,000	220 00	50,000	11,000 00	1, 62
Universal Content Management	2,000	440 00	100,000	22,000 00	1
Universal Records Management	-	-	100,000	22,000 00	
Imaging and Process Management	3,000	660 00	80,000	17,600 00	1
Information Rights Management	500	110 00	-	-	44
Enterprise Content Management Suite	-	-	150,000	33,000 00	
Universal Records Management Adapter	-	-	10,000	2,200 00	45
Content Conversion Server	400	88 00	20,000	4,400 00	1
Universal Online Archive (Priced in Advance of Availability)	20	4.40	75,000	16,500 00	63
Email Archive Service (Priced in Advance of Availability)	50	11 00	40,000	8,800 00	63
Document Capture	-	-	6,000	1,320 00	
Distributed Document Capture	1,000	220 00	-	-	1
	License Price	Software Update License & Support	Metric	Minimum	Notes
Virtual PBX	30	6 60	per Subscriber		13
	License Price	Software Update License & Support	Metric	Minimum	Notes
Identity Management Products					
Access Manager	20	4.40	Employee User	2,000	
	5	1.10	Non Employee User - External	5,000	
Adaptive Access Manager	20	4.40	Employee User	2,000	
	5	1.10	Non Employee User - External	5,000	
Identity Federation	30,000	6,600 00	Processor	1	
Identity Manager	60	13 20	Employee User	2,000	
	5	1.10	Non Employee User - External		
Identity Manager Connector	40,000	8,800 00	Connector	1	35
Identity and Access Management Suite	80	17 60	Employee User		
	10	2 20	Non Employee User - External		
Directory Services	600	132 00	Named User Plus		1
	30,000	6,600 00	Processor		
Enterprise Single Sign-On Suite	60	13 20	Named User Plus		
Enterprise Single Sign-On Password Reset	7	1 54	Named User Plus	2,000	
Role Manager (Controlled Availability - Do Not Quote without approval)	30	6 60	Employee User	2,000	13
	5	1.10	Non Employee User - External	5,000	13
Identity Management Enterprise Management					
Management Pack for Identity Management	4 00	0.8800	Employee		
	1 00	0.2200	Non Employee User - External		
Tools					
Internet Developer Suite	5,000	1,100 00	Named User Plus	-	
Discoverer Desktop Edition	1,000	220 00	Named User Plus	-	
Programmer	1,000	220 00	Named User Plus	-	
Portlet Factory	9,000	1,980 00	Named User Plus	-	
Business Process Analysis Suite	9,000	1,980 00	Named User Plus	5	

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Database Enterprise Management					
Diagnostics Pack	60	13 20	3,000	660 00	2
Tuning Pack	60	13 20	3,000	660 00	2
Change Management Pack	60	13 20	3,000	660 00	2
Configuration Management Pack	60	13 20	3,000	660 00	2
Provisioning Pack for Database	60	13 20	3,000	660 00	2
Data Masking Pack	200	44 00	10,000	2,200 00	2
Internet Application Server Enterprise Management					
Diagnostics Pack Plus for Internet Application Server	120	26.40	6,000	1,320 00	11
Configuration Management Pack for Internet Application Server	60	13 20	3,000	660 00	11
Provisioning Pack for Internet Application Server	60	13 20	3,000	660 00	11
Management Pack for SOA	200	44 00	10,000	2,200 00	11
Business Intelligence Management					
Business Intelligence Management Pack	200	44.00	10,000	2,200 00	39
	License Price	Software Update License & Support	Metric	Minimum	Notes
Identity Management Enterprise Management					
Management Pack for Identity Management	4 00	0.8800	Employee	-	
	1 00	0.2200	Non Employee User - External	-	
	License Price	Software Update License & Support	Metric	Minimum	Notes
Other Infrastructure Management					
Configuration Management Pack for Non-Oracle Systems	3,000	660 00	Per Processor	-	
	60	13 20	Per Named User Plus	-	
Provisioning Pack	3,000	660 00	Per Processor	-	
	60	13 20	Per Named User Plus	-	
System Monitoring Plug-in for Hosts	1,500	330 00	Per Processor	-	61
	30	6 60	Per Named User Plus	-	61
System Monitoring Plug-in for Non Oracle Databases	1,500	330 00	Per Processor	-	36
	30	6 60	Per Named User Plus	-	36
System Monitoring Plug-in for Non Oracle Middleware	1,500	330 00	Per Processor	-	25
	30	6 60	Per Named User Plus	-	25
System Monitoring Plug-in for Network Devices	1,500	330 00	Per Network Device	-	26
System Monitoring Plug-in for Storage	1,500	330 00	Per Terabyte	-	27
Management Connectors	5,000	1,100 00	Per Connector	-	28
Diagnostics Pack for Non-Oracle Middleware	6,000	1,320 00	Per Processor	-	
	120	26.40	Per Named User Plus	-	
Service Management					
Service Level Management Pack	3,000	660 00	Transaction	20	
Real User Experience Insight	75,000	16,500 00	Per Processor	2	
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support	Notes
Applications Management					
Application Management Pack for E-Business Suite	120	26.40	6,000	1,320 00	
Application Management Pack for Siebel	120	26.40	6,000	1,320 00	
Application Management Pack for PeopleSoft	120	26.40	6,000	1,320 00	

Collaboration

		Collaboration Program User License	Software Update License & Support	Processor License	Software Update License & Support	Notes
Collaboration						
Collaboration Suite	Perpetual License	60	15 00	-	-	6
	1 Year Subscription License	15	15 00	-	-	6
Content Services	Perpetual License	45	11 25	-	-	6
	1 Year Subscription License	11	11 25	-	-	6
Unified Messaging	Perpetual License	45	11 25	-	-	6
	1 Year Subscription License	11	11 25	-	-	6
Real-Time Collaboration	Perpetual License	45	11 25	-	-	6
	1 Year Subscription License	11	11 25	-	-	6
Collaboration Suite Options:						
Records Management Option	Perpetual License	100	25 00	-	-	29
	1 Year Subscription License	25	25 00	-	-	29
Content Services Options:						
Records Management Option	Perpetual License	100	25 00	-	-	29
	1 Year Subscription License	25	25 00	-	-	29

		License Price	Software Update License & Support	Metric	Minimum	Notes
Applications sold by Technology Reps						
Healthcare Transaction Base		1,000	220 00	Named User Plus	50	13
		100,000	22,000 00	Processor	1	13,14

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.

- ¹ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ² Enterprise Edition Options (with the exception of In-Memory Database Cache and In-Memory Database Cache for Oracle Applications) and Database Enterprise Management Packs must match the number of licenses of the associated Oracle Database Enterprise Edition. In addition, a minimum of 25 Named User Plus licenses per Processor must be met. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. Associated Database is defined as the database(s) which is (are) being managed by the option. For the purposes of licensing Active Data Guard, both the primary and standby servers must be licensed.
- ³ Application Adapters are available for: PeopleSoft, SAP, Siebel & JD Edwards.
Mainframe and TP-Monitor Adapters are available for: CICS, IMS/DB, IMS/TM, VSAM, BeanConnect and Tuxedo.
- ⁵ Oracle Database Standard Edition can only be licensed on servers that have a maximum capacity of 4 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses. Oracle Database Standard Edition, when used with Oracle Real Application Clusters, may only be licensed on a single cluster of servers supporting up to a total maximum capacity of 4 sockets.
- ⁸ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ⁹ Personal Edition provides a maximum of one Named User Plus per database.
- ¹⁰ Oracle Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ¹¹ Application Server Enterprise Management Packs must match the number of licenses of the associated Oracle Application Server (Excluding TopLink and Application Development Framework, for which these Management Packs cannot be licensed), WebLogic Server Management Pack Enterprise Edition can only be licensed with WebLogic Server Enterprise Edition, or WebLogic Server Standard Edition, or Internet Application Server Enterprise Edition, or WebLogic Suite. When licensing Management Pack for GoldenGate, the number of licenses must match the associated GoldenGate. GoldenGate for Non Oracle Database, and/or GoldenGate for Mainframe licenses. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. An associated Application Server is defined as the Application Server(s) which is (are) being managed by the option. Note that Management Pack for Oracle Coherence may only be licensed with Coherence Enterprise Edition or Coherence Grid Edition.
- ¹³ This product is on Controlled Availability (CA) and requires approval. For more information on the CA process and approval, please refer to the Controlled Availability section on eSource at <http://esource.oraclecorp.com> > Controlled Availability Sales Questions. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹⁵ WebLogic Suite Options and WebLogic Suite Options for Oracle Applications must match the number of licenses of the associated WebLogic Suite application server. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. Associated Application Server is defined as the application server(s) which is (are) being managed by the option.
- ¹⁶ Internet Application Server Standard Edition One may only be licensed on servers that have a maximum capacity of 2 sockets. If licensing by Named User Plus, the minimum is 5 Named User Plus licenses.
- ²² Application Development Framework requires a runtime license. This can be purchased via Toplink and Application Development Framework.
- ²³ If licensing by Named User Plus, the minimums for this product are 50 Named User Plus licenses. Business Intelligence Publisher is also licensable via the per Employee metric. The price is \$46.00 USA (Dollar) per Employee when licensed as a standalone product and \$35.00 USA (Dollar) per Employee when licensed as an option to the Application Server Enterprise Edition. The minimum for employee licensing is 1,000 Employee licenses.
- ² The Named User Plus Minimum does not apply if the program is installed on a one processor machine that allows for a maximum of one user per program.
- ²⁵ Plug-in available for Microsoft Active Directory, Microsoft .NET, Microsoft ISA Server, Microsoft Commerce Server, Microsoft Exchange Server, IBM WebSphere MQ. Each Plug-in is licensed separately.
- ²⁶ Plug-in available for Juniper Netscreen Firewall, Check Point Firewall. Each Plug-in is licensed separately.
- ²⁷ Plug-in available for NetApp Filers, EMC Celerra Network Attached Storage (NAS), EMC Symmetrix, EMC CLARiON. Each Plug-in is licensed separately.
- ²⁸ Management Connectors are available for: Remedy Help Desk, Microsoft Operations Manager 2005, HP ServiceCenter/HP Service Manager, HP OpenView Operations, IBM Tivoli Enterprise Console, Microsoft System Center Operations Manager, CA Service Desk. Each Connector is licensed separately.
- ²⁹ The number of Options licenses must match to the number of licenses of the parent product.
- ³⁰ If licensing by Named User Plus, the minimum is 25 Named User Plus licenses per Processor.
- ³¹ Rdb Server Options must match the number of licenses of the associated database. In the case where the minimum number of Named User Plus licenses are/were purchased, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ³² TRACE may also be licensed with CODASYL DBMS.
- ³³ Oracle precompilers supported via SQL*Net for Rdb for use across Oracle & Rdb Servers.
- ³ CDD/R Runtime is an unlimited use license for applications requiring CDD/R deployment licenses.
- ³⁵ Following is the list of available Identity Manager Connectors: Database User Management, Database Applications Table, Microsoft Active Directory, Oracle Internet Directory, Novell eDirectory, Sun Java System Directory, Oracle e-Business, PeopleSoft Enterprise Applications, SAP Enterprise Applications, Microsoft Exchange, Novell Groupwise, Microsoft Windows, UNIX, RSA Authentication Manager, RSA ClearTrust, IBM Lotus Notes/Domino, SAP Enterprise Portal, Siebel Enterprise Applications, IBM RACF, CA ACF2, CA Top Secret, BMC Remedy User Management, IBM OS/400, JD Edwards EnterpriseOne, Oracle Retail, BMC Remedy Ticketing. Each connector is licensed separately.
- ³⁶ Plug-in available for IBM DB2, Microsoft SQL Server, Sybase Adaptive Server Enterprise (ASE).
- ³⁷ Secure Enterprise Search may also be licensed on per employee metric. The minimums for employee licensing is 200 employee licenses. The price is \$35 USA Dollar per employee. When licensing by named user plus metric, the minimums are 100 Named User Plus licenses.
- ³⁸ Business Intelligence Standard Edition One may only be used on servers that have the ability to run a maximum of 2 sockets. The minimums for this product are 5 named user plus licenses and the maximum is 50 named user plus licenses. The data sources for BI Server and Business Intelligence Publisher are limited to the included Oracle Standard Edition One, one other database, and any number of flat file sources such as CSV, and XLS. You may use Oracle Warehouse Builder Core ETL to pull data from any number of data sources but you must use only the included Oracle Standard Edition One as the target database. If licensing as an option to Business Intelligence Standard Edition One, the number of options licenses must match the number of licenses of the associated Business Intelligence Standard Edition One. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ³⁹ The minimums for this product are 25 Named User Plus licenses.
- ⁰ The minimums for this product are 25 Named User Plus licenses. The number of options licenses must match the number of licenses of the associated Business Intelligence Server Enterprise Edition. If licensing as an option to Business Intelligence Suite Enterprise Edition Plus, the number of options licenses must match the number of licenses of the associated Business Intelligence Suite Enterprise Edition Plus. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.

Oracle Technology Notes (continued)

- ² WebCenter Adapters are available for: Microsoft SharePoint, IBM Lotus Domino, and EMC Documentum. Each Adapter is licensed separately.
- ³ Secure Enterprise Search Connectors are available for: Documentum Content Server, Documentum eRoom, FileNet P8 Content Engine, FileNet Image Services, IBM Lotus Notes, IBM DB2 Content Manager, OpenText LiveLink, Hummingbird DM, Oracle E-Business Suite, Oracle Content Server, and Siebel. Each Connector is licensed separately.
- ⁵ The following Universal Records Management Adapters are available: Symantec Enterprise Vault, Microsoft SharePoint, Java, EMC Documentum, File Systems, FileNet, and Microsoft .Net. Each Adapter is licensed separately.
- ⁶ Database Enterprise Edition options, including the Database Enterprise Management Packs may be licensed with this program. Database Enterprise Edition Options & Database Enterprise Management Packs must match the number of licenses of the associated Audit Vault Server. If licensing by Processor, the number of licenses may not match due to variance in core factors between the time the respective programs were licensed.
- ⁸ These programs are designated Oracle 1-Click Ordering Programs.
- ⁹ This upgrade provides the following: Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Web Analysis - System 9, Hyperion Financial Reporting - System 9.
- ⁵⁰ Informatica PowerCenter and PowerConnect Adapters may not be used on a standalone basis or as a standalone ETL tool. The Informatica Power Center and PowerConnect Adapters may be used with any data source provided the target(s) are: (i) the Oracle Business Intelligence applications programs (excluding Hyperion Enterprise Performance Management Applications), (ii) the underlying platforms on which the Oracle Business Intelligence Foundation Suite program, Oracle Business Intelligence Suite Enterprise Edition Plus program, Oracle Business Intelligence Standard Edition One or associated components run, or (iii) a staging database for any of the foregoing. Informatica Power Center and PowerConnect Adapters may also be used where the Oracle Business Intelligence applications (excluding Hyperion Enterprise Performance Management Applications) programs are the source and non-Oracle Business Intelligence application programs are the target, provided, that users do not use Informatica PowerCenter and PowerConnect Adapters to transform the data.
- ⁵² Customers with legacy Hyperion pre-System 9 product licenses must pay a Foundation Enablement Migration fee to migrate to the corresponding Oracle Hyperion licenses, which include Hyperion Foundation Services. Additional information can be found on eSource > Acquisitions > Hyperion > Pricing > Migrations.
- ⁵³ The minimums for this product are 25 Named User Plus licenses or 4 Processor licenses.
- ⁵⁵ Data Quality for Data Integrator must be licensed using the Per Processor metric for up to a maximum of 100 million records per calendar year. Usage over 100 million records per year must be licensed using the Per 1000 Records metric.
- ⁵⁶ Rule Sets are available for the following countries and each Rule Set is licensed separately: Argentina, Australia, Austria, Belgium, Brazil, Brunei Darussalam, Canada, Chile, China, Colombia, Czech Republic, Denmark, Finland, France, Germany, Great Britain, Greece, Hong Kong, Hungary, India, Ireland, Israel, Italy, Jamaica, Japan, Korea, Luxembourg, Malaysia, Mexico, Netherlands, New Zealand, Norway, Peru, Philippines, Poland, Portugal, Russia, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, Taiwan, Turkey, United Arab Emirates, United States, and Venezuela.
- ⁵⁷ The minimums are 4 Named User Plus licenses.
- ⁶¹ System Monitoring Plug-in for Hosts is available for: 1) Operating Systems and Hardware.
- ⁶² Universal Content Management Standard Edition can only be licensed on a single server with up to a maximum capacity of 4 sockets.
- ⁶³ The Named User Plus minimums for this program are 1,000 Named User Plus licenses.
- ⁶ This product includes 2 Processor license of Load Testing for Web Applications Controller, and the ability to generate up to 10 Virtual Users (please refer to the Named User Plus license metric definition for the Virtual User definition).
- ⁶⁶ All Siebel CRM products (all editions) starting at 7.7 onwards are supported.
- ⁶⁸ The Named User Plus minimum for this program is 50 Named User Plus licenses.
- ⁶⁹ WebLogic Server Standard Edition license does not include WebLogic Server Clustering.
- ⁷⁰ Changed Data Capture Adapters are available for Microsoft SQL Server 2000, Microsoft SQL Server 2005, DB2/390, VSAM CICS, VSAM Batch, IMS/DB and Adabas. Each Changed Data Capture Adapter is licensed separately.
- ⁷¹ Application Adapters for Data Integration are available for PeopleSoft, JD Edwards, E-Business Suite, SAP Applications, SAP Business Warehouse, and Siebel. Each Application Adapter for Data Integration is licensed separately.
- ⁷² The Named User Plus minimum for this program is 200 Named User Plus licenses.
- ⁷³ Application Adapters for Warehouse Builder are available for PeopleSoft, E Business Suite, SAP and Siebel. Each Application Adapter for Warehouse Builder is licensed separately.
- ⁷ These are designated SaaS for ISVs programs.
- ⁷⁵ The Named User Plus minimum for this program is 20 Named User Plus licenses.
- ⁷⁶ GoldenGate Application Adapters are available for: Base24, Logger for Enscribe, and JMS and Flat File. Each GoldenGate Application Adapter is licensed separately.
- ⁷⁷ The minimum Wireless Handset licenses for this program are 100,000 licenses.
- ⁷⁸ The following WebCenter Intelligent Collaboration Connector are available: Microsoft Exchange; Microsoft Sharepoint (Priced in Advance of Availability); and IBM Domino (Priced in Advance of Availability). Each Connector is licensed separately.
- ⁷⁹ The Named User Plus Minimum for this program is 2 Named User Plus licenses.
- ⁸⁰ The minimum for this program is 10 Processor licenses.
- ⁸¹ Oracle WebLogic Suite for Oracle Applications may be used only as an embedded runtime for eligible Oracle Applications or to deploy customizations made in Java to an eligible Oracle Application. The WebLogic global datasource or one of the WebLogic application datasources must be configured to access the schema of an eligible Oracle Application.
- ⁸² Oracle BPEL Process Manager Option for Oracle Applications may be used only to enable business processes, workflow interactions and approvals within eligible Oracle Applications. Workflow interactions between eligible Oracle Applications and, other Oracle Applications or third party applications are allowed as long as they are enabled/initiated within the eligible Oracle Applications. Business Processes defined in BPEL are allowed as long as at least one of the services invoked from within the Business Process access an eligible Oracle Application either natively (via Web Services) or via an adapter.
- ⁸³ Oracle Business Intelligence Foundation Suite for Oracle Applications may be used only to perform query, reporting and analysis against a transaction database, data warehouse or an Essbase OLAP cube if: (i) the transaction database is an eligible Oracle Applications transaction database itself or an extraction, in whole or in part, of an eligible Oracle Applications transaction database, without transformation (query, reporting and analysis against a transaction database that is not an eligible Oracle Applications transaction database requires a full use license of Oracle Business Intelligence Foundation Suite); or (ii) the data warehouse is a pre-packaged eligible Oracle Applications data warehouse, with any customizations necessary to reflect customizations made in the eligible Oracle Applications, and restricted only to the eligible Oracle Applications sources (query, reporting and analysis against extensions to the data warehouse drawn from source systems not supported by the pre-packaged data warehouses require a full use license of Oracle Business Intelligence Foundation Suite); or (iii) the dimensions of each Essbase OLAP Cube are sourced from eligible Oracle Applications.
- ⁸ The Named User Plus minimum for this program is 100 Named User Plus licenses.

Definitions

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Oracle VM Management Pack, and Provisioning and Patch Automation Pack, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Siebel, Load Testing Accelerator for Oracle E-Business Suite, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization Management Pack, Grid Engine, Oracle VM Management Pack, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, and In-Memory Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Database Firewall, only the processors of the database sources which are protected or monitored must be counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Definitions (continued)

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at [_http://oracle.com/contracts](http://oracle.com/contracts) for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan. For Cloud based backups, Oracle counts each parallel stream of Recovery Manager (RMAN) channel as equivalent to a tape drive.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

Definitions (continued)

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,300 USA (Dollar) for 10 incidents on one server):
 - Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,150 USA (Dollar) for 10 incidents on one server):
 - Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.00 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



PeopleSoft Component Global Price List

Updated February 15, 2010

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Customer Relationship Management					
Banking Transactions	750	165.00	Application User	5	
Bill Presentment and Account Management	1,500	330.00	Application User	5	
Client Management	3,000	660.00	Application User	5	
CRM Portal Pack	1,500	330.00	Application User	5	
CTI Integration	1,995	438.90	Application User	5	
HelpDesk	105	23.10	Employee	All Employees	
HelpDesk for Employee Self Service	25	5.50	Employee	All Employees	
HelpDesk for Human Resources	105	23.10	Employee	All Employees	
HelpDesk Upgrade - Restricted License to Standard License	50	11.00	Employee	All Employees	
Infosync Client	1,500	330.00	Application User	5	
Infosync Server	1,500	330.00	Application User	5	
Integrated FieldService	3,995	878.90	Application User	5	
Marketing	6,250	1,375.00	Application User	5	
Mobile Account Planning	1,250	275.00	Application User	5	
Mobile Configurator	2,250	495.00	Application User	5	14
Mobile FieldService	1,995	438.90	Application User	5	
Mobile Order Capture	1,250	275.00	Application User	5	
Mobile Sales	1,250	275.00	Application User	5	
Multichannel Communications	1,695	372.90	Application User	5	
Order Capture	5,000	1,100.00	Application User	5	
Order Capture Self Service	3,000	660.00	Application User	5	
Partner Commerce	2,000	440.00	Application User	5	
Partner Marketing	1,250	275.00	Application User	5	
Partner Planning	750	165.00	Application User	5	
Partner Platform	5,000	1,100.00	Application User	5	
Partner Sales	1,250	275.00	Application User	5	
Partner Service	750	165.00	Application User	5	
Phone Number Administration	750	165.00	Application User	5	
Policy and Claims Presentment	1,250	275.00	Application User	5	
Real-Time Advisor	3,000	660.00	Application User	5	
Sales	6,500	1,430.00	Application User	5	
Sales for Blackberry	3,750	825.00	Application User	5	14
Services Management	2,250	495.00	Application User	5	
SmartViews	3,750	825.00	Application User	5	
Strategic Account Planning	3,750	825.00	Application User	5	
Support	11,995	2,638.90	Application User	5	
Support for Customer Self Service	1,250	275.00	Application User	5	
Support Upgrade - Restricted License to Standard License	2,500	550.00	Application User	5	
TeleSales	2,500	550.00	Application User	5	
Supply Chain Management					
Catalog Management	7,895	1,736.90	Application User	5	
Collaborative Supply Management	3,150	693.00	Application User	5	
Discrete Manufacturing	3,995	878.90	Application User	5	
eProcurement	70	15.40	Application User	5	
eSupplier Connection	7,995	1,758.90	Application User	5	46
Flow Production	895	196.90	Application User	5	
Inventory	3,995	878.90	Application User	5	
Inventory Policy Planning	12,000	2,640.00	Application User	5	
Order Management	4,395	966.90	Application User	5	
Product Configurator	3,270	719.40	Application User	5	
Promotions Management	4,395	966.90	Application User	5	
Purchasing	3,995	878.90	Application User	5	
Services Procurement	2,595	570.90	Application User	5	
Strategic Sourcing	7,995	1,758.90	Application User	5	46
Supplier Contract Management	5,995	1,318.90	Application User	5	
Supply Chain Portal Pack	2,195	482.90	Application User	5	
Supply Planning	10,695	2,352.90	Application User	5	
Asset Lifecycle Management					
Asset Lifecycle Management Portal Pack	1,025	225.50	Application User	5	
Enterprise Asset Management	3,995	878.90	Application User	5	
Real Estate Management	3,995	878.90	Application User	5	

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
ESA					
Contracts	5,995	1,318.90	Application User	5	
ESA Portal Pack	925	203.50	Application User	5	
Expenses	5	1.10	Expense Report	1,000	2
Grants	6,195	1,362.90	Application User	5	
Pay/Bill Management	4,695	1,032.90	Application User	5	14
Program Management	2,495	548.90	Application User	5	
Project Costing	3,995	878.90	Application User	5	
Proposal Management	1,495	328.90	Application User	5	
Resource Management	2,995	658.90	Application User	5	
Financials					
eSettlements	1,695	372.90	Application User	5	
Financials	3,995	878.90	Application User	5	
Financials Portal Pack	1,025	225.50	Application User	5	
Internal Controls Enforcer	2,395	526.90	Application User	5	14
Transaction Billing Processor	1,395	306.90	Application User	5	
Treasury	24,995	5,498.90	Application User	5	2
HRMS					
Absence Management	45	9.90	Employee	All Employees	2
Benefits Administration	75	16.50	Employee	All Employees	2
Directory Interface	10	2.20	Employee	All Employees	2
eCompensation	30	6.60	Employee	All Employees	2
ePerformance	90	19.80	Employee	All Employees	2
HRMS Portal Pack	10	2.20	Employee	All Employees	2
Human Resources	160	35.20	Employee	All Employees	2
Payroll	195	42.90	Employee	All Employees	2, 14a
Payroll Interface	60	13.20	Employee	All Employees	2
Payroll Interface Connector for ADP Connection	30	6.60	Employee	All Employees	2
Pension Administration	75	16.50	Employee	All Employees	2
Recruiting Solutions	65	14.30	Employee	All Employees	2
Stock Administration	50	11.00	Employee	All Employees	2
Time and Labor	95	20.90	Employee	All Employees	2
Oracle Workforce Scheduling	195	42.90	Employee	All Employees	2, 14
Learning Solutions					
Enterprise Learning Management	90	19.80	Employee	All Employees	
Campus Solutions					
Gradebook	10	2.20	FTE Student	All Students	2, 14
Campus Self Service	30	6.60	FTE Student	All Students	2, 14
Contributor Relations	1,150	253.00	Application User	5	14
Student Administration	160	35.20	FTE Student	All Students	2, 14
Portals					
Community Portal	375	82.50	Application User	5	
Enterprise Portal	525	115.50	Application User	5	
Workforce Analytics (EPM)					
HCM Warehouse	125	27.50	Employee	All Employees	2
Workforce Planning	15	3.300	Employee	All Employees	2
Workforce Rewards	15	3.300	Employee	All Employees	2
Financial/ESA Analytics					
Project Portfolio Management	5,995	1,318.90	Application User	5	
Financials Warehouse for Public Sector and Higher Education	5,800	1,276.00	Application User	25	
PeopleTools					
PeopleTools-Enterprise Development	995	218.90	Application User	5	2
PeopleTools-Enterprise Development Starter Kit	225	49.50	Application User	5	2, 3
PeopleTools Mobile Agent-Enterprise Development	75	16.50	Application User	5	2
Process Modeler Client	110	24.20	Application User	5	
Fusion Intelligence					
Fusion Campus Solutions Intelligence for PeopleSoft Enterprise	25	5.50	FTE Student	All Students	2
Governance, Risk, and Compliance					
Governance, Risk, and Compliance Manager	3,995	878.90	Application User	40	
Fusion Governance, Risk, and Compliance Intelligence	3,995	878.90	Application User	10	
Application Access Controls Governor	775	170.50	Monitored User	100	2, 14
Option: Application Access Controls for PeopleSoft Enterprise	175	38.50	Monitored User	100	2, 7
Configuration Controls Governor	275	60.50	Monitored User	100	2, 14
Option: Configuration Controls for PeopleSoft Enterprise	225	49.50	Monitored User	100	2, 7

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Other					
Oracle Tutor	495	108.90	Application User	5	
UPK					
User Productivity Kit	15,000	3,300.00	UPK Developer	1	22 ,23 ,24
User Productivity Kit	50	11.00	UPK User	5	22 ,23 ,24
User Productivity Kit	25	5.50	UPK Employee	50	22 ,23 ,24
User Productivity Kit Content Materials for CRM					
PeopleSoft Enterprise UPK HelpDesk for Human Resources (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
User Productivity Kit Content Materials for HRMS					
PeopleSoft Enterprise UPK Benefits Administration (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eBenefits (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eCompensation Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePay (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK ePerformance (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProfile Manager Desktop (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Human Resources (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payroll for North America (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Time & Labor (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Student Administration (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Learning Solutions					
PeopleSoft Enterprise UPK Enterprise Learning Management (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
User Productivity Kit Content Materials for Financials/ESA Software					
PeopleSoft Enterprise UPK Asset Management					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Contracts					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Expenses					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK General Ledger					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Grants					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Payables					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Project Costing					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Receivables					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
User Productivity Kit Content Materials for EPM Financials/ESA					
PeopleSoft Enterprise UPK Planning and Budgeting					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Supply Chain Management					
PeopleSoft Enterprise UPK Billing					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK eProcurement					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Inventory					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Order Management					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Purchasing					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Portals					
PeopleSoft Enterprise UPK Enterprise Portal					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Other User Productivity Kit Content Materials					
PeopleSoft Enterprise UPK Fundamentals for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Fundamentals for Financials and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Fundamentals for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for Campus Solutions (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for Financials/ESA and Supply Chain Management Software Modules (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for HRMS Software Modules (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
PeopleSoft Enterprise UPK Reporting Tools for PeopleTools (up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module	not applicable	

PeopleSoft Component Price List

	Component License Price	Software Update License & Support	Licensing Metric	Minimum	Footnotes
3rd Party Products - Not available for distribution by Oracle partner					
Microfocus - Not available for distribution by Oracle partner					
Micro Focus International Ltd. Net Express COBOL for Windows					
1 Named User	14,000	3,080.00	See Supplement	not applicable	
2 Named Users	25,000	5,500.00	See Supplement	not applicable	
3 Named Users	35,000	7,700.00	See Supplement	not applicable	
5 Named Users	57,000	12,540.00	See Supplement	not applicable	
12 Named Users	100,000	22,000.00	See Supplement	not applicable	
25 Named Users	150,000	33,000.00	See Supplement	not applicable	
Micro Focus International Ltd. Server Express COBOL for UNIX®					
1 Named User	14,000	3,080.00	See Supplement	not applicable	
2 Named Users	25,000	5,500.00	See Supplement	not applicable	
3 Named Users	35,000	7,700.00	See Supplement	not applicable	
5 Named Users	57,000	12,540.00	See Supplement	not applicable	
12 Named Users	100,000	22,000.00	See Supplement	not applicable	
25 Named Users	150,000	33,000.00	See Supplement	not applicable	
Micro Focus International Ltd. Server Express - Migration from Object COBOL					
2 Named Users	20,000	4,400.00	See Supplement	not applicable	
3 Named Users	28,000	6,160.00	See Supplement	not applicable	
5 Named Users	25,600	5,632.00	See Supplement	not applicable	
12 Named Users	80,000	17,600.00	See Supplement	not applicable	
25 Named Users	120,000	26,400.00	See Supplement	not applicable	
Business Objects - PeopleSoft EPM - Not available for distribution by Oracle partner					
Business Objects Starter Kit	20,000	4,400.00	See Supplement	not applicable	
BusinessObjects WebIntelligence Base Reporting Users Pack for 10 Named Users	2,000	440.00	See Supplement	not applicable	
BusinessObjects WebIntelligence Analytical Reporting Users Pack for 10 Named Users	6,000	1,320.00	See Supplement	not applicable	
Business Objects WebIntelligence Administrative Users Pack for 3 Named Users	12,000	2,640.00	See Supplement	not applicable	
Ascential - Not available for distribution by Oracle partner					
Ascential PACK for Oracle Applications	75,000	16,500.00	See Supplement	not applicable	
Ascential PACK for SAP BW	75,000	16,500.00	See Supplement	not applicable	
Ascential PACK for SAP R/3	75,000	16,500.00	See Supplement	not applicable	
Ascential PACK for Siebel	75,000	16,500.00	See Supplement	not applicable	
Business Objects - Not available for distribution by Oracle partner					
Crystal Enterprise/Business Objects Enterprise for PeopleSoft Enterprise Additional Concurrent Access Licenses (bundles of 5)	25,000	5,500.00	See Supplement	not applicable	

PeopleSoft Footnotes

- ¹ This product is not available to be sold under Component Pricing.
- ² This product is not available to be sold under Custom Suite Pricing.
- ³ This product is not available to be sold under Enterprise Pricing.
- ⁷ An option must be licensed at the same level (or greater than) as its parent. Example: number of Application Access Controls for PeopleSoft Enterprise users = number of Application Access Controls Governor users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric.
- ¹⁴ This product is on Controlled Availability and requires approval. Please refer to the PSFT/JDE Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- ^{14a} The components of Global Payroll for China, Global Payroll for Italy and Global Payroll for Thailand of the Payroll product are on Controlled Availability and requires approval. Please refer to the PSFT/JDE Controlled Availability Questions on <http://esource.oraclecorp.com> for more information.
- ²² When licensing User Productivity Kit, you must license at least one Developer and then either UPK Users or UPK Employees.
- ²³ Term licenses are not available for User Productivity Kits.
- ²⁴ This product is not available for SMB pricing due to royalty agreements.
- ⁴⁶ For PeopleSoft eSupplier Connection and PeopleSoft Strategic Sourcing, use by your external suppliers is included with your application user licenses.

DEFINITIONS

Application User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Employee is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Expense Report is defined as the total number of expense reports by Expenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month

UPK Developer is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module is defined as the functional software component described in the product documentation.

FTE Student is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications/programs) users (individuals) that the program monitors.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

Term licensing available for all PeopleSoft products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
- Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
- Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



Oracle E-Business Suite Applications Global Price List
Component Pricing
Updated May 3, 2010

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Notes
Intelligence					
Marketing & Sales Intelligence	3,995	878.90	Application User	10	
Supply Chain & Order Management Intelligence	3,995	878.90	Application User	10	
Procurement Intelligence	3,995	878.90	Application User	10	
Service Intelligence	3,995	878.90	Application User	10	
Projects Intelligence	3,995	878.90	Application User	10	14
Financials Intelligence	3,995	878.90	Application User	10	
Fusion Marketing & Sales Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Supply Chain & Order Management Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Procurement Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Service Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Fusion Financials Intelligence for E-Business Suite	1,000	220.00	Application User	10	14
Balanced Scorecard	1,995	438.90	Application User	20	
Financials & Sales Analyzers	2,195	482.90	Application User	5	14
Enterprise Planning and Budgeting	2,995	658.90	Application User	10	14
Enterprise Planning and Budgeting	595	130.90	Application Read-Only User	10	14
Profitability Manager	70	15.40	Employee	2,000	14
Governance, Risk and Compliance (GRC)					
Governance, Risk, and Compliance Manager	3,995	878.90	Application User	40	
Fusion Governance, Risk, and Compliance Intelligence	3,995	878.90	Application User	10	
Application Access Controls Governor	775	170.50	Monitored User	100	61
Option: Application Access Controls for E-Business Suite	175	38.50	Monitored User	100	1
Configuration Controls Governor	275	60.50	Monitored User	100	61,14
Option: Configuration Controls for E-Business Suite	225	49.50	Monitored User	100	1
Transaction Controls Governor	300	66.00	Monitored User	100	61
Preventive Controls Governor	500	110.00	Monitored User	100	61
Governance, Risk, and Compliance Controls Suite	1,575	346.50	Monitored User	100	61
Marketing and Sales					
Marketing	4,995	1,098.90	Application User	10	
Trade Management	7,990	1,757.80	Application User	20	
Option: Advanced Pricing	1,995	438.90	Application User	20	1
TeleSales	5,995	1,318.90	Application User	10	
Option: Advanced Pricing	1,995	438.90	Application User	10	1
Field Sales	3,995	878.90	Application User	10	
Sales for Handhelds	425	93.50	Application User	10	14
Quoting	1,195	262.90	Application User	10	
Option: Advanced Pricing	1,995	438.90	Application User	10	1
Option: Deal Management	2,995	658.90	Application User	10	1, 14
Partner Management	995	218.90	Partner Organization	100	14
Proposals	395	86.90	Application User	25	
Incentive Compensation	495	108.90	Compensated Individual	10	
Order Management					
Order Management	3,995	878.90	Application User	5	3
Option: Advanced Pricing	0.2000	0.0440	Electronic Order Line	100,000	3
Option: Deal Management	1,995	438.90	Application User	10	1
Option: Release Management	0.1000	0.0220	Electronic Order Line	100,000	1
Option: Deal Management	2,995	658.90	Application User	10	1, 14
Option: Release Management	3,995	878.90	Application User	10	1
Option: Deal Management	0.2000	0.0440	Electronic Order Line	100,000	1
Sales Contracts	5,995	1,318.90	Application User	5	21
Configurator	2,995	658.90	Application User	20	6
Configurator	150,000	33,000.00	Processor	1	4,6
iStore	100,000	22,000.00	Processor	2	4
Logistics					
Inventory Management	3,995	878.90	Application User	5	
Option: Mobile Supply Chain Applications	1,495	328.90	Application User	5	1,15
Option: Warehouse Management	3,000	660.00	Application User	20	1,15
Transportation Management	14,000	3,080.00	\$M Freight Under Mgt	25	14
Option: Transportation Operational Planning	5,100	1,122.00	\$M Freight Under Mgt	25	14
Option: Logistics Inventory Visibility	2,700	594.00	\$M Freight Under Mgt	25	14
Option: Forwarding and Brokerage Operations	5,400	1,188.00	\$M Freight Under Mgt	25	14
Option: Freight Payment, Billing and Claims	6,300	1,386.00	\$M Freight Under Mgt	25	14
Option: Transportation Sourcing	2,700	594.00	\$M Freight Under Mgt	25	14
Option: Transportation Cooperative Routing	4,000	880.00	\$M Freight Under Mgt	25	14
Option: Fusion Transportation Intelligence	4,000	880.00	\$M Freight Under Mgt	25	14
Supply Chain Planning					
Advanced Supply Chain Planning	1,500	330.00	\$M Cost of Goods Sold	60	
Option: Constraint Based Optimization	375	82.50	\$M Cost of Goods Sold	60	1
Inventory Optimization	750	165.00	\$M Cost of Goods Sold	60	
Global Order Promising	300	66.00	\$M Cost of Goods Sold	60	
Collaborative Planning	500	110.00	\$M Cost of Goods Sold	60	
Strategic Network Optimization	1,200	264.00	\$M Cost of Goods Sold	150	
Demantra Demand Management	1,500	330.00	\$M Cost of Goods Sold	150	14
Option: Demantra Advanced Forecasting and Demand Modeling	750	165.00	\$M Cost of Goods Sold	150	14
Option: Demantra Real-time Sales and Operations Planning	1,000	220.00	\$M Cost of Goods Sold	150	14
Demantra Predictive Trade Planning	1,500	330.00	\$M Cost of Goods Sold	150	14
Option: Demantra Deduction and Settlement Management	750	165.00	\$M Cost of Goods Sold	150	14
Option: Demantra Trade Promotion Optimization	750	165.00	\$M Cost of Goods Sold	150	14

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Notes
Procurement					
Purchasing	3,995	878.90	Application User	5	
Option: Sourcing	7,995	1,758.90	Application User	5	1, 46
Option: Sourcing Optimization	1,000	220.00	Application User	5	1
Option: iSupplier Portal	7,995	1,758.90	Application User	5	1, 46
Option: Procurement Contracts	5,995	1,318.90	Application User	5	1
Option: Services Procurement	3,995	878.90	Application User	5	1,14,46
Option: Advanced Pricing	1,995	438.90	Application User	5	1
iProcurement	100	22.00	Application User	100	
Manufacturing					
Discrete Manufacturing	3,995	878.90	Application User	10	
Option: Manufacturing Execution System for Discrete Manufacturing	1,495	328.90	Application User	10	1,16
Option: Mobile Supply Chain Applications	1,495	328.90	Application User	10	1,16
Option: Flow Manufacturing	2,995	658.90	Application User	10	1,16
Option: Flow Sequencing	495	108.90	Application User	10	1,14,16
Option: Production Scheduling	2,495	548.90	Application User	10	1,16
Option: Repetitive Manufacturing Optimization	795	174.90	Application User	10	1,16
Process Manufacturing	3,995	878.90	Application User	10	
Option: Manufacturing Execution System for Process Manufacturing	1,495	328.90	Application User	10	1,20
Option: Mobile Supply Chain Applications	1,495	328.90	Application User	10	1,20
Option: Production Scheduling	2,495	548.90	Application User	10	1,20
Option: Repetitive Manufacturing Optimization	795	174.90	Application User	10	1,20
Asset Lifecycle Management					
Enterprise Asset Management	3,995	878.90	Application User	10	
Option: Self-Service Work Requests	495	108.90	Application User	10	1,25
Asset Tracking	5,995	1,318.90	Application User	50	
Property Manager	3,995	878.90	Application User	5	
Service					
TeleService	3,995	878.90	Application User	10	
Service Contracts	5,995	1,318.90	Application User	10	
Field Service	2,995	658.90	Field Technician	20	
Option: Spares Management	995	218.90	Field Technician	50	1
Option: Advanced Scheduler	1,495	328.90	Field Technician	50	1
Option: Mobile Field Service	995	218.90	Field Technician	50	1
Depot Repair	3,995	878.90	Application User	10	
iSupport	50,000	11,000.00	Processor	2	4
Projects					
Project Costing	3,995	878.90	Application User	5	
Option: Project Billing	2,995	658.90	Application User	5	17
Project Resource Management	195	42.90	Person	50	
Project Collaboration	295	64.90	Application User	50	
Project Management	2,495	548.90	Application User	25	
Project Portfolio Analysis	5,995	1,318.90	Application User	10	14
Project Contracts	5,995	1,318.90	Application User	10	
Product Lifecycle Management					
Oracle Product Lifecycle Management					
Product Lifecycle Management	3,995	878.90	Application User	20	14
Option: Product Data Synchronization for GDSN and UCCnet Services	75,000	16,500.00	Partner Organization	2	14
CADView-3D	995	218.90	Application User	100	14
Agile Product Lifecycle Management					
Agile Product Collaboration	6,995	1,538.90	Application User	20	
Agile Product Governance and Compliance	3,995	878.90	Application User	20	1
Agile Product Cost Management	4,995	1,098.90	Application User	20	1, 46
Agile Product Quality Management	2,995	658.90	Application User	20	1
Agile Product Portfolio Management	5,995	1,318.90	Application User	20	
AutoVue Electro-Mechanical Professional for Agile	2,995	658.90	Application User	25	55
Agile Food and Drug Administration Validation Pack	50,000	11,000.00	Customer	1	54
Agile Engineering Data Management	6,995	1,538.90	Application User	25	14
Option: Agile Variant Management	4,995	1,098.90	Application User	25	1, 14
Agile Product Lifecycle Management Datamart	150,000	33,000.00	Processor	1	
Agile Product Lifecycle Management Business Intelligence	4,995	1,098.90	Application User	25	14
Agile Product Lifecycle Management Integration Products					
Agile Engineering Collaboration	75,000	16,500.00	Processor	2	56, 58
Agile MCAD Connector	4,995	1,098.90	Application User	10	51,58,59
Agile ECAD Connector	6,995	1,538.90	Application User	10	52,58,59
Agile CAD Library Connector	75,000	16,500.00	Processor	2	57, 58
Agile ERP Adapter	100,000	22,000.00	Processor	2	50, 58
Agile Content Catalog Connector	75,000	16,500.00	Processor	2	14,53,58
Agile Product Lifecycle Management for Process					
Agile Product Data Management for Process	7,995	1,758.90	Application User	20	14, 60
Option: Agile Formulation and Compliance for Process	6,995	1,538.90	Application User	20	1, 14, 60
Option: Agile Product Supplier Collaboration for Process	1,995	438.90	Application User	20	1, 14, 60
Agile New Product Development and Introduction for Process	4,995	1,098.90	Application User	20	14, 60
Enterprise Visualization					
AutoVue Office	100	22.00	Application User	250	48
AutoVue 2D Professional	395	86.90	Application User	1	48
AutoVue 3D Professional Advanced	1,495	328.90	Application User	1	48
AutoVue EDA Professional	1,495	328.90	Application User	1	48
AutoVue Electro-Mechanical Professional	2,995	658.90	Application User	1	48
AutoVue VueLink Integration	25,000	5,500.00	Processor	1	49

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Notes
Financial					
Financials	3,995	878.90	Application User	5	
Advanced Collections	1,195	262.90	Application User	10	
Internet Expenses	5	1.10	Expense Report	1,000	
iReceivables	50	11.00	1K Invoice Line	20	
Treasury	24,995	5,498.90	Application User	4	
Internal Controls Manager	75	16.50	Employee	500	14
Financial Consolidation Hub	105	23.10	Employee	2,000	14
Financial Services Accounting Hub	150	33.00	Employee	1,000	14
Human Resources					
Human Resources	160	35.20	Employee	100	
Self-Service Human Resources	35	7.70	Employee	100	
Advanced Benefits	75	16.50	Employee	500	
Compensation Workbench	60	13.20	Employee	100	
iRecruitment	65	14.30	Employee	500	
Payroll	195	42.90	Employee	500	
Performance Management	90	19.80	Employee	100	
Time and Labor	95	20.90	Employee	100	
Workforce Scheduling	195	42.90	Employee	1,000	14
HR Intelligence	125	27.50	Employee	100	
Fusion Human Resources Intelligence for E-Business Suite	25	5.50	Employee	100	14
Learning Management					
Student Learning	50	11.00	FTE Student	50,000	14
Learning Management (formerly Training Admin. in 11.5.9)	90	19.80	Trainee	100	
iLearning	45	9.90	Trainee	100	
Master Data Management					
Master Data Management - Customer Hub for B2B					
Customer Hub B2B	8	1.76	Record	20000	43,45
Customer Hub Add-on B2B	4.00	0.8800	Record	20000	43,45
Customer Hub & Customer Hub Add-on Options (Customer Hub options are available only with Siebel Universal Customer Master (UCM))					
Option: Activity Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Field Service Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Marketing Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Sales Hub B2B	2.80	0.6200	Record	20000	44,45
Option: Service Hub B2B	2.80	0.6200	Record	20000	44,45
Master Data Management - Customer Hub for B2C					
Customer Hub B2C	0.4000	0.0900	Record	20000	43,45
Customer Hub Add-on B2C	0.2000	0.0400	Record	20000	43,45
Customer Hub & Customer Hub Add-on Options (Customer Hub options are available only with Siebel Universal Customer Master (UCM))					
Option: Activity Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Field Service Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Marketing Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Privacy Management Policy Hub B2C	0.2800	0.0600	Record	20000	44,45
Option: Sales Hub B2C	0.1400	0.0300	Record	20000	44,45
Option: Service Hub B2C	0.1400	0.0300	Record	20000	44,45
Master Data Management - Administrative & Development					
Customer Hub Data Steward	4,995	1,098.90	Application User	1	43,45
Product Hub Data Steward	4,995	1,098.90	Application User	20	43,46
Data Quality					44
Data Quality Matching Server					44
<i>(Available only with Siebel Universal Customer Master (UCM). To quote Data Quality or Data Quality Matching Server products please go to the 'Siebel Cross Industry - General Options' section of the Siebel Price List)</i>					
Master Data Management - Vertical Customer Hub (Vertical MDM options are only available with Siebel Universal Customer Master (UCM))					
Automotive Captive Finance Customer Hub	1.40	0.3100	Record	20000	44,45
Case Hub	0.3200	0.0700	Record	20000	44,45
Life Sciences Customer Hub	2.50	0.5500	Record	20000	44,45
Master Data Management - Product Information Management					
Product Hub	12	2.64	Record	20000	43,45
Product Hub Add-on	6	1.32	Record	20000	43,45
Master Data Management - Vertical Product Hub					
Product Hub for Retail	5	1.10	Record	200000	14
Product Hub for Retail Add-on	2.50	0.5500	Record	200000	14
Product Hub Options					
Option: Supply-Side Product Data Synchronization for GDSN	75,000	16,500.00	Partner Organization	2	14
Option: Demand-Side Product Data Synchronization for GDSN	4,995	1,098.90	Partner Organization	50	14
Process Integration					
Application Integration Architecture Foundation Pack	40,000	8,800.00	Processor	4	14
	800	176.00	Named User Plus	1	14
Siebel CRM On Demand Integration Pack for Oracle E-Business Suite	30,000	6,600.00	Processor	1	14
<i>(This product requires E-Business Suite application(s) and a subscription to Siebel CRM On Demand)</i>					
Siebel CRM Integration Pack for Oracle Order Management	90,000	19,800.00	Processor	1	14
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System	30,000	6,600.00	Processor	4	14
Siebel CRM Integration Pack for Trade Promotion Management	60,000	13,200.00	Processor	4	14
Oracle Communications Billing and Revenue Management Integration Pack for Oracle E-Business Suite: Revenue Accounting	30,000	6,600.00	Processor	4	14
Interaction Center Technology					
Advanced Inbound Telephony	995	218.90	Workstation	50	
Advanced Outbound Telephony	995	218.90	Workstation	50	14
Scripting	595	130.90	Workstation	50	
Email Center	1,995	438.90	Workstation	50	

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Notes
Other					
Tutor	495	108.90	Application User	5	
Content Services	Perpetual License	45	Application User	1	19
	1 Year Subscription License	11	Application User	1	
Applications Read-Only User	1,495	328.90	Application Read-Only User	1	
(for Financials, Purchasing, Project Costing, Service Contracts, Project Contracts, Sales Contracts, Discrete Manufacturing, and Process Manufacturing)					
Exchange Marketplace	5,000	1,100.00	\$M Annual Transaction Volume	300	14
User Productivity Kit					
User Productivity Kit	15,000	3,300.00	UPK Developer	1	22,23,24
User Productivity Kit	50	110.00	UPK User	5	22,23,24
User Productivity Kit	25	5.50	UPK Employee	50	22,23,24
User Productivity Kit Content Materials for Financials					
Oracle E-Business Suite UPK Payables					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK Receivables					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK General Ledger					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module		not applicable
Oracle E-Business Suite UPK Financials Centralized Solution Set					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK Assets					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK Internet Expenses					
(up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
User Productivity Kit Content Materials for Human Resources					
Oracle E-Business Suite UPK Human Resources					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK Payroll					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK Self-Service Human Resources					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK Performance Management					
(up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
Oracle E-Business Suite UPK Time and Labor					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
User Productivity Kit Content Materials for Procurement					
Oracle E-Business Suite UPK Purchasing					
(up to 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	60,000	13,200.00	UPK Module		not applicable
Oracle E-Business Suite UPK iSupplier Portal					
(up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module		not applicable
Oracle E-Business Suite UPK iProcurement					
(up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module		not applicable
Oracle E-Business Suite UPK for Oracle Sourcing					
(up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable
User Productivity Kit Content Materials for Projects					
Oracle E-Business Suite UPK for Project Costing					
(up to 4K employees and/or \$1 billion in revenue)	17,500	3,850.00	UPK Module		not applicable
(over 4K employees and/or \$1 billion in revenue)	35,000	7,700.00	UPK Module		not applicable

Oracle E-Business Suite Applications Component Global Price List

	License Price	Software Update License & Support	Metric	Minimum	Notes
Vertical Applications					
Communications/Utilities					
CRL Financial Management	249,995	54,998.90	Module	1	8
	0.2500	0.0550	Per Subscriber Thereafter	1	8
Telco Provisioning	249,995	54,998.90	Module	1	8
	1.50	0.3300	Per Subscriber Thereafter	1	8
Number Portability	249,995	54,998.90	Module	1	8
	10	2.20	Ported Number/Year	1	8
Telecommunications Billing Integrator	5	1.10	Employee	50,000	14
Public Sector/University					
Personal Portfolio	50	11.00	FTE Student	1,000	14
Grants	3,995	878.90	Application User	5	
Loans	3,995	878.90	Application User	10	14
Financial Services					
Transfer Pricing	70	15.40	Employee	2,000	
Transfer Pricing Online	750	165.00	Application User	5	
Budgeting and Planning	3,000	660.00	Application User	5	
Risk Manager	70	15.40	Employee	2,000	
Financial Data Manager	200,000	44,000.00	Computer	1	
Financial Services Provisioning	0.2000	0.0440	Service Order Line	50,000	
Lease Management	2,000	440.00	\$M Managed Assets	500	13,14
Health Care					
Adverse Event Reporting System	15,000	3,300.00	Application User	5	
Clinical	15,000	3,300.00	Application User	5	24
Option: Distributed Study Conduct	3,000	660.00	Application User	5	1
Option: Multinational Study	9,000	1,980.00	Application User	5	1
Remote Data Capture	9	1.98	CRF Page	10,000	9
	10,000	2,200.00	Application User	9	9
Thesaurus Management System	9,000	1,980.00	Application User	1	7
Thesaurus Management System - Read-Only	1,000	220.00	Application Read-Only User	5	7
Clinical TrialMinder	5,000	1,100.00	Application User	10	14
Clinical SiteMinder	5,000	1,100.00	Application User	10	14
Life Sciences Data Hub	10,000	2,200.00	Application User	15	14
Healthcare Transaction Base	1,000	220.00	Named User Plus	50	4,14
Healthcare Transaction Base	100,000	22,000.00	Processor	1	4,14
Healthcare Intelligence	3,995	878.90	Application User	10	14
High Tech					
Shop Floor Management	1,995	438.90	\$M Cost of Goods Sold	30	
Supply Chain Trading Connector for RosettaNet	50,000	11,000.00	PIP	2	14
Aerospace, Defense and Transportation					
Complex Maintenance, Repair & Overhaul	14,995	3,298.90	Application User	10	14

	Subscription	Licensing Metric	Frequency	Minimum	Notes
Oracle Education Subscription					
iLearning Subscription *	48	Hosted Named User	Yearly	\$5,000.00	

* At the minimum, the customer must license a number of Named Users and Months that are equal to 5,000 USA (Dollar).

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee. Exception: support fees for the Collaboration Suite are 25% net perpetual license fees.

- ¹ An option must be licensed at the same level (or greater than) as its parent. Example: number of Flow Manufacturing users = number of Discrete Manufacturing users. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric. Example: number of Advanced Pricing users = number of Order Management users AND number of Advanced Pricing Electronic Order Lines = number of Order Management Electronic Order Lines.
- ³ Order Management is licensed based upon the number of application users AND the number of order lines entered from any source other than those entered by licensed Order Management Users. Order Management User licenses are required for all individuals who are using Order Management. In addition, any order that is entered electronically into Order Management must be licensed using the Electronic Order Line metric. This applies to order lines originating in iStore, Quoting, EDI/XML transactions, legacy applications or any other source. (Order lines entered manually by the licensed Order Management users are covered under the Order Management User license)
- ⁴ For the purpose of licensing this program (except Healthcare Transaction Base), only the processors on which iAS Standard Edition and/or Enterprise Edition and this program are running are counted for the purpose of determining the number of processors required to license this program.
- For the purpose of licensing Healthcare Transaction Base, only the processors on which iAS Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of processors required to license this program.
- ⁶ Configurator can be licensed by Application User OR by Processor. If licensing by Application User, then the actual users accessing Configurator must be counted. If the user population accessing Configurator is uncountable, then the Processor metric must be used.
- ⁷ If licensed with Clinical, the total number of application users and application read-only users of Thesaurus Management System must match the number of application users of Clinical. If licensed separately, the minimum of application users for Thesaurus Management System is 1, the minimum of application read-only users is 5.
- ⁸ Customers must pay for both the module and the subscriber/workstation fee.
- Separate Remote Data Capture licenses are required for remote site-based data entry. In-house entry users require Clinical licenses. Remote Data Capture is licensed by Application User when the annual CRF Page volume cannot be estimated, or if it is more cost effective.
- ¹² Customers who licensed Oracle applications under the 'E-Business Suite' bundle can continue to purchase licenses per pages 5 and 6 of the March 7, 2003 price list. This rule also applies to customers who do not have a price hold.
- Customers who licensed Oracle applications under the 'E-Business Suite 2003' bundle can continue to purchase Professional User and Professional User – (external usage) licenses, per page 8 of the December 1, 2006 price list. This rule also applies to customers who do not have a price hold.
- ¹³ If Managed Assets are \$10 billion or less, the price per \$M in Managed Assets is 2,000. If Managed Assets are greater than \$10 billion, the price per \$M in Managed Assets for the first 10,000 licenses is 2,000, and the price per \$M in Managed Assets for each additional license is 1,000.
- ¹⁴ This product is on Controlled Availability (CA) and requires approval. For more information on CA process and approval, please refer to the Controlled Availability section on eSource at <http://esource.oraclecorp.com> > License > Pricing > Price List > Controlled Availability. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ¹⁵ Where Inventory Management is licensed across multiple plants or warehouses, the Inventory Management options (Mobile Supply Chain Applications, Warehouse Management, Transportation) can be licensed individually for each plant/warehouse. Within each plant/warehouse using the Inventory option, the option must be licensed at the same user count as Inventory Management or the actual user count, whichever is greater.
- ¹⁶ Where Discrete Manufacturing is licensed across multiple plants, the Discrete Manufacturing options (Mobile Supply Chain Applications, etc) can be licensed individually for each plant. Within each plant using the Manufacturing option, the option must be licensed at the same user count as Discrete Manufacturing or the actual user count, whichever is greater.
- ¹⁷ Where Projects is licensed across many lines of business, the Project Billing option to Project Costing can be licensed individually for each line of business using the Oracle Projects solution. Within each line of business using the Project Billing option, the option must be licensed at the same user count as Project Costing.
- ¹⁹ 2, 3, 4 and 5-Year Term Licenses are not available for Collaboration products. Customers must purchase Software Updates when purchasing Product Support. On Demand for Collaboration products is optional for customers purchasing Collaboration product licenses. Customers must purchase Software Updates and Product Support when purchasing On Demand. E-Business Discount Schedule applies to License, Software Updates, and Product Support fees. On Demand Discount Schedule applies to On Demand for Collaboration products. On Demand for this product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
- ²⁰ Where Process Manufacturing is licensed across multiple plants, the Process Manufacturing options (Mobile Supply Chain Applications, etc) can be licensed individually for each plant. Within each plant using the Manufacturing option, the option must be licensed at the same user count as Process Manufacturing or the actual user count, whichever is greater.
- ²¹ Sales Contracts Application User licenses are required for all contract administrators, legal staff, order administrators and sales personnel who manage the contracts library or author contracts.
- ²² When licensing User Productivity Kit, you must license at least one UPK Developer and either UPK Users or UPK Employees.
- ²³ Term Licenses are not available for this product.
- ²⁴ This product is not available for SMB pricing due to royalty agreements.
- ²⁵ If you license the Self Service Work Request option in conjunction with EAM, you are required to maintain licenses for the equivalent number of EAM Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population.
- ⁴³ Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the two products must be purchased. Licensing Product Hub provides rights to use Oracle Product Information Master (PIM) Data Hub and/or Siebel Universal Product Master (UPM). Customers using both Oracle and Siebel technology must be sure to purchase licenses to cover the sum total of item records managed across the two product sets.
- ⁴⁴ Only available with Siebel Universal Customer Master (UCM) product.
- ⁴⁵ For Master Data Management (MDM) products, the Oracle EBS applications products include the standard, restricted use of underlying Oracle technology. The Siebel applications products do not include a restricted use of underlying Oracle technology.
- ⁴⁶ For Oracle Sourcing, Oracle iSupplier Portal, Oracle Services Procurement, and Agile Product Cost Management programs, use by your external suppliers is included with your user licenses.

- ⁴⁸ Each of these products is available for Web and Desktop. Customer must select one of the two versions.
- ⁴⁹ Integrations are available for: SAP PLM, ENOVIA MatrixOne, SharePoint, Documentum, and Oracle Universal Content Management. Each integration is licensed separately.
- ⁵⁰ Agile PLM ERP Adapters are available for: Oracle E-Business Suite, JD Edwards Enterprise One and SAP R/3 4.0b and higher.
Agile Engineering Data Management ERP Adapter is available for: SAP R3/4.7 and higher. SAP Adapter is Priced in Advanced of Availability.
Each Adapter is licensed separately.
- ⁵¹ Agile PLM MCAD Connectors are available for: Pro/Engineer, Catia V4, Catia V5, Unigraphics NX, SolidWorks, Solid Edge, Inventor, AutoCAD, OneSpace Designer 2D Drafting, OneSpace Designer 3D Modeling, MEDUSA (Priced in Advanced of Availability).
Agile Engineering Data Management MCAD Connectors are available for: Pro/Engineer, Catia V4 (Priced in Advanced of Availability), Catia V5, Unigraphics NX, I-DEAS (Priced in Advanced of Availability), SolidWorks, Solid Edge, Inventor, AutoCAD, OneSpace Designer 2D Drafting (Priced in Advanced of Availability), OneSpace Designer 3D Modeling (Priced in Advanced of Availability), MEDUSA (Priced in Advanced of Availability), CADENAS (Priced in Advanced of Availability).
Each MCAD Connector is licensed separately. The minimum purchase quantity applies to a specific MCAD type. For example, if a customer is licensing Pro/Engineer and Catia V4 Connectors, they are required to license a minimum of 10 licenses each of Pro/Engineer and Catia V4 in the initial transaction.
- ⁵² Agile PLM ECAD Connectors are available for: ConceptHDL, DxDesigner, OrCAD, Design Capture, Design Architect, PADS Logic, Altium.
Agile Engineering Data Management ECAD Connectors are available for: ELCAD (Priced in Advanced of Availability), EPLAN5 (Priced in Advanced of Availability), EPLAN21 (Priced in Advanced of Availability), ECSCAD (Priced in Advanced of Availability).
Each ECAD Connector is licensed separately. The minimum purchase quantity applies to a specific ECAD type. For example, if a customer is licensing ConceptHDL and DxDesigner Connectors, they are required to license a minimum of 10 licenses each of ConceptHDL and DxDesigner in the initial transaction.
- ⁵³ Agile Content Catalog Connectors are available for the following data content services: Partminer, and Total Parts Plus. Each Connector is licensed separately.
- ⁵⁴ Agile Food and Drug Administration Validation Protocol Packs are available for: Agile Product Collaboration, Agile Product Cost Management, Agile Product Quality Management, Agile Product Governance and Compliance and Agile Product Portfolio Management. Each Pack is licensed separately.
- ⁵⁵ This version of AutoVue is integrated to Agile Product Lifecycle Management. Visualization is initiated from Agile. Available only in Web version.
- ⁵⁶ Agile Engineering Collaboration is available for Agile PLM and Agile Engineering Data Management. Each version is licensed separately.
- ⁵⁷ Agile PLM CAD Library Connector is available for: Mentor DxDataBook.
Each Connector is licensed separately.
- ⁵⁸ These products are not available for distribution by Oracle partners.
- ⁵⁹ Discounting for this product is limited to 50% of List.
- ⁶⁰ This program may not be licensed by Oracle or an authorized Oracle reseller to (i) Burger King, Jack-in-the-Box, CKE Restaurants Inc., Wendy's, Yum Brands, or any of their respective successors or assigns (ii) PepsiCo Inc. or any of its subsidiaries or affiliates (including Frito-Lay and Tropicana) or any affiliate or entity that bottles, distributes or markets at a wholesale level beverages marketed by PepsiCo; this restriction is in place to honor a contractual commitment made prior to Oracle's acquisition of the program(s).
- ⁶¹ The following third-party products are bundled with this product:
1. Five (5) concurrent access licenses per Customer of Crystal Enterprise/Business Objects Enterprise
 2. Unlimited user licenses per Customer of Crystal Reports
- Please refer to the Price List Supplement for more details. If the customer requires a greater number of licenses of Crystal Enterprise/Business Objects Enterprise, they should contact Business Objects directly to purchase these licenses.

DEFINITIONS

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75. All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, only the processor(s) on which the target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected are counted for the purpose of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Collaboration Program User: is defined as an individual authorized by you to use the programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. For the purposes of counting and licensing the number of Real-Time Collaboration users, a Collaboration Program User within your company is defined as a user able to initiate, or host, a web conference and also participate in a web conference; all participants in the web conference external to your company and attending a web conference are not required to be licensed.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Warehouse Builder Connector: is defined as a software product that connects an Oracle database where the Oracle Warehouse Builder code is deployed, to an external product (e.g., SAP). A unique connector is required for each distinct external product for which the Oracle database is required to interface.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer: is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

DEFINITIONS (Continued)

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

Module: is defined as each production database running the programs.

Monitored User: is defined as an individual who is monitored by an Analytics program which is installed on a single server or multiple servers, regardless of whether the individual is actively being monitored at any given time.

Individual users who are licensed for an Analytics program by either Named User Plus or Application User may not be licensed by Monitored User.

For the purpose of the Usage Accelerator Analytics program, every user of your licensed CRM Sales application program must be licensed.

For the purpose of the Human Resources Compensation Analytics program, all of your employees must be licensed.

For the purpose of the following Oracle Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for E-Business Suite, Configuration Controls Governor, Configuration Controls for E-Business Suite, Transaction Controls Governor, Preventive Controls Governor, and Governance, Risk, and Compliance Controls Suite, the number of Monitored Users is equal to the total number of unique E-Business Suite users (individuals) being monitored by the program(s), as created/defined in the User Administration function of E-Business Suite. Users of iProcurement and/or Self-Service Human Resources are excluded.

For the purpose of the following PeopleSoft Enterprise Governance, Risk, and Compliance applications: Application Access Controls Governor, Application Access Controls for PeopleSoft Enterprise, Configuration Controls Governor, and Configuration Controls for PeopleSoft Enterprise, the number of Monitored Users is equal to the total number of unique PeopleSoft Enterprise (or any other custom applications / programs) users (individuals) that the program monitors.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at [_http://oracle.com/contracts](http://oracle.com/contracts) for the grant and restrictions of the underlying Oracle technology.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Service Order Line: is defined as the total number of service order entry line items processed by the program during a 12 month period. Multiple service order entry line items may be entered as part of an individual customer service order or quote. You may not exceed the licensed number of Service Order Lines during any 12 month period unless you acquire additional Service Order Line licenses from us.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Tape Drive: Tape drives are defined as mechanical devices used to sequentially write, read and restore data from magnetic tape media. Typically used, but not limited to, data protection and archival purposes, tape drives are deployed either as a standalone unit(s) or housed within a robotic tape library. Examples of tape drive include but are not limited to, Linear Tape Open (LTO), Digital Linear Tape (DLT), Advanced Intelligent Type (AIT), Quarter-Inch Cartridge (QIC), Digital Audio Tape (DAT), and 8mm Helical Scan.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Trainee: is defined as an employee, contractor, student or other person who is being recorded by the program.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

DEFINITIONS (Continued)

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term: A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term: A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term: A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term: A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term: A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *MetaLink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

JDeveloper Support

JDeveloper Support is a 24x7 support service that provides direct access to Oracle experts for product-specific questions about installing and operating Oracle JDeveloper. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests. JDeveloper Support is priced at 218.90 USA (Dollar) per Named User Plus per annum. Price applies to first year support only. JDeveloper Support is available only for the free version of JDeveloper downloaded from OTN after Jun 28, 2005. All standard Oracle support policies, as outlined in the Technical Support Policies, are applicable to JDeveloper purchased before this date.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support
Year 7 after product release: 20% of current year's Software Update License & Support
Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

North American Payroll Tax Updates

North American Payroll Tax Updates is available for programs in the Sustaining Support phase of Oracle's product support lifecycle. Customers who acquire North American Payroll Tax Updates will receive a tax year of tax updates for Oracle payroll applications. North American Payroll Tax Updates is available for \$50,000 per annum. This service does not attract the eBusiness Discount, and will not be pro-rated to partial years.

In order to acquire North American Payroll Tax Updates, programs must be currently supported with Software Update License & Support.

North American Payroll Tax Updates is not available in all countries or for all programs. Please contact your Support Sales Representative for service availability.

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



E-Business Global Price List Supplement
April 17, 2008

Included and Prerequisite Products

Certain Oracle products may need other Oracle products to be installed as a prerequisite for their operation. The following is a guide to products which are shipped with the license and products which require a separate license purchase. It is the responsibility of the Sales Representative and Contract Administrator to specify products included with a license but requiring separate order. Version numbers are indicated only where there is a specific license dependency.

Not all platforms have product availability in the same release.

Restricted Use licenses may be used only to run and install the licensed Program with which they are included. Specific restrictions for such licenses are described in the licensed Program's Documentation.

The "Networking Kit" provides all relevant networking software and any available protocol adapters.

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Oracle Database		
Standard Edition One	JServer Enterprise Edition, interMedia, Enterprise Manager, Workflow, Advanced Queuing, Standard Management Pack, Objects Option, Networking Kit, Objects for OLE, Distributed Option, 64 Bit Option, Warehouse Builder, ODBC Driver, and SQL*Plus, OCI. Restricted Use Oracle Internet Directory for the purposes of storing Oracle Database Service information.	-
Standard Edition	JServer Enterprise Edition, interMedia, Enterprise Manager, Workflow, Advanced Queuing, Standard Management Pack, Objects Option, Networking Kit, Objects for OLE, Distributed Option, 64 Bit Option, Warehouse Builder, ODBC Driver, and SQL*Plus, OCI and Real Application Clusters. Note that RAC for SE is only available with 10g. It is not an installable option with Database 9i SE. Also, Customers must use Oracle Cluster Ready Services as the clusterware; third party clusterware is not supported, AND Customers must use Oracle Automatic Storage Management to manage all data. Restricted Use Oracle Internet Directory for the purposes of storing Oracle Database Service information.	-
Enterprise Edition	JServer Enterprise Edition, interMedia, Objects Option, Networking Kit, Objects for OLE, Advanced Replication Option, Distributed Option, Parallel Query Option, (including bitmap indexes and parallel bitmap-star query), SQL*Plus, Visual Information Retrieval and Workflow. Also included are Advanced Backup & Recovery, Queuing, Advanced, Connection Manager & Pooling, 64-bit option, Warehouse Builder, MPI, OCI, ODBC Driver, Enterprise Manager and Enterprise backup utility. For OS/390 implementation, use of either Access Manager for CICS or Access Manager for IMS/TM is included. Restricted Use Oracle Internet Directory for the purposes of storing Oracle Database Service information.	-
Personal Edition	Networking kit, Objects for OLE, SQL*Plus, and ODBC driver. All options available with Oracle Database Enterprise Edition (except RAC).	-
Lite Mobile Server	Networking kit.	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition. Additionally, Oracle Database Lite Client is required and must be licensed separately.
Lite Client	ODBC, JDBC drivers	-
Oracle Database Enterprise Edition Options:		
Real Application Clusters	-	Oracle Database Enterprise Edition
Active Data Guard	-	Oracle Database Enterprise Edition
Partitioning	Parallel DML, Parallel Index Scans	Oracle Database Enterprise Edition
Real Application Testing	-	Oracle Database Enterprise Edition
Advanced Compression	-	Oracle Database Enterprise Edition
Total Recall	-	Oracle Database Enterprise Edition
Advanced Security	-	Oracle Database Enterprise Edition
Label Security	-	Oracle Database Enterprise Edition
Database Vault	-	Oracle Database Enterprise Edition
OLAP	-	Oracle Database Enterprise Edition
Data Mining	-	Oracle Database Enterprise Edition
Warehouse Builder Enterprise ETL	-	Oracle Database Enterprise Edition
Warehouse Builder Data Quality	-	Oracle Database Enterprise Edition
Content Database Suite	Restricted use OC4J	Oracle Database Enterprise Edition
Records Database	Restricted use OC4J	Oracle Database Enterprise Edition and Content Database Suite
Spatial	-	Oracle Database Enterprise Edition
In-Memory Database Cache	TimesTen In-Memory Database, Replication - TimesTen to TimesTen, Cache Connect to Oracle	Oracle Database Enterprise Edition
Database Enterprise Management		
Diagnostics Pack	System Monitoring Plug-in for Hosts. Host monitoring is not included for non-Oracle products and must be licensed separately	Oracle Database Enterprise Edition
Tuning Pack	-	Oracle Database Enterprise Edition, and Diagnostics Pack
Change Management Pack	-	Oracle Database Enterprise Edition
Configuration Management Pack	-	Oracle Database Enterprise Edition
Provisioning Pack for Database	-	Oracle Database Enterprise Edition
Data Masking Pack	-	Oracle Database Enterprise Edition
Secure Backup	-	-
Warehouse Builder Connector	-	Oracle Database Enterprise Edition
TimesTen		
TimesTen In-Memory Database	Replication- TimesTen to TimesTen	-
Berkeley DB		
Berkeley DB - High Availability	Berkeley DB - Transactional Data Store	-
Berkeley DB - Transactional Data Store	Berkeley DB - Concurrent Data Store	-
Berkeley DB - Concurrent Data Store	Berkeley DB - Data Store	-
Berkeley DB - Data Store	-	-
Berkeley DB Java Edition - Transactional Data Store	Berkeley DB Java Edition - Concurrent Data Store	-
Berkeley DB Java Edition - Concurrent Data Store	-	-
Berkeley DB XML - High Availability	Berkeley DB - High Availability, Berkeley DB XML - Transactional Data Store	-
Berkeley DB XML - Transactional Data Store	Berkeley DB - Transactional Data Store, Berkeley DB XML - Concurrent Data Store	-
Berkeley DB XML - Concurrent Data Store	Berkeley DB - Concurrent Data Store, Berkeley DB XML - Data Store	-
Berkeley DB XML - Data Store	Berkeley DB - Data Store	-

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Other Products		
Secure Enterprise Search	Restricted use of the Oracle Database EE is for storing and managing the search index, metadata, cache and Oracle SES configuration information. The restricted use of OC4J is to run the Oracle SES user interfaces and APIs.	None. For secure searches, Oracle Internet Directory (OID) including Delegated Administration Service (DAS) and Directory Integration Platform (DIP) which are licensed with IAS EE or Identity and Access Management Suite.
Audit Vault Server	Restricted use Oracle Database Enterprise Edition, Database Vault, Partitioning, Advanced Security, solely for the purposes of use with Audit Vault Server	-
Audit Vault Collection Agent	-	Audit Vault Server
Secure Enterprise Search Connector	-	Secure Enterprise Search
Integration Products		
Mainframe Integration Gateways	Mainframe Integration Gateways include Oracle Transparent Gateways for DB2. Restricted Use Oracle Database Enterprise Edition for use as the licensed Gateway's integrating server.	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for Sybase	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for SQL Server	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for Informix	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for Teradata	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for VSAM	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for IMS	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for Adabas	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for DRDA	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for APPC	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Database Gateway for WebSphere MQ	-	Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition
Data Warehousing Products		
Express Server	Express Web Agent (with v6.0 and later of Express Server)	-
Express Analyzer	Express Web Publisher	Express Server
Express Objects	Express Web Publisher	Express Server. Express Analyzer for users of the deployed application.
Rdb Server Products		
Rdb Enterprise Edition	Networking Kit, ODBC driver, Distributed Option, Replication Option, Parallel Query Option, 64-bit Option, and Rdb DataBase Integrator (DBI)	-
CODASYL DBMS	-	-
Rdb Server Options:	-	-
TRACE	-	Rdb Enterprise Edition or CODASYL DBMS
Rdb Development, Query and Reporting Tools		
Programmer for Rdb	Oracle Rdb and RDBPRE Precompilers. Rdb SQL Module, ODBC, OCI and Objects for OLE (Windows version only)	Rdb Enterprise Edition
CDD/ Repository	Full Use CDD/R license for developers only. Restricted Use Rdb Server for CDD/R metadata	-
CDD/R Runtime	Restricted Use Rdb Server for CDD/R metadata	-
Internet Application Server		
TopLink and Application Development Framework	Application Development Framework	-
Java Edition	HTTP Server, OC4J (J2EE container and web services), TopLink and Application Development Framework, and BC4J	-
Standard Edition One	TopLink and Application Development Framework, Portal, and Web Cache. Restricted Use (i) Oracle Internet Directory is provided for use with Oracle9iAS Single Sign-On and with other iAS components to provision store and manage users and groups, their associated security credentials and privileges; to synchronize data with 3rd party directory services; and to store other component-specific metadata. (ii) Oracle9iAS Web Cache is provided only for use with Portal. (iii) The Oracle Database is provided for use with iAS Infrastructure for storing product metadata. Storing any other data in the Oracle9iAS Infrastructure database requires a full use license of the Oracle Database (iv) Advanced Security Option limited to Oracle Java SSL library. (v) Oracle Workflow is provided for use with Oracle Content Management Software Development Kit only. See question #9 on the iAS FAQ posted on http://esource.oraclecorp.com for additional details. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information	Please refer to Question #9-12 of the Oracle9i Application Server FAQ on http://esource.oraclecorp.com for additional details If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
Standard Edition	TopLink and Application Development Framework, Portal, and Web Cache. Restricted Use (i) Oracle Internet Directory is provided for use with Oracle9iAS Single Sign-On and with other iAS components to provision store and manage users and groups, their associated security credentials and privileges; to synchronize data with 3rd party directory services; and to store other component-specific metadata.	Please refer to Question #9-12 of the Oracle9i Application Server FAQ on http://esource.oraclecorp.com for additional details If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.
	(ii) The Oracle Database is provided for use with iAS Infrastructure for storing product metadata. Storing any other data in the Oracle9iAS Infrastructure database requires a full use license of the Oracle Database (iii) Advanced Security Option limited to Oracle Java SSL library. (iv) Oracle Workflow is provided for use with Oracle Content Management Software Development Kit only. See question #9 on the iAS FAQ posted on http://esource.oraclecorp.com for additional details. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information	

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Internet Application Server (continued)		
Enterprise Edition	Oracle Forms Services, Oracle Reports Services, TopLink and Application Development Framework, Portal, Discoverer Viewer, Discoverer Plus (Web Functionality), Identity Management, Application InterConnect Toolkit, Integration and Enterprise Service Bus, Wireless Option, and Personalization.	Oracle Database Enterprise Edition or Standard Edition or Standard Edition One. If Discoverer Plus and/or Discoverer Viewer are used then at least 1 copy of iDS is required. Please refer to Question #9-12 of the Oracle9i Application Server FAQ on http://esource.oraclecorp.com for additional details.
	Restricted Use (i) The Oracle Database is provided for use with iAS Infrastructure for storing product metadata. Storing any other data in the Oracle9iAS Infrastructure database requires a full use license of the Oracle Database. (ii) Advanced Security Option limited to Oracle Java SSL library (v) Oracle Workflow is provided for use with Oracle Content Management Software Development Kit and for use with Oracle Application Server Integration InterConnect and Oracle Application Server Integration B2B only. See question #9 on the iAS FAQ posted on http://esource.oraclecorp.com for additional details. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information	If you are an Oracle partner, please contact your Oracle PRN Representative for additional information
BPEL Process Manager	-	-
Portal	Oracle HTTP Server and mods including mod_plsql, mod_ossso, mod_perl, PERL Interpreter, and DBI/DBD data access libraries; PL/SQL Server Pages, Content Management Software, Development Kit (SDK), UltraSearch, Application Server Repository Creation Assistant, Oracle UDDI Registry, and Oracle Enterprise Manager Application Server Control	Oracle Database (any edition of the Oracle Database)
	Restricted Use (i) Oracle Internet Directory is provided for use to provision store, and manage Oracle Portal users and groups, their associated security credentials and privileges, to synchronize data with third party directory services, and to store other Portal-specific metadata. (ii) Oracle Single Sign-On is provided for authentication services to users accessing an Enterprise Portal built using Oracle Portal. (iii) Oracle Web Cache is provided to accelerate performance of Oracle Portal. (iv) Oracle HTTP Server, mods, and Oracle Containers for J2EE are restricted to running Oracle Portal. (v) Advanced Security Option limited to Oracle Java SSL library. (vi) Portal Metadata Repository Oracle Portal requires the use of a Oracle Database for its Metadata Repository. The Oracle Database is provided for use with Oracle Portal strictly for storing Portal metadata. Storing any other data in the Oracle Application Server Infrastructure database requires a full use license of the Oracle Database	
Portal Standard Edition One	Internet Application Server Standard Edition	Oracle Database (any edition of the Oracle Database)
Integration and Enterprise Service Bus	OracleAS ProcessConnect, OracleAS InterConnect, OracleAS B2B Engine, Oracle Technology Adapters, and Oracle Enterprise Manager Application Server Control.	Oracle Database (any edition of the Oracle Database).
	Restricted Use (i) Oracle Database The Oracle Database is provided for use with Oracle Integration for storing product metadata. Storing any other data in the Oracle Application Server infrastructure database requires a full use license of the Oracle Database. (ii) Advanced Security Option limited to Oracle Java SSL library. (iii) Oracle HTTP Server, mods, and Oracle Containers for J2EE are restricted to running Oracle Integration. (iv) Oracle Workflow is provided for use with Oracle Application Server Integration InterConnect and Oracle Application Server Integration B2B only.	
Forms and Reports	Oracle Forms (including Forms Servlet, Forms client Applet, Forms listener servlet, and Forms Runtime also called Web Forms Runtime), Oracle Enterprise Manager Application Server Control, Reports. Restricted Use Oracle HTTP Server, mods, and Containers for J2EE are restricted to running Oracle Forms Applications.	-
Web Services Manager	-	-
Business Intelligence Publisher	OC4J	-
SOA Suite for Non Oracle Middleware	Oracle BPEL Process Manager, Business Activity Monitoring, Web Services Manager, Business Rules, Integration and Enterprise Service Bus	-
Business Activity Monitoring for Non Oracle Middleware	-	-
Fusion Middleware for SAP	Portal, BPEL Process Manager, Business Activity Monitoring, SSO, Discoverer, B2B Engine, Web Cache, SAP Adapter (for BPEL Process Manager)	-
Fusion Middleware for PeopleSoft	Portal, BPEL Process Manager, Business Activity Monitoring, SSO, Discoverer, B2B Engine, Web Cache, PeopleSoft Adapter (for BPEL Process Manager)	-
Fusion Middleware for Siebel	Portal, BPEL Process Manager, Business Activity Monitoring, SSO, Discoverer, B2B Engine, Web Cache, Siebel Adapter	-
Fusion Middleware for Retek	Portal, BPEL Process Manager, Business Activity Monitoring, SSO, Discoverer, B2B Engine, Web Cache	-
Fusion Middleware for iFlex	Portal, BPEL Process Manager, Business Activity Monitoring, SSO, Discoverer, B2B Engine, Web Cache	-
Event-Driven Architecture Suite	Sensor Edge Server, Business Rules, Enterprise Service Bus, Enterprise Messaging, Business Activity Monitoring	-
Data Integrator - Target Database	Data Integrator - Source Database. Any number of Source Database(s) can be connected with the Data Integrator - Target Database.	-
Data Integration Suite	Data Integrator - Target Database. Restricted Use Internet Application Server Enterprise Edition, BPEL Process Manager (Oracle Data Integrator Target Database and/or Hyperion Data Relationship Management must be endpoints), Hyperion Data Relationship Management (up to maximum of 2,000 records per processor).	-
Web Content Management for WebCenter	-	Internet Application Server Enterprise Edition and WebCenter
Coherence Standard Edition	-	-
Coherence Enterprise Edition	-	-
Coherence Grid Edition	-	-
Coherence Real Time Client	-	Coherence Grid Edition
Data Quality for Data Integrator	Data Quality Rules, 1 set of Data Quality Rules for Data Integrator of customer's choosing	Data Integrator - Target Database, or Data Integrator (licensed as an option to BI Suite EE Plus or BI Server EE)
Data Quality Rules for Data Integrator		Data Quality for Data Integrator and either Data Integrator - Target Database, or Data Integrator (licensed as an option to BI Suite EE Plus or BI Server EE)
Data Profiling		Data Integrator - Target Database, or Data Integrator (licensed as an option to BI Suite EE Plus or BI Server EE)
Virtual PBX	Oracle Containers for J2EE (OC4J), Oracle HTTP Server (OHS), Oracle Internet Directory (OID), Portal, Reports, Oracle Communication and Mobility Server (OCMS), Oracle Virtual PBX Service, Attendant Client	-

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Internet Application Server Enterprise Edition Options:		
BPEL Process Manager Option		Internet Application Server Enterprise Edition
Business Activity Monitoring	-	Internet Application Server Enterprise Edition
Business Intelligence Publisher	-	Internet Application Server Enterprise Edition
Service Registry	-	Internet Application Server Enterprise Edition
SOA Suite for Oracle Middleware	Business Activity Monitoring, Web Services Manager, BPEL Process Manager	Internet Application Server Enterprise Edition
Communication and Mobility Server	SIP Servlet Container (including custom proxy, registrar, location), Enable Framework and Enablers (including Presence, CC, Charging, DM, Messaging, Device mgmt, Device repository, Media server control), Voice Access, Mobile Access, Restricted Use TimesTen In-Memory Database is included for use with the Communication and Mobility Server program.	Internet Application Server Enterprise Edition
WebCenter	Portal / WebCenter Framework, Discussions, Presence and VoIP Server, Wiki, Presence Web Service API's, Soft client for VoIP calling and instant messaging. Restricted Use Content Database Suite (restricted to storing up to 50,000 documents), Oracle Database Enterprise Edition solely for the purpose of running Content Database Suite. Secure Enterprise Search solely for use with WebCenter to search its Content Database Suite repository and its web pages.	Internet Application Server Enterprise Edition
Internet Application Server Java Edition, Standard Edition One, Standard Edition Options:		
Service Registry	-	Internet Application Server Java Edition, Standard Edition One, or Standard Edition
Internet Application Server Enterprise Management		
Diagnostics Pack Plus for Internet Application Server	System Monitoring Plug-in for Hosts. Host monitoring is not included for non-Oracle products and must be licensed separately	Internet Application Server
Configuration Management Pack for Internet Application Server	-	Internet Application Server
Provisioning Pack for Internet Application Server	-	Internet Application Server
Management Pack for SOA	-	Internet Application Server
Fusion Middleware Adapters		
Application Adapters	-	Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
Oracle Applications Adapter	-	Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
Mainframe and TP-Mon for Adapters	-	Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
RosettaNet Adapter	ebXML Adapter	Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
EDI Adapter	ebXML Adapter	Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
Healthcare Adapter	ebXML Adapter	Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
ebXML Adapter		Internet Application Server Enterprise Edition, BPEL Process Manager, SOA Suite for Non-Oracle Middleware Or Integration
WebCenter Adapter	-	-
Enterprise Link for Business Activity Monitoring	-	-

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Business Intelligence Technology Products		
Business Intelligence Standard Edition	Discoverer Plus, Discoverer Viewer, Discoverer Portlet Provider, Oracle Reports Services, Oracle Enterprise Manager Application Server Control, and 2 IDS Named User Plus licenses per Processor restricted to Reports Builder, Warehouse Builder, BI Beans and Discoverer Administration Edition only. (No Hyperion products or components included.)	Oracle Database Standard Edition is required for Oracle Reports Services and OracleBI Discoverer Relational. Oracle Database Enterprise Edition and the Oracle OLAP option are required for OracleBI Discoverer OLAP.
	Restricted Use (i) Oracle Database Oracle Business Intelligence requires the use of an Oracle Database for its Metadata Repository. The Oracle Database is provided for use with Oracle Business Intelligence strictly for storing Business Intelligence Metadata. Storing any other data in the Oracle Application Server Infrastructure database requires a full use license of the Oracle Database. (ii) Oracle HTTP Server, mods, and Oracle Containers for J2EE are provided for deployment of Business Intelligence Applications only.	
Business Intelligence Standard Edition One	Database SE One (incl. Oracle Warehouse Builder core ETL), Oracle BI Server EE, Oracle Answers, Oracle Dashboards, Oracle BI Server Administrator, Oracle Business Intelligence Publisher. (No Hyperion products or components included.)	
Business Intelligence Suite Enterprise Edition Plus	Business Intelligence Server Enterprise Edition, Answers, Interactive Dashboard, Reporting and Publishing, Delivers, Office Plug-in, Business Intelligence Publisher and 1 Named User Plus license of Server Administrator, Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Financial Reporting - System 9, Hyperion Web Analysis - System 9. Restricted use OC4J	
Business Intelligence Suite Enterprise Edition Plus Upgrade Only	(Upgrades each OBI EE Suite license to OBI EE Suite Plus. Existing OBI EE Suite customers may NOT license incremental users / Processors of OBI EE Suite, but rather will have to purchase OBI EE Suite Plus users / Processors) Hyperion Interactive Reporting - System 9, Hyperion SQR Production Reporting - System 9, Hyperion Financial Reporting - System 9, Hyperion Web Analysis - System 9.	Business Intelligence Suite Enterprise Edition which is currently not sold on the price list
Business Intelligence Server Enterprise Edition	Oracle Business Intelligence Server. (No Hyperion products or components included.) Restricted use OC4J	Oracle Business Intelligence Server Administrator
Business Intelligence Standard Edition One Options:		
Informatica OEM PowerCenter ETL Server and PowerConnect Adapters	Informatica OEM PowerCenter ETL Server, Data Warehouse Business Adapter for PeopleSoft (Informatica OEM PowerConnect for PeopleSoft), and Data Warehouse Business Adapter for SAP (Informatica OEM PowerConnect for SAP R/3) Note The Data Warehouse Business Adapters for Oracle and Siebel are now included with the associated BI Applications where applicable.	Business Intelligence Standard Edition One
Business Intelligence Server Enterprise Edition Options:		
Interactive Dashboard	(No Hyperion Interactive Dashboard components included.)	Business Intelligence Server Enterprise Edition, Business Intelligence Server Administrator
Delivers	Business Intelligence Delivers	Business Intelligence Server Enterprise Edition
Answers	Business Intelligence Answers	Business Intelligence Server, Business Intelligence Server Administrator
Office Plug-in		Business Intelligence Server Enterprise Edition, Oracle Business Intelligence Server Administrator
Reporting and Publishing	Oracle Business Intelligence Reporting and Publishing, Hyperion SQR Production Reporting - System 9	Business Intelligence Server Enterprise Edition, Oracle Business Intelligence Server Administrator, Oracle Business Intelligence Reporting Workbench
Data Integrator	(No Hyperion Data Integration components included.)	Business Intelligence Server Enterprise Edition
Disconnected Analytics		Oracle Business Intelligence Server; Oracle Business Intelligence Server Administrator; Oracle Business Intelligence Delivers; Oracle Business Intelligence Interactive Dashboards AND/OR Oracle Business Intelligence Answers
Server Administrator	Business Intelligence Server Administrator. Restricted Use Business Intelligence Server and its options restricted to testing and debugging the deployment of application developed with BI Server Administrator. (No Hyperion components included.)	
Business Intelligence Suite Enterprise Edition Plus Options		
Informatica OEM PowerCenter ETL Server and PowerConnect Adapters	Informatica OEM PowerCenter ETL Server, Data Warehouse Business Adapter for PeopleSoft (Informatica OEM PowerConnect for PeopleSoft), and Data Warehouse Business Adapter for SAP (Informatica OEM PowerConnect for SAP R/3) Note The Data Warehouse Business Adapters for Oracle and Siebel are now included with the associated BI Applications where applicable.	Business Intelligence Standard Edition One
Data Integrator	(No Hyperion Data Integration components included.)	Business Intelligence Suite Enterprise Edition Plus
Business Intelligence Management Pack		Business Intelligence Suite Enterprise Edition Plus
Real Time Decision (RTD) Technology		
Real-Time Decision Server	Decision Center, Decision Studio	Appropriate Decision Connector for each RTD Decision Server touch point
Decision Connector for Call Center		RTD Decision Server
Decision Connector for IVR		RTD Decision Server
Decision Connector for Web		RTD Decision Server
Hyperion Business Intelligence Technology		
Hyperion Essbase - System 9	Other included components Hyperion Foundation Services (including Smart View for Office Toolkit), Essbase Analytics, Enterprise Analytics, High Availability Services, Application Builder.NET, Application Builder J2EE, Spreadsheet Toolkit, Data Integration Management Adapters for Hyperion Essbase - System 9.	
Hyperion Essbase - System 9 Options:		
Hyperion Essbase Visual Explorer		Hyperion Essbase - System 9
Hyperion Interactive Reporting - System 9	Other included components Hyperion Foundation Services (including Smart View for Office Toolkit), Hyperion Impact Management Services	
Hyperion SQR Production Reporting - System 9	Other included components Hyperion Foundation Services (including Smart View for Office Toolkit), SAP & SAP BW Adapter for Production Reporting	
Hyperion Financial Reporting - System 9	Other included components Hyperion Foundation Services (including Smartview Toolkit), SAP BW Adapter for Financial Reporting	
Hyperion Web Analysis - System 9	Other included components Hyperion Foundation Services (including Smartview Toolkit), SAP BW Adapter for Web Analysis	
Hyperion Data Relationship Management	Other included components Hyperion Web Publishing, Hyperion Foundation Services to support external authentication provided through CSS (Shared Services); no other components of Foundation Services are supported.	
Hyperion Data Relationship Steward		Hyperion Data Relationship Management

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Enterprise Content Management Products		
Universal Content Management Standard Edition	-	-
Universal Content Management	Content Conversion Server. Restricted Use BPEL Process Manager for creating workflows/processes within and between Enterprise Content Management Suite, Universal Content Management, Imaging and Process Management, Universal Records Management, Content Conversion Server, and Information Rights Management only.	-
Universal Records Management	-	-
Imaging and Process Management	Restricted Use BPEL Process Manager for creating workflows/processes that include at least one endpoint as Imaging and Process Management.	-
Information Rights Management	-	-
Enterprise Content Management Suite	Universal Content Management, Universal Records Management, Content Conversion Server, and Imaging and Process Management. Restricted Use BPEL Process Manager for creating workflows/processes that include at least one endpoint as Imaging and Process Management or within and between Enterprise Content Management Suite, Universal Content Management, Imaging and Process Management, Universal Records Management, Content Conversion Server, and Information Right Management only.	-
Universal Records Management Adapter	-	-
Content Conversion Server	-	-
Universal Online Archive	-	Oracle Database Enterprise Edition
Email Archive Service	-	Universal Online Archive and Oracle Database Enterprise Edition
Document Capture	-	-
Distributed Document Capture	-	-
Identity Management Products		
Access Manager	-	-
Adaptive Access Manager	-	-
Identity Federation	-	-
Identity Manager	-	-
Identity Manager Connector	-	Identity Manager
Directory Services	Virtual Directory, Oracle Internet Directory	-
Identity and Access Management Suite	Access Manager, Identity Federation, Identity Manager, Oracle Single Sign-On (SSO), Oracle Internet Directory (OID) including Delegated Administration Service (DAS) and Directory Integration Platform (DIP), Oracle Virtual Directory.	-
Enterprise Single Sign-On Suite	Enterprise Single Sign-On Password Reset	-
Enterprise Single Sign-On Password Reset	-	-
Role Manager	-	-
Identity Management Enterprise Management		
Management Pack for Identity Management	-	-
Tools Products		
Internet Developer Suite	Designer, Forms Developer, Reports Developer, Business Components for Java, Discoverer Administration Edition, SQL*Plus and 1 license of Discoverer Desktop Edition restricted to the Named User of iDS.	-
	Restricted Use iAS Enterprise Edition and its options restricted to testing and debugging the deployment of application developed with iDS, Oracle Database Enterprise Edition and its options.	-
Discoverer Desktop Edition	-	Oracle Database Personal Edition, Oracle Database Standard Edition, Standard Edition One or Oracle Database Enterprise Edition. There needs to be at least 1 licensed copy of iDS.
Programmer	Oracle Objects for OLE, Oracle precompilers & SQL Module (based on platform availability), ODBC and OCI, Access Manager for CICS and IMS/TM with Oracle Programmer on the OS/390 platform.	-
Portlet Factory	-	-
Business Process Analysis Suite	-	-
Other Infrastructure Management		
Configuration Management Pack for Non-Oracle Systems	-	-
Provisioning Pack	-	-
System Monitoring Plug-in for Hosts	-	-
System Monitoring Plug-in for Non Oracle Databases	-	-
System Monitoring Plug-in for Non Oracle Middleware	-	-
System Monitoring Plug-in for Network Devices	-	-
System Monitoring Plug-in for Storage	-	-
Management Connectors	-	-
Diagnostics Pack for Non-Oracle Middleware	System Monitoring Plug-ins for Non Oracle Middleware for BEA WebLogic, IBM WebSphere and JBoss	-
Business Intelligence Management		
Business Intelligence Management Pack	-	Business Intelligence Suite Enterprise Edition Plus
Service Management		
Service Level Management Pack	-	-
Real User Experience Insight	-	-
Applications Management		
Application Management Pack for E-Business Suite	-	-
Application Management Pack for Siebel	-	-
Application Management Pack for PeopleSoft	-	-
Collaboration		
Collaboration Suite	Content Services, Unified Messaging, Email Server, Real-Time Collaboration. Restricted use iAS Enterprise Edition (including options) and Database Enterprise Edition (including options & Enterprise Manager Packs) solely for the purpose of running the Oracle Collaboration Suite	-
Content Services	Restricted use iAS Enterprise Edition (including options) and Database Enterprise Edition (including options, & Enterprise Manager Packs) solely for the purpose of running Content Services	-
Unified Messaging	Email Server. Restricted use iAS Enterprise Edition (including options) and Database Enterprise Edition (including options, & Enterprise Manager Packs) solely for the purpose of running Unified Messaging	-
Real-Time Collaboration	Restricted use iAS Enterprise Edition (including options) and Database Enterprise Edition (including options, & Enterprise Manager Packs) solely for the purpose of running Real-Time Collaboration	-
Collaboration Suite Options		
Records Management Option	-	Collaboration Suite
Content Services Options		
Records Management Option	-	Content Services
Applications sold by Technology Reps		
Healthcare Transaction Base	-	Oracle Database Enterprise Edition, iAS Enterprise Edition

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
All Oracle Applications		
No modifications	Oracle Alert, Application Object Library, Report Manager, Oracle Applications Manager, EDI Gateway, XML Gateway, Restricted Use Oracle Database Enterprise Edition, Programmer and iAS Enterprise Edition for the underlying technology as invoked by the unmodified E-Business Suite applications. Restricted Use DS for installing and configuring discoverer workbooks and end user layer content. Additionally iDS for warehouse metadata to support EDW delivered with Oracle Apps (Forms and Report Builders for diagnostics purposes only).	-
Modifications implemented as Java programs which include Java that produces html interface or Java business logic	Oracle Alert, Application Object Library, Report Manager, Oracle Applications Manager, EDI Gateway, XML Gateway, Restricted Use Oracle Database Enterprise Edition and Programmer for the underlying technology as invoked by the unmodified E-Business Suite applications.	1. JDeveloper for the total number of developers who are not licensed for iDS and are building Java Programs using JDeveloper that accesses the existing application schema. JDeveloper is available for download at no charge. 2. iDS or Discoverer Desktop Edition for the total number of developers who are performing these modifications 3. iAS EE for the total number of end users or Processors for which the modifications are deployed 4. If deploying client/server workbooks, Discoverer Desktop edition for the total number of users
Modifications that require iDS or Discoverer Desktop Edition only (This includes creation/modification of reports, forms and workbooks)		
Modifications to the database (This includes adding/changing tables, columns, stored procedures and triggers)	Oracle Alert, Application Object Library, Report Manager, Oracle Applications Manager, EDI Gateway, XML Gateway, Restricted Use Diagnostic Pack restricted to the instance of the database where the application is run. (if there are other database instances not pertaining to the application and the customer wants to use Diagnostic Pack, the customer must buy a full use license of the Diagnostic Pack for the other database instances).	1. Database Enterprise Edition for the total number of actual users or Processors 2. iAS EE for the total number of end users or Processors for which the modifications are deployed 3. Programmer and iDS for the total number of developers who are performing these modifications 4. JDeveloper for the total number of developers who are not licensed for iDS and are building Java Programs using JDeveloper that accesses the existing application schema. JDeveloper is available for download at no charge. 5. If deploying client/server workbooks, Discoverer Desktop edition for the total number of users
All Oracle Applications	Restricted Use Business Intelligence Publisher to publish and/or view 1) Shipped BI Publisher reports. Layout changes are allowed, AND 2) Shipped or newly created BI Publisher reports that are modified to access data from the existing Oracle Applications schema that has not been customized.	Full use Business Intelligence Publisher is required if any shipped, modified or newly created Business Intelligence Publisher report 1) accesses data from a non-Oracle Applications data source, or 2) accesses data from a new schema within the Oracle Applications that is not shipped by Oracle, or 3) accesses data from a modified Oracle Applications schema (e.g. by adding columns to an existing table).
The prerequisites in the modifications tables above must be added to the product level prerequisites listed below.		
E BUSINESS SUITE		
Component Applications		
Intelligence		
Marketing & Sales Intelligence	Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included	Marketing or TeleSales or Field Sales or iStore or Quoting
Supply Chain & Order Management Intelligence	Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included	Process Manufacturing or Discrete Manufacturing or Order Management or Advanced Supply Chain Planning or Product Lifecycle Management
Procurement Intelligence	Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included	Purchasing
Service Intelligence	Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included	Teleservice or Field Service or Service Contracts or Depot Repair or iSupport
Projects Intelligence	Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included	Projects
Financials Intelligence	Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included	Financials or any of the individual applications now included in the Financials bundle.
Fusion Marketing & Sales Intelligence for E-Business Suite	-	Marketing & Sales Intelligence; Business Intelligence Suite Enterprise Edition OR Business Intelligence Standard Edition One OR Business Intelligence Server Enterprise Edition with following options Interactive Dashboard & Answers.
Fusion Supply Chain & Order Management Intelligence for E-Business Suite	-	Supply Chain & Order Management Intelligence; Business Intelligence Suite Enterprise Edition OR Business Intelligence Standard Edition One OR Business Intelligence Server Enterprise Edition with following options Interactive Dashboard & Answers.
Fusion Procurement Intelligence for E-Business Suite	-	Procurement Intelligence; Business Intelligence Suite Enterprise Edition OR Business Intelligence Standard Edition One OR Business Intelligence Server Enterprise Edition with following options Interactive Dashboard & Answers.
Fusion Service Intelligence for E-Business Suite	-	Service Intelligence; Business Intelligence Suite Enterprise Edition OR Business Intelligence Standard Edition One OR Business Intelligence Server Enterprise Edition with following options Interactive Dashboard & Answers.
Fusion Financials Intelligence for E-Business Suite	-	Financials Intelligence; Business Intelligence Suite Enterprise Edition OR Business Intelligence Standard Edition One OR Business Intelligence Server Enterprise Edition with following options Interactive Dashboard & Answers.
Balanced Scorecard	Balanced Scorecard Developer	-
Financials & Sales Analyzers	Sales Analyzer, Financial Analyzer. The included products that apply to all of the Oracle Applications do not apply to Financials & Sales Analyzers	Express Server. The product prerequisites that apply to all of the Oracle Applications do not apply to Financials & Sales Analyzers
Enterprise Planning and Budgeting	Restricted Use OLAP if no modifications are made to the Enterprise Planning and Budgeting Application Database	OLAP if modifications are made to the Enterprise Planning and Budgeting Application Database
Profitability Manager	Financial Data Manager	Oracle Database Enterprise Edition and Partitioning

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Governance, Risk, and Compliance (GRC)		
Governance, Risk, and Compliance Manager	Stellent Financial Compliance Director; Restricted use of Oracle Internal Controls Manager (ICM), restricted use of ICM excludes the following ICM functionality Segregation of Duties Controls and Application Controls Monitoring; Restricted use of stellent Universal Content Management, Governance, Risk, and Compliance Manager Administrator(s) are permitted direct access to Universal Content Management's administrative tools and user interface for the purposes of installation and maintenance of Governance, Risk, and Compliance Manager.	-
Fusion Governance, Risk, and Compliance Intelligence	Stellent Financial Compliance Director; Restricted use of Oracle Financials Intelligence and Oracle Fusion Financials Intelligence for EBS, restricted to the use of Dashboards and Key Performance Indicators that are part of the DBI for Compliance module; Stellent Universal Content Manager.	Governance, Risk, and Compliance Manager and BI Suite Enterprise Edition OR BI Standard Edition One OR BI Server Enterprise Edition with following options Interactive Dashboard & Answers
Application Access Controls Governor	Active Governance Platform Active Access Governor (without Pre-built Controls Library) Restricted use of Oracle Internal Controls Manager (ICM). Refer to notes on Business Objects/Crystal Reports	-
Application Access Controls for E-Business Suite	Active Access Governor's Pre-Built Controls Library	Application Access Controls Governor
Configuration Controls Governor	Integra Apps Platform Integra Codebase Platform Integra MetaBuilder	-
Configuration Controls for E-Business Suite	Integra Apps Oracle Financials Suite Integra Apps Oracle Planning Suite Integra Apps Oracle Projects Suite Integra Apps Oracle Contracts Suite Integra Apps Oracle Manufacturing Suite Integra Apps Oracle Distribution Suite Integra Apps Oracle HR/Payroll Suite Integra Apps CRM Base Engine Integra Apps Oracle Sales Suite Integra Apps Oracle Service Suite Integra Apps Oracle Marketing Suite Integra Apps Oracle Public Sector Suite	Configuration Controls Governor
Transaction Controls Governor	Active Governance Platform Active Policy Governor Refer to notes on Business Objects/Crystal Reports.	-
Preventive Controls Governor	Active Governance Platform Active Data Governor Refer to notes on Business Objects/Crystal Reports.	-
Governance, Risk, and Compliance Controls Suite	Oracle Application Access Controls Governor Oracle Application Access Controls for E-Business Suite Oracle Configuration Controls Governor Oracle Configuration Controls for E-Business Suite Oracle Transaction Controls Governor Oracle Preventive Controls Governor See notes on Business Objects/Crystal Reports.	-
	Notes on Business Objects/Crystal Reports 1. Crystal Enterprise/Business Objects Enterprise 2. Crystal Reports 1. The Customer acknowledges that this program requires a web application server. This third party program is a supportable program. A "concurrent access license" is a license for one person to access all features and functions of this program. A concurrent access license user is accessing the program from the time the concurrent access license user logs onto the program until the concurrent access license user exits or closes the program. The customer may use this third party program solely in conjunction with licensed Oracle GRC programs. 2. This program is a third party program and it is also a supportable program. "Unlimited users" for purposes of this program means all users who are authorized by you to use such programs. The customer may use this third party program solely in conjunction with licensed Oracle GRC programs.	
Marketing and Sales		
Marketing	Marketing Encyclopedia System	-
Trade Management	-	-
Advanced Pricing	-	If used as an option to Trade Management Trade Management
TeleSales	Restricted Use Quoting, Order Management (restricted to Order Entry Workbench)	-
Advanced Pricing	-	If used as an option to TeleSales TeleSales
Field Sales	Mobile Sales, Wireless Option for Sales, Restricted Use Oracle Database Lite Mobile Server and Lite Client.	-
Sales for Handhelds	-	-
Quoting	-	If orders passed into Order Management Order Management (licensed by Electronic Order Lines) for all orders passed into OM
Advanced Pricing	-	If used as an option to Quoting Quoting
Deal Management	-	Oracle OLAP; and if used as an option to Quoting Quoting
Partner Management	-	-
Proposals	-	Quoting if used to include quotes in proposals
Incentive Compensation	Restricted use Oracle Financials, limited to the following General Ledger Features Calendar and Set of Books setup. Any additional usage of General Ledger outside of the aforementioned specified features requires a full use license of Oracle Financials.	-
Order Management		
Order Management	Oracle Payments	Inventory Management for people in the inventory department
Advanced Pricing	-	If used as an option to Order Management Order Management
Deal Management	-	Oracle OLAP; and if used as an option to Order Management Order Management
Release Management	-	Order Management
Sales Contracts	Restricted use Configurator runtime for use with Contract Expert only	Order Management for the OM users
Configurator	Configurator Developer. Restricted use Inventory Management and Bills of Material for the purpose of setting up items and bills	-
iStore	Oracle Payments	-

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Logistics		
Inventory Management	Restricted Use Order Management (restricted to Shipping)	-
Mobile Supply Chain Applications	-	If used as an option to Inventory Management Inventory Management
Warehouse Management	Mobile Supply Chain Applications	Inventory Management
Transportation Management	-	-
Transportation Operational Planning	-	Transportation Management
Logistics Inventory Visibility	-	Transportation Management
Forwarding and Brokerage Operations	-	Transportation Management
Freight Payment, Billing and Claims	-	Transportation Management
Transportation Sourcing	-	Transportation Management
Transportation Cooperative Routing	-	Transportation Management, Transportation Operational Planning
Fusion Transportation Intelligence	-	Transportation Management, Business Intelligence Suite Enterprise Edition
Supply Chain Planning		
Advanced Supply Chain Planning	-	-
Constraint Based Optimization	-	Advanced Supply Chain Planning
Inventory Optimization	-	-
Global Order Promising	-	-
Collaborative Planning	-	-
Strategic Network Optimization	-	-
Demantra Demand Management	-	-
Demantra Advanced Forecasting and Demand Modeling	-	Demantra Demand Management
Demantra Real-time Sales and Operations Planning	-	Demantra Demand Management
Demantra Predictive Trade Planning	-	-
Demantra Deduction and Settlement Management	-	Demantra Predictive Trade Planning
Demantra Trade Promotion Optimization	-	Demantra Predictive Trade Planning
Procurement		
Purchasing	Supplier Scheduling; Restricted Use Advanced Pricing (for setup and calculation of Freight and Misc. charges)	-
Sourcing	-	Purchasing
Sourcing Optimization	-	Purchasing and Sourcing
iSupplier Portal	-	Purchasing
Procurement Contracts	Restricted use Configurator runtime for use with Contract Expert only	Purchasing
Services Procurement	Restricted Use Time and Labor and Human Resources	Purchasing
Advanced Pricing	-	If used as an option to Trade Management Trade Management; If used as an option to TeleSales TeleSales; If used as an option to Quoting Quoting; If used as an option to Order Management Order Management; If used as an option to Purchasing Purchasing.
iProcurement	Restricted use-Application InterConnect Toolkit, Message Broker.	-
Manufacturing		
Discrete Manufacturing	Bills of Material, Capacity, Cost Management, Engineering, Inventory Management, Master Scheduling/MRP, Quality, Work in Progress, Project Manufacturing	Project Billing and Project Costing for users of Project Manufacturing only
Manufacturing Execution System for Discrete Manufacturing	-	Discrete Manufacturing
Manufacturing Execution System for Process Manufacturing	-	Process Manufacturing
Mobile Supply Chain Applications	-	If used as an option to Discrete Manufacturing Discrete Manufacturing; If used as an option to Process Manufacturing Process Manufacturing
Flow Manufacturing	-	Discrete Manufacturing
Flow Sequencing	-	Flow Manufacturing, Discrete Manufacturing
Production Scheduling	-	If used as an option to Discrete Manufacturing Discrete Manufacturing; If used as an option to Process Manufacturing Process Manufacturing
Repetitive Manufacturing Optimization	-	Production Scheduling; If used as an option to Discrete Manufacturing Discrete Manufacturing; If used as an option to Process Manufacturing Process Manufacturing
Process Manufacturing	Process Product Development (Recipes), Inventory Management, Process Costing, Master Scheduling/MRP, Process Execution, and Process Quality	-
Maintenance Management		
Enterprise Asset Management	Restricted use Inventory Management	-
Self-Service Work Requests	-	Enterprise Asset Management
Service		
TeleService	-	-
Service Contracts	-	-
Field Service	-	-
Spares Management	Restricted use Inventory Management	Field Service
Advanced Scheduler	-	Field Service. May require NAVTECH spatial data that must be licensed from Navigation Technologies Inc. The data is currently available for the US, Canada, and Western Europe. Therefore, Advanced Scheduler may be sold only in these regions. Contact NAVTECH In North America, at Oracle_navtech@navtech.com or +1.408.617.5121. In Europe, at Oracle_navtech@navtech.nl or 31 (0) 4-99-33-14-36
Mobile Field Service	Wireless Option for Service. Restricted Use (Oracle Database Lite Mobile Server and Lite Client) for Mobile Field Service users, Wireless Option for iAS EE for Wireless Option for Service users	Field Service
Depot Repair	-	-
iSupport	-	-
Projects		
Project Costing	Activity Management Gateway, Labor Distribution	-
Project Billing	-	Project Costing
Project Resource Management	Activity Management Gateway	-
Project Collaboration	-	Project Management for the project managers and project leads. Files if documents are stored in Oracle's document management solution and shared via Project Collaboration
Project Management	Project Collaboration for licensed Project Management users only, all other users need to be licensed. Restricted use of Project Costing and Project Billing, restricted to visibility and financial control of information processed in these products. Project Connect for Microsoft Project. Activity Management Gateway	Files if documents are stored in Oracle's document management solution and shared via Project Management
Project Portfolio Analysis	-	Project Management
Project Contracts	-	-
Real Estate Management		
Property Manager	-	-

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Oracle Product Lifecycle Management		-
Product Lifecycle Management	Engineering, Bills of Material, Restricted Use Inventory Management	-
Product Data Synchronization for GDSN and UCCnet Services	-	Product Lifecycle Management
CADView-3D	-	-
Agile Product Lifecycle Management		
Agile Product Collaboration	Product Collaboration Multi-Organization, PLM Dashboard, Agile Integration Framework, Agile Distributed File Management, Agile Content Services, Agile UI Framework	-
Agile Product Governance and Compliance		Agile Product Collaboration
Agile Product Cost Management		Agile Product Collaboration
Agile Product Quality Management		Agile Product Collaboration
Agile Product Portfolio Management		Agile Product Collaboration
AutoVue Electro-Mechanical Professional for Agile		Agile Product Collaboration
AutoVue Food and Drug Administration Validation Pack		-
Agile Engineering Data Management	Maintenance, Repair and Overhaul, Distributed Objects, Workbench Dev Ed, Workflow Engine, Interchange Tools, Logiview Configuration Tool, DataView Configuration Tool, Enterprise Integration Platform, Web Development Toolkit	-
Agile Variant Management		Agile Engineering Data Management
Agile Product Lifecycle Management Datamart		Agile Product Collaboration
Agile Product Lifecycle Management Business Intelligence		Agile Product Collaboration, Product Portfolio Management, Product Quality Management
Agile Product Lifecycle Management Integration Products		
Agile Engineering Collaboration		Agile Product Collaboration or Agile Engineering Data Management
Agile MCAD Connector		Agile Engineering Collaboration
Agile ECAD Connector		Agile Engineering Collaboration
Agile CAD Library Connector		-
Agile ERP Adapter		Agile Product Collaboration or Agile Engineering Data Management
Agile Content Catalog Connector		-
Agile Product Lifecycle Management for Process		
Agile Product Data Management for Process	Global Specification Management, Supply Chain Relationship Management, Reporting, Content Synchronization and Syndication	Agile Product Data Management for Process
Agile Formulation and Compliance for Process	Design Workbench, Computer Aided Compliance Screening, Nutrition Surveillance Management, Product Quality Scorecard	Agile Product Data Management for Process
Agile Product Supplier Collaboration for Process	Electronic Questionnaire, Supplier Portal	Agile Product Data Management for Process
Agile New Product Development and Introduction for Process	New Product Development	-
Enterprise Visualization		
AutoVue Office	AutoVue Integration SDK (Web version only)	-
AutoVue 2D Professional	AutoVue Integration SDK (Web version only)	-
AutoVue 3D Professional Advanced	AutoVue Integration SDK (Web version only)	-
AutoVue EDA Professional	AutoVue Integration SDK (Web version only)	-
AutoVue Electro-Mechanical Professional	AutoVue Integration SDK (Web version only)	-
AutoVue VueLink Integration		Autovue Office or Autovue 2D Pro or Autovue 3D Pro Advanced or Autovue EDA Pro or Autovue Electro-Mechanical Pro
Financial		
Financials	Assets, Cash Management, General Ledger, Payables Receivables/Revenue Accounting, Global Consolidation System, CPG Trade Accounting, iAssets, Public Sector Budgeting, Public Sector General Ledger, Public Sector Receivables, Public Sector Payables, U.S. Federal General Ledger, U.S. Federal Receivables, U.S. Federal Payables, Public Sector General Ledger (International), Public Sector Receivables (International), Public Sector Payables (International), Public Sector Assets (International), Labor Distribution, Oracle Payments	-
Advanced Collections	Oracle Payments	-
Internet Expenses	Restricted Use Financials	-
iReceivables	Oracle Payments	-
Treasury	-	-
Internal Controls Manager	Tutor, Scripting (to be used for ICM only), Oracle Projects (to be used for creating audit templates and projects only)	-
Financial Consolidation Hub	Enterprise Planning & Budgeting - restricted use; Enterprise Performance Foundation; Oracle 9i OLAP option.	-
Financial Services Accounting Hub	-	-
Human Resources		
Human Resources	Labor Distribution	-
Self-Service Human Resources	Workforce Management Self-Service; Benefits Self-Service; Payroll Self-Service	Human Resources
Advanced Benefits	Restricted Use Human Resources; Total Compensation Statement.	-
Compensation Workbench	Total Compensation Statement	Human Resources
iRecruitment	Restricted Use HR and HR Intelligence	-
Payroll	Labor Distribution. Restricted Use Human Resources, Cash Management	All sales of US and Canadian Payroll include delivery of the required Vertex Tax Calculation Module. Customer must enter a license agreement with Vertex for the tax maintenance subscription (http://www.vertexinc.com/Partners/Software/oracle_salesinfo.asp)
Performance Management	-	Human Resources
Time and Labor	Restricted Use Human Resources	-
Workforce Scheduling	-	-
HR Intelligence	Restricted Use IDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included.	Human Resources
Fusion Human Resources Intelligence for E-Business Suite	-	HR Intelligence; Business Intelligence Suite Enterprise Edition OR Business Intelligence Standard Edition One OR Business Intelligence Server Enterprise Edition with following options Interactive Dashboard & Answers.

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Process Integration		
Application Integration Architecture Foundation Pack	-	Full Use Oracle Internet Application Server Enterprise Edition; and SOA Suite for Oracle Middleware.
Siebel CRM On Demand Integration Pack for Oracle E-Business Suite	<p>Restricted use Oracle Database Enterprise Edition, Internet Application Server Enterprise Edition, Oracle Internet Application Server Enterprise Edition option SOA Suite for Oracle Middleware, and Oracle Applications Adapter; each of which may only be used with the named application in a given process integration package (e.g., Oracle E-Business Suite or iFlex FLEXCUBE Account Originations, etc.); each named application a "participating application") to</p> <ol style="list-style-type: none"> 1. Configure, modify and extend delivered business objects, transformation maps, domain value maps and cross reference structures for the provided integration points between the common object definition and the participating application API/service interface referenced in a given process integration package (or an API/service interface derived at your site from a standard API/service interface referenced in a given process integration package). 2. Configure error handling routines that are provided by Oracle for a given process integration pack. <p>Definition of "configuration" Modifying routing rules, xpath expressions, error handling flows and cross reference set up.</p> <p>Definition of "modification" Adding or removing data attributes and required transformation mappings against the participating application API/service interface (or an API/service interface derived at your site from standard API/service interface referenced in a given process integration package.)</p>	<p>Full Use Oracle Database Enterprise Edition, Internet Application Server Enterprise Edition, Oracle Internet Application Server Enterprise Edition option SOA Suite for Oracle Middleware, and Oracle Applications Adapter, required, if you are doing any of the following</p> <ol style="list-style-type: none"> 1) Creating new business objects 2) Connecting a process integration pack or a business object to a new application system.(i.e., one other than the named application in a given process integration package (e.g., Oracle E-Business Suite or iFlex FLEXCUBE Account Originations, etc.) 3) Creating new transformations 4) Creating new Enterprise Service Bus routings 5) Creating new Business Process Execution Language (BPEL) processes or sub processes. 6) Creating new domain value tables 7) Creating new cross reference tables <p>This product requires E-Business Suite application(s) and a subscription to Siebel CRM On Demand.</p>
Siebel CRM Integration Pack for Oracle Order Management	(same as above)	<p>Full Use Oracle Database Enterprise Edition, Internet Application Server Enterprise Edition, Oracle Internet Application Server Enterprise Edition option SOA Suite for Oracle Middleware, and Oracle Applications Adapter, required, if you are doing any of the following</p> <ol style="list-style-type: none"> 1) Creating new business objects 2) Connecting a process integration pack or a business object to a new application system.(i.e., one other than the named application in a given process integration package (e.g., Oracle E-Business Suite or iFlex FLEXCUBE Account Originations, etc.) 3) Creating new transformations 4) Creating new Enterprise Service Bus routings 5) Creating new Business Process Execution Language (BPEL) processes or sub processes. 6) Creating new domain value tables 7) Creating new cross reference tables
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System	(same as above)	(same as above)
Siebel CRM Integration Pack for Trade Promotion Management	(same as above)	(same as above)
Oracle Communications Billing and Revenue Management Integration Pack for Oracle E-Business Suite: Revenue Accounting	(same as above)	(same as above)
	<p>Oracle Service Registry</p> <ol style="list-style-type: none"> 1. Services delivered with Process Integration Pack (PIP) (as part of Business Services Repository which is part of the PIP) 2. Subject to same usage and restrictions that apply to Oracle Applications 3. Up to 50 custom entities <p>Oracle Data Integrator (ODI)</p> <ol style="list-style-type: none"> 4. ODI can be used for Initial PIP synchronizations (required) 5. ODI can be used for subsequent bulk loads and batch transfers from out-of-the-box source and target 	
Learning Management		
Learning Management	Oracle Payments, Online Learning.	-
iLearning	-	-
Master Data Management		
Master Data Management - Customer Hub for B2B		
Customer Hub B2B	Siebel Universal Customer Master B2B and Oracle Customer Data Hub products	-
Activity Hub B2B	Siebel Universal Activity Master B2B	Customer Hub B2B or Customer Hub Add-on B2B
Field Service Hub B2B	Siebel Universal Field Service Master B2B	Customer Hub B2B or Customer Hub Add-on B2B
Marketing Hub B2B	Siebel Universal Marketing Master B2B	Customer Hub B2B or Customer Hub Add-on B2B
Sales Hub B2B	Siebel Universal Sales Master B2B	Customer Hub B2B or Customer Hub Add-on B2B
Service Hub B2B	Siebel Universal Service Master B2B	Customer Hub B2B or Customer Hub Add-on B2B
Customer Hub Add-on B2B	Rights to implement the respective Customer Hub products (Siebel Universal Customer Master B2B/B2C or Oracle Customer Data Hub products) on top of an existing Siebel CRM or Oracle EBS instance within one single instance. It does not provide the right to implement a customer hub as a separate standalone instance.	-
Master Data Management - Customer Hub for B2C		
Customer Hub B2C	Siebel Universal Customer Master B2C and Oracle Customer Data Hub products	-
Activity Hub B2C	Siebel Universal Activity Master B2C	Customer Hub B2C or Customer Hub Add-on B2C
Field Service Hub B2C	Siebel Universal Field Service Master B2C	Customer Hub B2C or Customer Hub Add-on B2C
Marketing Hub B2C	Siebel Universal Marketing Master B2C	Customer Hub B2C or Customer Hub Add-on B2C
Privacy Management Policy Hub B2C	-	Customer Hub B2C or Customer Hub Add-on B2C
Sales Hub B2C	Siebel Universal Sales Master B2C	Customer Hub B2C or Customer Hub Add-on B2C
Service Hub B2C	Siebel Universal Service Master B2C	Customer Hub B2C or Customer Hub Add-on B2C
Customer Hub Add-on B2C	Rights to implement the respective Customer Hub products (Siebel Universal Customer Master B2B/B2C or Oracle Customer Data Hub products) on top of an existing Siebel CRM or Oracle EBS instance within one single instance. It does not provide the right to implement a customer hub as a separate standalone instance.	-
Master Data Management - Administrative & Development		
Customer Hub Data Steward	Siebel Customer Data Steward and Oracle Customer Data Librarian	Customer Hub B2B or Customer Hub B2C or Customer Hub Add-on B2B or Customer Hub Add-on B2C
Data Quality	Siebel Data Quality, Siebel Data Quality Universal Connector	-
Data Quality Matching Server	Siebel Data Quality Matching Server.	-
Product Hub Data Steward	Siebel Product Data Steward and Oracle Product Information Management Data Librarian	Product Hub or Product Hub Add-on or Product Hub for Retail or Product Hub for Retail Add-on

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)
Master Data Management - Vertical Customer Hub		
Automotive Captive Finance Customer Hub	Siebel Universal Master for Automotive Captive Finance	-
Case Hub	Siebel Universal Case Master	-
Life Sciences Customer Hub	Siebel Universal Activity Master for Life Sciences Siebel Universal Service Master for Life Sciences Siebel Universal Marketing Master for Life Sciences Siebel Universal Field Service Master for Life Sciences	-
Master Data Management - Product Information Management		
Product Hub	Siebel Universal Product Master and Oracle Product Information Management Data Hub	-
Product Hub Add-on	Rights to implement the respective Product Hub products (Siebel Universal Product Master or Oracle Product Information Management Data Hub) on top of an existing Siebel CRM or Oracle EBS instance within one single instance. It does not provide the right to implement a product hub as a separate standalone instance.	-
Master Data Management - Vertical Product Hub		
Product Hub for Retail	Oracle Product Information Management Data Hub	-
Product Hub for Retail Add-on	Oracle Product Information Management Data Hub	-
Product Hub Options		
Supply-Side Product Data Synchronization for GDSN		If used as an option to Product Hub, Product Hub Add-on, Product Hub for Retail, or Product Hub for Retail Add-on Product Hub, Product Hub Add-on, Product Hub for Retail, or Product Hub for Retail Add-on.
Demand-Side Product Data Synchronization for GDSN		If used as an option to Product Hub for Retail, or Product Hub for Retail Add-on Product Hub for Retail, or Product Hub for Retail Add-on.
Interaction Center Technology		
Advanced Inbound Telephony	Interaction Blending	TeleService, TeleSales, or Advanced Collections
Advanced Outbound Telephony	Interaction Blending	Marketing, and either TeleSales, or Advanced Collections. If telephony integration is required Advanced Inbound Telephony
Scripting	Interaction Center Intelligence	If list management for Scripting Survey is required Marketing
Email Center	Email Server	-
Other		
Tutor	Process Documentation Library (generic, eBusiness Suite specific) Process Document Implementation methodology, Tutor Author and Tutor Publisher software tools, EBS courseware library (Financials Manufacturing, CRM, Human Resources, etc).	-
Content Services	Restricted use iAS Enterprise Edition (including options) and Database Enterprise Edition (including options) solely for the purpose of running Content Services	-
Applications Read-Only User	-	-
Exchange Marketplace	-	-
User Productivity Kit		
User Productivity Kit	UPK Developer User	Minimum 1 UPK Developer and either UPK Users or UPK Employees
User Productivity Kit	UPK User	Minimum 1 UPK Developer
User Productivity Kit	UPK Employee	Minimum 1 UPK Developer
User Productivity Kit Content Materials for Financials		
Oracle E-Business Suite UPK Payables	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Receivables	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK General Ledger	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Financials Centralized Solution Set	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Assets	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Internet Expenses	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
User Productivity Kit Content Materials for Human Resources		
Oracle E-Business Suite UPK Human Resources	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Payroll	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Self-Service Human Resources	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Performance Management	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK Time and Labor	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
User Productivity Kit Content Materials for Procurement		
Oracle E-Business Suite UPK Purchasing	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK iSupplier Portal	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Oracle E-Business Suite UPK iProcurement	-	Minimum 1 UPK Developer and either UPK Users or UPK Employees
Vertical Applications		
Communications/Utilities		
ORL Financial Management	-	Financials and Project Costing
Asset Tracking	Asset Tracking - NATS	Order Management (licensed by Order Management User and Electronic Order Lines) and Purchasing
Telco Provisioning	-	-
Number Portability	-	-
Telecommunications Billing Integrator	-	-
Public Sector/University		
Personal Portfolio	-	-
Grants	Grants Accounting, Grants Proposal, Labor Distribution. Restricted use Project Billing and Project Costing	-
Loans	-	-
Financial Services		
Transfer Pricing	Financial Data Manager	Oracle Database Enterprise Edition and Partitioning
Transfer Pricing Online	-	Transfer Pricing
Budgeting and Planning	Restricted use Risk Manager, Financials & Sales Analyzers (Financial Analyzer functionality only), Financial Data Manager	Oracle Database Enterprise Edition, Express Server, Partitioning
Risk Manager	Financial Data Manager	Oracle Database Enterprise Edition and Partitioning
Financial Data Manager	Balance & Control, System Administrator, Portfolio Analyzer. Restricted Use iDS restricted to Oracle Warehouse Builder for use as the metadata repository and to map flexfields to placeholders in target instances. Other use such as extension of the schema, mapping other sources to the interface tables, creating and generating other targets not included.	Oracle Database Enterprise Edition and Partitioning
Financial Services Provisioning	-	-
Lease Management	Human Resources (restricted use for setup of workflow users), Inventory (restricted use for setup of lease item masters), Order Management (restricted to the use of remarketing functionality), Advanced Pricing (restricted to the use of Usage based billing functionality).	Financials
Health Care		
Adverse Event Reporting System	Restricted Use Thesaurus Management System, restricted to defining virtual dictionaries, domains, and search objects, and maintaining dictionaries that have been pre-defined by Oracle	-
Clinical	Restricted Use Remote Data Capture for in-house use	Remote Data Capture for remote site use
Distributed Study Conduct	-	Clinical
Multinational Study	-	Clinical
Remote Data Capture	Restricted Use Clinical	-
Thesaurus Management System	-	-
Clinical TrialMinder	-	Customer must enter a license agreement with Macromedia & Business Objects to acquire Cold Fusion & Crystal Reports, respectively.
Clinical SiteMinder	-	Customer must enter a license agreement with Macromedia & Business Objects to acquire Cold Fusion & Crystal Reports, respectively.

Life Sciences Data Hub	Restricted Use Thesaurus Management System, restricted to defining and maintaining dictionaries and terms only through the Life Sciences Data Hub (LSH) User Interface and/or published LSH APIs.	Oracle Database Enterprise Edition for all Application Users.
Healthcare Transaction Base	-	Oracle Database Enterprise Edition, iAS Enterprise Edition
Healthcare Intelligence		Healthcare Transaction Base
High Tech		
Shop Floor Management	-	Discrete Manufacturing
Supply Chain Trading Connector for RosettaNet	-	-
Aerospace, Defense and Transportation		
Complex Maintenance, Repair & Overhaul	-	-
EDUCATION SUBSCRIPTION		
iLearning Subscription	-	-

Product Migration Listings

All migration listings can be found in the Product Migration Listing documents published on eSource
<http://eSource.oraclecorp.com> -> License -> Migrations -> Pricing Tools -> Product Migration Listings



Oracle Business Intelligence Applications Global Price List

Revised: August 23, 2010

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites. Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

Financial Performance Management Applications

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
Financial Performance Management Applications					
Hyperion Financial Management - System 9	4,500	990	Application User	25	1
Hyperion Planning - System 9	3,000	660	Application User	25	1
Option: Hyperion Workforce Planning	750	165	Application User	25	2
Option: Hyperion Capital Expense Planning	750	165	Application User	25	2
Strategic Operational Planning	9,500	2,090	Application User	25	
Hyperion Performance Scorecard - System 9	700	154	Application User	25	1
Hyperion Strategic Finance	21,000	4,620	Application User	5	
Hyperion Strategic Finance for Banking	7,000	1,540	Application User	10	
Hyperion Enterprise	2,500	550	Application User	25	
Hyperion Business Modeling	5,000	1,100	Application User	10	
Hyperion Financial Data Quality Management	2,500	550	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter for Financial Management	500	110	Application User	25	2
Option: Hyperion Financial Data Quality Management Adapter Suite	500	110	Application User	25	2
Hyperion Financial Data Quality Management for Hyperion Enterprise	2,000	440	Application User	25	
Option: Hyperion Financial Data Quality Management Adapter Suite	500	110	Application User	25	2,3
Hyperion Data Integration Management	60,000	13,200	Computer	1	4
Option: Hyperion Data Integration Management Source Adapter	50,000	11,000	Computer	1	2,4,5
Option: Hyperion Data Integration Management Team Based Development	15,000	3,300	Computer	1	2,4

Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)

Please check the Oracle Business Intelligence Applications Price List Supplement for prerequisite product information.

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

The products in the vertical content sections are intended for use only with Siebel CRM applications.

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
BI Applications, Fusion Edition - CRM Analytics					
Sales Analytics, Fusion Edition	5,000	1,100	Application User	25	
Service Analytics, Fusion Edition	5,000	1,100	Application User	25	
Contact Center Telephony Analytics, Fusion Edition	5,000	1,100	Application User	25	
Marketing Analytics, Fusion Edition	5,000	1,100	Application User	25	
Pricing Analytics, Fusion Edition	5,000	1,100	Application User	25	
Partner Analytics, Fusion Edition	5,000	1,100	Application User	25	
BI Applications, Fusion Edition - ERP Analytics					
Supply Chain and Order Management Analytics, Fusion Edition	5,000	1,100	Application User	25	
Financial Analytics, Fusion Edition	5,000	1,100	Application User	25	
Procurement & Spend Analytics, Fusion Edition	5,000	1,100	Application User	25	
Human Resources Analytics, Fusion Edition	150	33	Employee		
BI Applications, Fusion Edition - Telecom Analytics					
Telecom Sales Analytics Fusion Edition	5,000	1,100	Application User	25	
Telecom Service Analytics Fusion Edition	5,000	1,100	Application User	25	
Telecom Marketing Analytics Fusion Edition	5,000	1,100	Application User	25	
BI Applications, Fusion Edition - Financial Services Analytics					
Finance Sales Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Service Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Marketing Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Retail Analytics Fusion Edition	5,000	1,100	Application User	25	

All Business Intelligence Technology products are listed only on the Oracle Technology Global Price List, including prerequisites.

Application-Specific Full-Use (ASFU) pricing and licensing is not available for Business Intelligence Application Products, unless specifically provided for in a valid Oracle distribution agreement effective prior to August 2, 2007.

	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
BI Applications, Fusion Edition - Financial Services Analytics					
Finance Sales Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Service Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Marketing Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Retail Analytics Fusion Edition	5,000	1,100	Application User	25	
Finance Institutional Analytics Fusion Edition	5,000	1,100	Application User	25	
Financial Services Profitability Analytics	5,000	1,100	Application User	50	6
Financial Services Asset Liability Management Analytics	10,000	2,200	Application User	25	
BI Applications, Fusion Edition - Insurance Analytics					
Insurance Sales Analytics Fusion Edition	5,000	1,100	Application User	25	
Insurance Service Analytics Fusion Edition	5,000	1,100	Application User	25	
Insurance Marketing Analytics Fusion Edition	5,000	1,100	Application User	25	
Insurance Partner Manager Analytics Fusion Edition	5,000	1,100	Application User	25	
BI Applications, Fusion Edition - Life Sciences Analytics					
Pharma Sales Analytics Fusion Edition	5,000	1,100	Application User	25	
Pharma Marketing Analytics Fusion Edition	5,000	1,100	Application User	25	
BI Applications, Fusion Edition - Consumer Goods Analytics					
Consumer Goods Trade Funds Analytics, Fusion Edition	5,000	1,100	Application User	25	
BI Applications, Fusion Edition - Public Sector Analytics					
Case Management Analytics Fusion Edition	5,000	1,100	Application User	25	
Real-Time Decision (RTD) Applications					
Intelligent Offer Generation for Call Center Agents	1,500	330	Application User		7
Intelligent Offer Generation Application for Call Center	80,000	17,600	Processor		

PRICING NOTES

- 1 Customers with pre-System 9 licenses must pay a System 9 Foundation Enablement fee to migrate to the corresponding System 9 licenses.
- 2 Hyperion product option license quantities must match the number of licenses of the associated Hyperion product. Examples include:

The number of Hyperion Workforce Planning Application User licenses must match the number of Hyperion Planning - System 9.Application Users.

The number of Hyperion Financial Data Quality Management Financial Management Adapter Application User licenses must match the number of Hyperion Financial Data Quality Management Application User licenses.

The number of Hyperion Data Integration Management SAP BW Adapter Computer licenses must match the number of Hyperion Data Integration Management Computer Licenses.

When licensing Hyperion Financial Data Quality Management Adapter Suite as an option to Hyperion Financial Data Quality Management for Hyperion Enterprise, only the Tax Adapter and Batch Automation may be used.

Hyperion Data Integration Management, Hyperion Data Integration Management Team Based Development, and the Hyperion Data Integration Management Adapters for SAP BW, SAP R3, Peoplesoft and Siebel are licensed by Computer. Each Computer license is limited to support the use of up to 8 CPUs and each Computer license must be licensed in increments of 8 CPUs. Each core is recognized as a CPU. For computers that have more than 8 CPUs, additional Computer licenses must be purchased based upon the amount of CPUs that you are using. For example, if you are using Hyperion Data Integration Management on 12 CPUs, you need to purchase 2 Computer licenses; if you are using Hyperion Data Integration Management on 17 CPUs, you need to purchase 3 Computer licenses.

These programs may be used solely in connection with moving data into and out of a Hyperion Data Store(s) (data/metadata repository(ies) delivered with the Hyperion programs.) These programs may not be used to extract data from a non-Hyperion Data Store(s) to load a custom data warehouse (a data warehouse not built solely from data from a Hyperion Data Store(s)).

The Hyperion Data Integration Management Computer license allows for such program to 1) connect to the following relational databases only: Oracle, Sybase, IBM DB2, MS SQL Server and 2) source from and write to an unlimited number of flat file/XML files. Hyperion Data Integration Management Adapters for SAP BW, SAP R3, PeopleSoft and Siebel must be licensed separately to allow Hyperion Data Integration Management to connect to these additional sources.

Following is the list of available Hyperion Data Integration Management Source Adapters, that must be licensed separately: SAP R3, SAP BW, PeopleSoft and Siebel.

Financial Services Profitability Analytics is designed to integrate with OFSA. There is no ETL so the Informatica requirement does not apply to Financial Services Profitability Analytics.

- 7 The number of Intelligent Offer Generation for Call Center Agent licenses must match the number of licenses of Decision Connector for Call Center.

DEFINITIONS

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion dates for your entire employee population. Application Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified

Employee: is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users.

For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1.0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75.

All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to a socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

With respect to the Customer Data Hub program, in determining the number of licenses required, only processors on which both Oracle Database Enterprise Edition and the Customer Data Hub program are running in production shall be counted.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator - Target Database, each processor on which the data warehouse, data mart or target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Data Integrator - Source Database, each processor on which the source database is running are counted for the purpose of determining the number of Source Database licenses required.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:

<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all Oracle Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

5 Year Term: If a Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term:

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term:

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term:

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term:

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters
- Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

- Year 6 after product release: 10% of current year's Software Update License & Support
- Year 7 after product release: 20% of current year's Software Update License & Support
- Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



**Oracle Business Intelligence Applications Global Price List
Supplement**

April 17, 2008

Included and Prerequisite Products

This price list supplement provides detailed information on inclusions, prerequisites and special product notes for each Oracle BI product on the price list. The products listed below follow the price list format with one column providing a list of any separately licensed products that are included (and therefore do not have to be purchased separately for this user) and a second column that describes any prerequisites or requirements for other licensed products--to ensure the customer is ordering a complete solution.

Restricted Use licenses may be used only to run and install the licensed Program with which they are included. Specific restrictions for such licenses are described in the licensed Program's Documentation.

Unless noted otherwise each user of the licensed program requires the products listed as prerequisites.

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)	Minimum Price	Vendor
Financial Performance Management Applications				
Hyperion Financial Management - System 9	<p>Restricted use: Hyperion Financial Reporting - System 9 (restricted to use with Hyperion Financial Management - System 9 only), restricted use Hyperion Web Analysis - System 9 (restricted to use with Hyperion Financial Management - System 9 only) and restricted use Oracle Data Integrator - Target Database (restricted to use with Hyperion Financial Management as the only target).</p> <p>Other included components: Hyperion Foundation Services (including Enterprise Performance Management Smart Space, Smart View for Office Toolkit), Hyperion Data Integration Management Adapters for Hyperion Financial Management - System 9. (No HAL BASIC included)</p>		N/A	
Hyperion Planning - System 9	<p>Restricted Use: Hyperion Essbase - System 9 (restricted to use only for accessing data from Hyperion Planning - System 9; Hyperion Essbase - System 9 cannot be used to create Essbase cubes that do not contain data used by the Hyperion Planning - System 9 application; may not use Aggregate Storage Option component of Hyperion Essbase - System 9), Hyperion Financial Reporting - System 9 (restricted to use with Hyperion Planning - System 9 only) and Hyperion Web Analysis - System 9 (restricted to use with Hyperion Planning - System 9 only) and restricted use Oracle Data Integrator - Target Database (restricted to use with Hyperion Planning as the only target).</p> <p>Other included components: Hyperion Foundation Services (including Enterprise Performance Management Smart Space, Smart View for Office Toolkit), Hyperion Data Integration Management Adapters for Hyperion Planning - System 9, (No HAL BASIC included)</p>		N/A	
Option: Hyperion Workforce Planning		Hyperion Planning - System 9	N/A	
Option: Hyperion Capital Expense Planning		Hyperion Planning - System 9	N/A	
Strategic Operational Planning			90% maximum discount	Anteros, Inc
Hyperion Performance Scorecard - System 9	Other included components: Hyperion Foundation Services (including Enterprise Performance Management Smart Space, Smart View for Office Toolkit), Hyperion Data Integration Management Adapters for Hyperion Performance Scorecard - System 9. (No HAL BASIC included)		N/A	
Hyperion Strategic Finance	Other included components: Hyperion Foundation Services to support external authentication provided through CSS (Shared Services) and common installation only.		N/A	
Hyperion Strategic Finance for Banking	Other included components: Hyperion Foundation Services to support external authentication provided through CSS (Shared Services) and common installation only.		N/A	
Hyperion Enterprise	Other included components: Hyperion Enterprise Web Reporting, Hyperion Enterprise Advanced Features (Organization by Period, Detailed Storage and Statutory Consolidations Engine), Hyperion Auto Pilot, Hyperion Allocations, Hyperion Sites Module (No HAL BASIC included)		N/A	
Hyperion Business Modeling	(No HAL BASIC included)		N/A	

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)	Minimum Price	Vendor
Hyperion Financial Data Quality Management	No adapters included, these must be licensed separately.	Hyperion Financial Data Quality Management Adapter for Financial Management or Hyperion Financial Data Quality Management Adapter Suite	N/A	
Option: Hyperion Financial Data Quality Management Adapter for Financial Management		Hyperion Financial Data Quality Management	N/A	
Option: Hyperion Financial Data Quality Management Adapter Suite	Note: When licensing this option with Hyperion Financial Data Quality Management for Hyperion Enterprise, only the Tax Adapter and Batch Automation may be used. Other included components: Hyperion Enterprise Adapter, Planning Adapter, Essbase Adapter, Batch Automation, Data Mart Adapter, Tax Adapter.	Hyperion Financial Data Quality Management or Hyperion Financial Data Quality Management for Enterprise	N/A	
Hyperion Financial Data Quality Management for Hyperion Enterprise	Restricted use: Hyperion Financial Data Quality Management for Hyperion Enterprise can only be used with Hyperion Enterprise. It can not be used with other Hyperion products such as Hyperion Financial Management.	Hyperion Enterprise (from the Oracle price list) or a Hyperion Enterprise legacy product offering such as Hyperion Enterprise ENTB, Hyperion Enterprise EC, Hyperion Enterprise MML, Hyperion Enterprise MMF	N/A	
Hyperion Data Integration Management			Yes	Informatica
Option: Hyperion Data Integration Management Source Adapter		Hyperion Data Integration Management. Each adapter (SAP R3, SAP BW, PeopleSoft, Siebel) must be licensed separately.	Yes	Informatica
Option: Hyperion Data Integration Management Team Based Development		Hyperion Data Integration Management	Yes	Informatica

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)	Minimum Price	Vendor
Oracle Business Intelligence Applications, Fusion Edition (Siebel Analytics-based products)				
BI Applications, Fusion Edition - CRM Analytics				
Sales Analytics, Fusion Edition	Other included items: Sales Analytics, Option: Usage Accelerator Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Service Analytics, Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Contact Center Telephony Analytics, Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Marketing Analytics, Fusion Edition	Other included items: Marketing Analytics, Option: Marketing Planning Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Pricing Analytics, Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Partner Analytics, Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
BI Applications, Fusion Edition - ERP Analytics				
Supply Chain and Order Management Analytics, Fusion Edition	Other included items: Order Management Analytics, Option: Order Fulfillment Analytics, Inventory Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Financial Analytics, Fusion Edition	Other included items: General Ledger and Profitability Analytics, Receivables Analytics, Payables Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Procurement & Spend Analytics, Fusion Edition	Other included items: Procurement and Spend Analytics, Supplier Performance Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Human Resources Analytics, Fusion Edition	Other included items: Human Resources Compensation Analytics, Human Resources Operations & Compliance Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
BI Applications, Fusion Edition - Telecom Analytics				
Telecom Sales Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)	Minimum Price	Vendor
Telecom Service Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Telecom Marketing Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
BI Applications, Fusion Edition - Financial Services Analytics				
Finance Sales Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Finance Service Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Finance Marketing Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Finance Retail Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Finance Institutional Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Financial Services Profitability Analytics		Oracle Business Intelligence Suite Enterprise Edition Plus (OBI Suite EE Plus), Oracle Profitability Manager, Oracle Financial Data Manager		
Financial Services Asset Liability Management Analytics		Oracle Business Intelligence Suite Enterprise Edition Plus (OBI Suite EE Plus), Oracle Risk Manager, Oracle Financial Data Manager		
BI Applications, Fusion Edition - Insurance Analytics				
Insurance Sales Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Insurance Service Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Insurance Marketing Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Insurance Partner Manager Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		

LICENSED PROGRAM	PRODUCT/COMPONENT INCLUDED WITH LICENSE & SHIPPED WITH ORDER	PRODUCTS TO BE LICENSED SEPARATELY (PREREQUISITES)	Minimum Price	Vendor
BI Applications, Fusion Edition - Life Sciences Analytics				
Pharma Sales Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
Pharma Marketing Analytics Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
BI Applications, Fusion Edition - Consumer Goods Analytics				
Consumer Goods Trade Funds Analytics, Fusion Edition		"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		
BI Applications, Fusion Edition - Public Sector Analytics				
Case Management Analytics Fusion Edition	Other included items: Case Management Analytics, Option: Benefits Management Analytics, Option: Case Investigations Analytics	"Oracle Business Intelligence Suite Enterprise Edition Plus" (OBI Suite EE Plus) or "Oracle Business Intelligence Standard Edition One" (OBI SE1), and "Informatica OEM PowerCenter ETL Server and PowerConnect Adapters" (or Informatica PowerCenter supplied by customer)		



Oracle Global Price List
Siebel CRM, Enterprise Edition Component Pricing

New York State - Updated February 6, 2009

Siebel CRM, Enterprise Edition Cross-Industry Applications Pricing
Siebel Cross Industry - Employee Applications

All Siebel CRM Cross-Industry applications are listed once in the Cross-Industry applications section instead of duplicating them in every individual industry price list. The industry-specific price lists contain industry-specific modules; therefore all industry-specific quotes will be a combination of the Cross-Industry applications and the industry-specific applications.

Any product marked with "X" in the Royalty column indicates the product includes third-party technology or content and the royalty obligations require maximum discounting/minimum pricing.

Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Cross-Industry - Base Application					
	Siebel CRM Base	3,250	715.00	Application User	
Siebel Cross-Industry - Tools and Servers					
	Siebel Tools	17,500	3,850.00	Application User	
	Siebel Test Automation Interfaces	5,000	1,100.00	Application User	
	Siebel Web UI Dynamic Developer Kit	5,000	1,100.00	Application User	
	Siebel Report Designer Professional	X 2,000	440.00	Application User	
	Siebel Report Designer	X 600	132.00	Application User	
	Siebel Server Extensions for UNIX	X 1,000	220.00	Computer	1
Siebel Cross-Industry - General Options					
	Siebel Advanced Market Development Funds	450	99.00	Application User	
Oracle Secure Enterprise Search (SES)					
<i>Please see Oracle Tech Price List for pricing and product details. Note that customers running v7.8 or earlier can still purchase Advanced Search. Contact your Contracts Specialist to manually add it to your order.</i>					
Oracle Secure Enterprise Search Connector					
	Siebel Advisor	1,400	308.00	Application User	
	Siebel Anywhere	175	38.50	Application User	
	Siebel Campaigns	200	44.00	Application User	
	Siebel Client Sync	X 75	16.50	Application User	
	Siebel Server Sync - Microsoft Exchange Server	X 100	22.00	Application User	2
	Siebel Collaboration (for MS Sharepoint)	50	11.00	Application User	3
	Siebel Configurator Administration Server	X 100,000	22,000.00	Computer	4
	Siebel Configurator Runtime	1,900	418.00	Application User	5
	Siebel Content Publishing	100	22.00	Application User	
	Siebel Contracts	600	132.00	Application User	
	Siebel Customer Content	300	66.00	Application User	
	Siebel Customer Order Management Administration Server	200,000	44,000.00	Customer	
	Siebel Customer Order Management Administrator	5,000	1,100.00	Application User	
	Siebel CTI	175	38.50	Application User	
	Siebel CTI Connect	X 500	110.00	Application User	
	Siebel Data Quality	100	22.00	Application User	
	Siebel Data Quality Matching Server	X 25,000	5,500.00	Processor	6 4
	Siebel Deal Management	2,995	658.90	Application User	
	Siebel Dynamic Catalog	850	187.00	Application User	
	Siebel Dynamic Pricer	1,200	264.00	Application User	
	Siebel Employee Self-Service	100	22.00	Application User	
	Siebel Events Manager	300	66.00	Application User	
	Siebel Forecasting	250	55.00	Application User	
	Siebel Handheld	500	110.00	Application User	7
	Siebel HelpDesk Online	50	11.00	Application User	
	Siebel Mobile Connector	250	55.00	Application User	
	Siebel Partner Manager	450	99.00	Application User	
	Siebel Quotes	400	88.00	Application User	
	Siebel Quote and Order Capture	1,000	220.00	Application User	
	Siebel Remote Client	250	55.00	Application User	
	Siebel Reports	X 300	66.00	Application User	
	Siebel Signature Capture Tool	X 50	11.00	Application User	8
	Siebel Smart Answer for Employees	X 250	55.00	Application User	30
	Siebel SmartScript	250	55.00	Application User	
	Siebel Store-and-Forward Messaging	X 100	22.00	Application User	
	Siebel Territory Management	500	110.00	Application User	
	Siebel Time and Expense Reporting	100	22.00	Application User	
	Siebel Wireless	500	110.00	Application User	
	Siebel Connector for Satmetrix Exchange	50	11.00	Application User	
Siebel Cross-Industry - Sales Options					
	Siebel Enterprise Selling Process (ESP)	175	38.50	Application User	
	Siebel Portfolio Management Process (PMP)	175	38.50	Application User	
	Siebel Proposals and Presentations	350	77.00	Application User	
	Siebel Target Account Selling (TAS)	175	38.50	Application User	

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Cross-Industry - Service Options						
Siebel Asset Management		300	66.00	Application User		
Siebel Automated Discovery	x	50	11.00	Application User	9	
Siebel Automated Service	x	50	11.00	Application User	9	
Siebel Change Management		200	44.00	Application User		
Siebel Email Response		700	154.00	Application User		
Siebel Field Service		500	110.00	Application User		
Siebel HelpDesk Option		450	99.00	Application User	12	
Siebel Quality Management		250	55.00	Application User		
Siebel Smart Answer for Email Response	x	550	121.00	Application User	30	
Siebel Cross-Industry - Field Service Options						
Siebel Barcode		100	22.00	Application User		
Siebel Logistics Manager		250	55.00	Application User		
Siebel Preventive Maintenance		175	38.50	Application User		
Siebel Repair		175	38.50	Application User		
Siebel Scheduling	x	350	77.00	Application User		
Siebel Cross-Industry - Marketing Automation Options						
Siebel Email/Web Offer Designer	x	150	33.00	Application User		
Siebel Email Marketing Server		100,000	22,000.00	Computer		
Siebel Dialogue Manager		750	165.00	Application User		
Siebel Marketing Resource Manager		200	44.00	Application User		
Siebel Segment Manager		1,250	275.00	Application User		
Siebel Cross Industry - Marketing Server Options						
Siebel Marketing Server - up to 500,000 records		150,000	33,000.00	Computer	10	
Siebel Marketing Server - up to 1,000,000 records		200,000	44,000.00	Computer	10	
Siebel Marketing Server - up to 3,000,000 records		275,000	60,500.00	Computer	10	
Siebel Marketing Server - up to 5,000,000 records		350,000	77,000.00	Computer	10	
Siebel Marketing Server - up to 10,000,000 records		425,000	93,500.00	Computer	10	
Siebel Marketing Server - unlimited records		500,000	110,000.00	Computer	10	
Siebel Cross-Industry - Applications Not Requiring CRM Base						
Oracle Contact Center Anywhere	x	2,500	550.00	Application User		25
Oracle Contact Center Anywhere Transactions	x	160	35.20	1K Transactions		400
Siebel Configurator Administration Server	x	100,000	22,000.00	Computer	4	
Siebel Content Publishing		100	22.00	Application User		
Siebel Customer Content		300	66.00	Application User	11	
Siebel Customer Order Management Administration Server		200,000	44,000.00	Customer		
Siebel Email Marketing Stand Alone		250	55.00	Application User	13	
Siebel Email Marketing Server Stand Alone		0.15	0.0300	Customer Record	13	
Siebel Handheld Stand Alone		1,000	220.00	Application User		
Siebel HelpDesk		1,000	220.00	Application User	12	
Siebel Order Validation Engine		0.20	0.0400	Electronic Order Line		
Siebel Segment Manager Stand Alone		2,500	550.00	Application User		
Siebel Cross-Industry - HelpDesk Options Not Requiring CRM Base						
Siebel Asset Management		300	66.00	Application User		
Siebel Automated Discovery	x	50	11.00	Application User	9	
Siebel Automated Service	x	50	11.00	Application User	9	
Siebel Change Management		200	44.00	Application User		
Siebel HelpDesk Online		50	11.00	Application User		
Siebel Cross-Industry - Incentive Compensation						
<small>Siebel ICM products are under Controlled Availability (CA) and all quotes require approval. Siebel ICM can be sold only to an existing customer with ICM in production purchasing additional licenses. New sales will not be approved and the product that should be positioned is EBS Oracle Incentive Compensation (OIC). Please see the Controlled Availability link on eSource for instructions on quoting CA products.</small>						
Siebel Incentive Compensation Management Package - for Employees	x	950	209.00	Application User	30	10
Siebel Incentive Compensation Management - for Employees	x	750	165.00	Application User	30	10
Siebel ICM Advanced Planning and Modeling - for Employees	x	250	55.00	Application User	30	10
Siebel Incentive Compensation Management Package - for Partners	x	300	66.00	Application User	30	10
Siebel Incentive Compensation Management - for Partners	x	250	55.00	Application User	30	10
Siebel ICM Advanced Planning and Modeling - for Partners	x	100	22.00	Application User	30	10

Siebel CRM, Enterprise Edition Cross-Industry Applications Pricing

Siebel Cross-Industry - Customer Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Cross-Industry - Customer Portal						
Siebel eCustomer		150,000	33,000.00	Processor		
Siebel Web Marketing		30,000	6,600.00	Processor		
Siebel eSales		100,000	22,000.00	Processor		
Siebel eService		50,000	11,000.00	Processor		
Siebel Cross-Industry - Customer Portal Options						
Siebel Advanced Search for Customers (Not available in v8+)	x	5,000	1,100.00	Processor		
Siebel Advisor for Customers		40,000	8,800.00	Processor		
Siebel Configurator Runtime for Customers		50,000	11,000.00	Processor	14	
Siebel Content Publishing for Customers		5,000	1,100.00	Processor		
Siebel Dynamic Pricer for Customers		40,000	8,800.00	Processor		
Siebel Events		25,000	5,500.00	Processor		
Siebel Reports for Customers	x	10,000	2,200.00	Processor		
Siebel Self-Service Wireless for Customers		15,000	3,300.00	Processor		
Siebel Smart Answer for Customers	x	15,000	3,300.00	Processor	15,30	
Siebel SmartScript for Customers		10,000	2,200.00	Processor		
Siebel Cross-Industry - Customer Applications not Requiring a Customer Portal						
Siebel Advisor Stand Alone		50,000	11,000.00	Processor		

Siebel CRM, Enterprise Edition Cross-Industry Applications Pricing

Siebel Cross-Industry - Partner Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Cross-Industry - Partner Portal						
Siebel Partner Portal		450	99.00	Registered User		
Siebel Cross-Industry - Partner Portal Options						
Siebel Advanced Market Development Funds for Partners		300	66.00	Registered User		
Siebel Advanced Search for Partners (Not available in v8+)	x	50	11.00	Registered User		
Siebel Advisor for Partners		125	27.50	Registered User		
Siebel Anywhere for Partners		175	38.50	Registered User		
Siebel Basic Pricer for Partners		100	22.00	Registered User		
Siebel Campaigns for Partners		100	22.00	Registered User		
Siebel Configurator Runtime for Partners		500	110.00	Registered User		
Siebel Content Publishing for Partners		50	11.00	Registered User		
Siebel Customer Order Management Administrator for Partners		1,000	220.00	Registered User	16	
Siebel Dialogue Manager for Partners		250	55.00	Registered User		
Siebel Dynamic Pricer for Partners		300	66.00	Registered User		
Siebel Field Service for Partners		300	66.00	Registered User		
Siebel Forecasting for Partners		100	22.00	Registered User		
Siebel Logistics Manager for Partners		100	22.00	Registered User		
Siebel Marketing Resource Manager for Partners		100	22.00	Registered User		
Siebel Partner Commerce		350	77.00	Registered User		
Siebel PRM Wireless		150	33.00	Registered User		
Siebel Proposals and Presentations for Partners		150	33.00	Registered User		
Siebel Remote Client for Partners		100	22.00	Registered User		
Siebel Reports for Partners	x	125	27.50	Registered User		
Siebel Segment Manager for Partners		350	77.00	Registered User		
Siebel Smart Answer for Partners	x	150	33.00	Registered User	30	
Siebel SmartScript for Partners		100	22.00	Registered User		
Siebel Cross-Industry - Partner Applications not Requiring Partner Portal						
Siebel PRM Wireless Stand Alone		350	77.00	Registered User		

Siebel CRM, Enterprise Edition Cross-Industry Applications Pricing
Siebel CRM Web Channel

Siebel CRM Web Channel requires, at a minimum, one User of Siebel Tools.

A licensed user of a Siebel CRM Base does not require additional Web Channel licensing as the Web Channel deployment option is included in their license. Siebel CRM Web Channel pricing is available for Cross-Industry objects as well as Industry objects and all quote the same set of products.

Siebel CRM Web Channel pricing is designed for Siebel customers who desire to extend the usefulness of their Siebel deployment by providing additional users access to Siebel Business Objects with defined methods, events, and data and reuse Siebel Business Objects and project Siebel Data through an independent User Interface via:

- Built-in scripting of Siebel objects using Siebel VB, Siebel eScript, and Browser Script
- Component Object Model (COM) using the Siebel Web Client Automation Server, Siebel COM Data Control, Siebel COM Data Server, and Siebel Mobile/Dedicated Web Client Automation Server
- CORBA using Siebel CORBA Object Manager
- Java or J2EE using Siebel Java Data Bean, JMS or JCA
- HTTP-based Integration Objects
- Transport technologies such as: MQ Series, MSMQ, Biztalk, OLE DB

Siebel CRM Web Channel user capabilities include:

- Full access to the data model corresponding to the business objects licensed
- Reduced access to specialized application behavior, especially within specialized applet classes
- Ability to customize and extend application behavior via Siebel business services and scripting

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Web Channel Options						
Siebel CRM Web Channel for Employees- up to 15 Objects		600	132.00	Application User		
Siebel CRM Web Channel for Customers- up to 15 Objects		60,000	13,200.00	Processor		

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Employee Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Communications, Media and Energy - Base Applications						
Siebel Communications, Media and Energy CRM Base		3,600	792.00	Application User		
Siebel Communications, Media and Energy - Base Functionality Options <i>(for adding additional base functionality to other Industries)</i>						
Siebel Communications, Media and Energy CRM Base Option		450	99.00	Application User		
Siebel Communications, Media and Energy - General Options						
Siebel Bulk Order Capture		500	110.00	Application User	17,30	
Siebel Bulk Orders Administration Server		100,000	22,000.00	Customer	17,30	
Siebel CME Contracts		600	132.00	Application User		
Siebel Contract Terms and Conditions		400	88.00	Application User		
Siebel Network Order Entry		400	88.00	Application User		
Siebel CME Quote and Order Capture		1,300	286.00	Application User		
Siebel Premises		150	33.00	Application User		
Siebel Rollup		175	38.50	Application User		
Siebel Work Orders		150	33.00	Application User		
Siebel Communications, Media and Energy - Loyalty Options						
Siebel Loyalty Manager		1,000	220.00	Application User		
Siebel Loyalty Member Services Representative		500	110.00	Application User		
Siebel Loyalty H&T Engine - up to 25,000 Member records		350,000	77,000.00	Customer		
Siebel Loyalty H&T Engine - up to 100,000 Member records		750,000	165,000.00	Customer		
Siebel Loyalty H&T Engine - up to 500,000 Member records		2,000,000	440,000.00	Customer		
Siebel Loyalty H&T Engine - up to 1,000,000 Member records		3,500,000	770,000.00	Customer		
Siebel Loyalty H&T Engine - up to 5,000,000 Member records		5,500,000	1,210,000.00	Customer		
Siebel Loyalty H&T Engine - up to 10,000,000 Member records		8,000,000	1,760,000.00	Customer		
Siebel Loyalty H&T Engine - unlimited Member records		11,000,000	2,420,000.00	Customer		
Siebel Communications, Media and Energy - Sales Options						
Siebel Call Reports		100	22.00	Application User		
Siebel Design Opportunity Management		250	55.00	Application User		
Siebel Field Service Assets		150	33.00	Application User		
Siebel Pricing Au horization Management		175	38.50	Application User		
Siebel Pricing Claims Server - Up to 20 Users		100,000	22,000.00	Computer		
Siebel Communications, Media and Energy - Service Options						
Siebel Billing Management		150	33.00	Application User		
Siebel Credit Management		150	33.00	Application User		
Siebel Fraud Management		100	22.00	Application User		
Siebel Price Comparison		2,150	473.00	Application User		
Siebel Communications, Media and Energy - General Options for Consumer Goods <i>(The Distribution base option is required to quote Consumer Goods options with CME)</i>						
Siebel Distribution CRM Base Option		450	99.00	Application User		
Siebel Deductions		175	38.50	Application User		
Siebel Sales Volume Planning		250	55.00	Application User		
Siebel Trade Promotions		300	66.00	Application User		
Demantra Predictive Trade Planning		1,500	330.00	\$Million COGS	23, 30	150
option: Demantra Trade Promotion Optimiza ion	x	750	165.00	\$Million COGS	23, 30	150

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Customer Applications

	Royalty License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Communications, Media and Energy - Customer Portal					
Siebel CME eCustomer	150,000	33,000.00	Processor		
Siebel CME eSales	100,000	22,000.00	Processor		
Siebel CME eService	50,000	11,000.00	Processor		
Siebel CME Web Marketing	30,000	6,600.00	Processor		
Siebel Loyalty Customer Portal	10,000	2,200.00	Processor		
Siebel Communications, Media and Energy - Customer Portal Options					
Siebel Price Comparison for Customers	50,000	11,000.00	Processor		
Siebel CME Quote and Order Capture for Customers	35,000	7,700.00	Processor		

Siebel Communications, Media and Energy Applications Pricing
Siebel Communications, Media and Energy - Partner Applications

	Royalty License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Communications, Media and Energy - Partner Portal					
Siebel CME Partner Portal	450	99.00	Registered User		
Siebel Loyalty Partner Portal	200	44.00	Registered User		
Siebel Communications, Media and Energy - Partner Portal Options					
Siebel CME Partner Commerce	350	77.00	Registered User		
Siebel Credit Management for Partners	50	11.00	Registered User		
Siebel Design Opportunity Management for Partners	100	22.00	Registered User		
Siebel Fraud Management for Partners	50	11.00	Registered User		
Siebel Pricing Au horization Management for Partners	150	33.00	Registered User		
Siebel CME Quote and Order Capture for Partners	350	77.00	Registered User		

Siebel Financial Services Applications Pricing
Siebel Financial Services - Employee Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Financial Services - Base Application						
Siebel Financial Services CRM Base		3,600	792.00	Application User		
Siebel Financial Services - Base Functionality Option <i>(for adding additional base functionality to other Industries)</i>						
Siebel Financial Services CRM Base Option		450	99.00	Application User		
Siebel Financial Services - General Options						
Siebel Customer Relationship Console - HTML		750	165.00	Application User		
Siebel Finance Events Manager		350	77.00	Application User		
Siebel Financial Accounts		175	38.50	Application User		
Siebel Network Order Entry		400	88.00	Application User		
Siebel Financial Services Proposals and Presentations		350	77.00	Application User		
Siebel Financial Services Quote and Order Capture		1,000	220.00	Application User		
Siebel Financial Services Quotes		400	88.00	Application User		
Siebel Rollup		175	38.50	Application User		
Siebel Financial Services - Loyalty Options						
Siebel Loyalty Manager		1,000	220.00	Application User		
Siebel Loyalty Member Services Representative		500	110.00	Application User		
Siebel Loyalty Engine - up to 100,000 Member records		150,000	33,000.00	Customer		
Siebel Loyalty Engine - up to 500,000 Member records		250,000	55,000.00	Customer		
Siebel Loyalty Engine - up to 1,000,000 Member records		450,000	99,000.00	Customer		
Siebel Loyalty Engine - up to 5,000,000 Member records		750,000	165,000.00	Customer		
Siebel Loyalty Engine - up to 10,000,000 Member records		1,000,000	220,000.00	Customer		
Siebel Loyalty Engine - unlimited Member records		1,800,000	396,000.00	Customer		
Siebel Financial Services - Sales Options						
Siebel Call Reports		100	22.00	Application User		
Siebel Needs Analysis/Applications - Non credit		175	38.50	Application User		
Siebel Financial Services - General Options for Finance Line of Business						
Siebel Collections		500	110.00	Application User		
Siebel Commercial Banking Loan Approval		250	55.00	Application User		
Siebel Corporate and Commercial Banking		175	38.50	Application User		
Siebel Credit Origination		225	49.50	Application User		
Siebel Institutional Sales and Research		250	55.00	Application User		
Siebel Investment Banking		175	38.50	Application User		
Siebel Investment Management		250	55.00	Application User		
Siebel Retirement/Pension Management		250	55.00	Application User		
Siebel Small Business Banking		175	38.50	Application User		
Siebel Wealth Management		250	55.00	Application User		
Siebel Financial Services - General Options for Healthcare						
Siebel Group Coverage		250	55.00	Application User		
Siebel Healthcare Providers and Facilities		175	38.50	Application User		
Siebel Individual Coverage		150	33.00	Application User		
Siebel Financial Services - General Options for Insurance						
Siebel Group Pensions		250	55.00	Application User		
Siebel Group Policies		250	55.00	Application User		
Siebel Individual Life and Annuities		150	33.00	Application User		
Siebel Personal Lines Claims		200	44.00	Application User		
Siebel Personal Lines Policies		250	55.00	Application User		
Siebel Financial Services - Service Options for Insurance						
Siebel Insurance Field Service		500	110.00	Application User		

Siebel Financial Services Applications Pricing
Siebel Financial Services - Customer Applications

	Royalty License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Financial Services - Customer Portal					
Siebel Financial Services eCustomer	150,000	33,000.00	Processor		
Siebel Financial Services eSales	100,000	22,000.00	Processor		
Siebel Financial Services eService	50,000	11,000.00	Processor		
Siebel Financial Services Web Marketing	30,000	6,600.00	Processor		
Siebel Enrollment Portal	60,000	13,200.00	Processor	20	
Siebel Loyalty Customer Portal	10,000	2,200.00	Processor		
Siebel Financial Services - Customer Portal Options					
Siebel Finance Events	35,000	7,700.00	Processor		

Siebel Financial Services Applications Pricing
Siebel Financial Services - Partner Applications

	Royalty License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Financial Services - Partner Portal					
Siebel Finance Partner Portal	450	99.00	Registered User		
Siebel Agent Portal	450	99.00	Registered User		
Siebel Service Provider Portal	150	33.00	Registered User		
Siebel Financial Services - Agent Portal Options					
Siebel Individual and Group Coverage for Partners	100	22.00	Registered User		
Siebel Life and Pensions for Partners	100	22.00	Registered User		
Siebel P&C Claims for Partners	100	22.00	Registered User		
Siebel P&C Policies for Partners	150	33.00	Registered User		
Siebel Financial Services - Partner Portal Options					
Siebel Financial Services Proposals and Presentations for Partners	150	33.00	Registered User		

Siebel Financial Services Applications Pricing
Siebel Retail Finance - Employee Applications

Note: Quoting Siebel Retail Finance requires approval prior to quoting to a customer.

Initial purchase of Siebel Retail Finance requires the Siebel Retail Finance Foundation Services for Employees & Siebel Financial Transactions Workbench.

	Royalty License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Retail Finance - Employee Options					
Siebel Retail Finance Foundation Services for Employees	900	198.00	Application User		
Siebel Branch Teller Services	1,100	242.00	Application User		
Siebel Financial Transactions Workbench	17,500	3,850.00	Application User		

Siebel Financial Services Applications Pricing
Siebel Retail Finance - Customer Applications

	Royalty License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Retail Finance - Customer Options					
Siebel Retail Finance Foundation Services for Customers	25,000	5,500.00	Processor		
Siebel Internet Banking Services	7,500	1,650.00	Processor		

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Employee Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences - Base Application						
Siebel Life Sciences CRM Base		3,600	792.00	Application User		
Siebel Life Sciences - Base Functionality Option						
Siebel Life Sciences CRM Base Option		450	99.00	Application User		
Siebel Life Sciences - General Options						
Siebel Advanced Contracts		1,250	275.00	Application User		
Siebel Business Rules		350	77.00	Application User		
Siebel Clinical Account Profiles		100	22.00	Application User		
Siebel Clinical Contact Profiles		100	22.00	Application User		
Siebel Clinical Profiles		175	38.50	Application User		
Siebel Contract Terms and Conditions		400	88.00	Application User		
Siebel Managed Care		1,000	220.00	Application User		
Siebel Managed Care Profile		250	55.00	Application User		
Siebel Medical Education		175	38.50	Application User		
Siebel Network Order Entry		400	88.00	Application User		
Siebel Opportunities and Contracts		250	55.00	Application User		
Siebel Pharma Campaigns		500	110.00	Application User		
Siebel Prescription Analysis		250	55.00	Application User		
Siebel Rollup		175	38.50	Application User		
Siebel Samples		250	55.00	Application User		
Siebel Life Sciences - Loyalty Options						
Siebel Loyalty Manager		1,000	220.00	Application User		
Siebel Loyalty Member Services Representative		500	110.00	Application User		
Siebel Loyalty Engine up to 100,000 Member Records		150,000	33,000.00	Customer		
Siebel Loyalty Engine up to 500,000 Member Records		250,000	55,000.00	Customer		
Siebel Loyalty Engine up to 1,000,000 Member Records		450,000	99,000.00	Customer		
Siebel Loyalty Engine up to 5,000,000 Member Records		750,000	165,000.00	Customer		
Siebel Loyalty Engine up to 10,000,000 Member Records		1,000,000	220,000.00	Customer		
Siebel Loyalty Engine unlimited Member Records		1,800,000	396,000.00	Customer		
Siebel Life Sciences - Sales Options						
Siebel Design Opportunity Management		250	55.00	Application User		
Siebel Pricing Authorization Management		175	38.50	Application User		
Siebel Pricing Claims Server-Up to 20 Users		100,000	22,000.00	Computer		
Siebel Life Sciences - Service Options						
Siebel Adverse Events and Complaints		15,000	3,300.00	Application User		
Siebel Collections		500	110.00	Application User		
Siebel Life Sciences - General Options for Clinical						
Siebel Clinical Contracts		250	55.00	Application User		
Siebel Document Tracking		250	55.00	Application User		
Siebel Payments		175	38.50	Application User		
Siebel Project and Resource Management		500	110.00	Application User		
Siebel Project Cost Tracking		200	44.00	Application User		
Siebel Protocol Builder		350	77.00	Application User		
Siebel Trip Reports		250	55.00	Application User		
Siebel Life Sciences - Sales Options for Medical						
Siebel Medical Handheld		600	132.00	Application User		7
Siebel Medical Inventory Management	x	250	55.00	Application User		
Siebel Life Sciences - Service Options for Medical						
Siebel Medical Field Service		500	110.00	Application User		
Siebel Life Sciences - Pharma Marketing Server Options						
Siebel Pharma Marketing Server-First Brand		1.00	0.2200	Customer Record		21
Siebel Pharma Marketing Server-Additional Brand		1.00	0.2200	Customer Record		21
Siebel Pharma Marketing Server-Unlimited Brands – Unlimited records		300,000	66,000.00	Processor		21
Siebel Life Sciences - Sales Options for Pharma						
Siebel Pharma Handheld		600	132.00	Application User		
Siebel Signature Capture	x	100	22.00	Application User		7

Siebel CRM, Enterprise Edition Component Pricing

Prices in USA (Dollar)

Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences - Consumer Goods Options					
<i>(The Distribution base option is required to quote Consumer Goods options with Life Sciences)</i>					
	Siebel Distribution CRM Base Option	450	99.00	Application User	
	Siebel Deductions	175	38.50	Application User	
	Siebel Sales Volume Planning	250	55.00	Application User	
	Siebel Trade Promotions	300	66.00	Application User	
	Demantra Predictive Trade Planning	1,500	330.00	\$Million COGS	23, 30 150
	option: Demantra Trade Promotion Optimization x	750	165.00	\$Million COGS	23, 30 150
Siebel Life Sciences - Applications not requiring Life Sciences CRM Base					
	Siebel Medical Handheld Stand Alone	1,150	253.00	Application User	7
	Siebel Pharma Handheld Stand Alone	1,150	253.00	Application User	7
Siebel Life Sciences - Medical Handheld Stand Alone Options					
	Siebel Medical Inventory Management x	250	55.00	Application User	
Siebel Life Sciences - Pharma Handheld Stand Alone Options					
	Siebel Expense Reports for Handheld Stand Alone	100	22.00	Application User	7
	Siebel Medical Education for Handheld Stand Alone	100	22.00	Application User	7
	Siebel Samples for Handheld Stand Alone	150	33.00	Application User	7
	Siebel Signature Capture Stand Alone x	100	22.00	Application User	7

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Customer Applications

Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences - Customer Portal					
	Siebel Pharma eService	70,000	15,400.00	Processor	
	Siebel Loyalty Customer Portal	10,000	2,200.00	Processor	
Siebel Life Sciences - Pharma eService Options					
	Siebel MedEd for Customers	25,000	5,500.00	Processor	
	Siebel Samples for Customers	25,000	5,500.00	Processor	
	Siebel Details x	150	33.00	Application User	22
	Siebel Details – Server capacity for an additional 10 concurrent users x	24,000	5,280.00	Computer	
	Siebel Details – Server capacity for an additional 50 concurrent users x	48,000	10,560.00	Computer	
	Siebel Details – Server capacity for an additional 100 concurrent users x	78,000	17,160.00	Computer	
	Siebel Details – Server capacity for an additional 200 concurrent users x	110,000	24,200.00	Computer	

Siebel Life Sciences Applications Pricing
Siebel Life Sciences - Partner Applications

Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Life Sciences - Partner Portal					
	Siebel Clinical Partner Portal	450	99.00	Registered User	
	Siebel Loyalty Partner Portal	200	44.00	Registered User	
Siebel Life Sciences - Partner Portal Options					
	Siebel Delegated Business Rules for Partners	150	33.00	Registered User	
	Siebel Design Opportunity Management for Partners	100	22.00	Registered User	
	Siebel Details x	150	33.00	Application User	22
	Siebel Details – Server capacity for an additional 10 concurrent users x	24,000	5,280.00	Computer	
	Siebel Details – Server capacity for an additional 50 concurrent users x	48,000	10,560.00	Computer	
	Siebel Details – Server capacity for an additional 100 concurrent users x	78,000	17,160.00	Computer	
	Siebel Details – Server capacity for an additional 200 concurrent users x	110,000	24,200.00	Computer	
	Siebel Life Sciences Field Service for Partners	300	66.00	Registered User	
	Siebel Pricing Authorization Management for Partners	150	33.00	Registered User	

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing - Employee Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Manufacturing - Base Application						
Siebel Manufacturing CRM Base		3,600	792.00	Application User		
Siebel Manufacturing - Base Functionality Option						
		<i>(for adding additional base functionality to other Industries)</i>				
Siebel Manufacturing CRM Base Option		450	99.00	Application User		
Siebel Manufacturing - General Options						
Siebel Contract Terms and Conditions		400	88.00	Application User		
Siebel Network Order Entry		400	88.00	Application User		
Siebel Manufacturing - Loyalty Options						
Siebel Loyalty Manager		1,000	220.00	Application User		
Siebel Loyalty Member Services Representative		500	110.00	Application User		
Siebel Loyalty Engine up to 100,000 Member Records		150,000	33,000.00	Customer		
Siebel Loyalty Engine up to 500,000 Member Records		250,000	55,000.00	Customer		
Siebel Loyalty Engine up to 1,000,000 Member Records		450,000	99,000.00	Customer		
Siebel Loyalty Engine up to 5,000,000 Member Records		750,000	165,000.00	Customer		
Siebel Loyalty Engine up to 10,000,000 Member Records		1,000,000	220,000.00	Customer		
Siebel Loyalty Engine unlimited Member Records		1,800,000	396,000.00	Customer		
Siebel Manufacturing - General Options for Automotive						
Siebel Business Rules		350	77.00	Application User		
Siebel Financial Accounts		175	38.50	Application User		
Siebel Lease End-of-Term Processing		175	38.50	Application User		
Siebel Personal Lines Claims		200	44.00	Application User		
Siebel Title Management		100	22.00	Application User		
Siebel Vehicle Contracts		175	38.50	Application User		
Siebel Manufacturing - General Options for Oil, Gas and Chemicals						
Siebel OGC Contracts		600	132.00	Application User		
Siebel OGC Quote and Order Capture		1,000	220.00	Application User		
Siebel Premises		150	33.00	Application User		
Siebel Rollup		175	38.50	Application User		
Siebel Work Orders		150	33.00	Application User		
Siebel Manufacturing - Sales Options						
Siebel Design Opportunity Management		250	55.00	Application User		
Siebel Pricing Authorization Management		175	38.50	Application User		
Siebel Pricing Claims Server-Up to 20 User		100,000	22,000.00	Computer		
Siebel Manufacturing - Sales Options for Automotive						
Siebel Credit Origination		225	49.50	Application User		
Siebel Manufacturing - Sales Options for Oil, Gas and Chemicals						
Siebel Call Reports		100	22.00	Application User		
Siebel Manufacturing - Service Options for Automotive						
Siebel Collections		500	110.00	Application User		
Siebel Manufacturing - Service Options for Oil, Gas and Chemicals						
Siebel Billing Management		150	33.00	Application User		
Siebel Credit Management		150	33.00	Application User		
Siebel Fraud Management		100	22.00	Application User		

Siebel Manufacturing and Distribution Applications Pricing
 Siebel Distribution - Employee Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Distribution - Base Application						
Siebel Distribution CRM Base		3,600	792.00	Application User		
Siebel Distribution - Base Functionality Option <i>(for adding additional base functionality to other Industries)</i>						
Siebel Distribution CRM Base Option		450	99.00	Application User		
Siebel Distribution - General Options						
Siebel Contract Terms and Conditions		400	88.00	Application User		
Siebel Network Order Entry		400	88.00	Application User		
Siebel Distribution - Loyalty Options						
Siebel Loyalty Manager		1,000	220.00	Application User		
Siebel Loyalty Member Services Representative		500	110.00	Application User		
Siebel Loyalty Engine up to 100,000 Member Records		150,000	33,000.00	Customer		
Siebel Loyalty Engine up to 500,000 Member Records		250,000	55,000.00	Customer		
Siebel Loyalty Engine up to 1,000,000 Member Records		450,000	99,000.00	Customer		
Siebel Loyalty Engine up to 5,000,000 Member Records		750,000	165,000.00	Customer		
Siebel Loyalty Engine up to 10,000,000 Member Records		1,000,000	220,000.00	Customer		
Siebel Loyalty Engine unlimited Member Records		1,800,000	396,000.00	Customer		
<i>Note: the Loyalty H&T Engine pricing applies only to Hospitality—Hotels and Travel—Airlines. All other Hospitality and Travel segments are eligible for the standard Siebel Distribution Loyalty Engine pricing (above).</i>						
Siebel Distribution - Loyalty Engine for Airlines & Hotel segments						
Siebel Loyalty H&T Engine up to 25,000 Member Records		350,000	77,000.00	Customer		
Siebel Loyalty H&T Engine up to 100,000 Member Records		750,000	165,000.00	Customer		
Siebel Loyalty H&T Engine up to 500,000 Member Records		2,000,000	440,000.00	Customer		
Siebel Loyalty H&T Engine up to 1,000,000 Member Records		3,500,000	770,000.00	Customer		
Siebel Loyalty H&T Engine up to 5,000,000 Member Records		5,500,000	1,210,000.00	Customer		
Siebel Loyalty H&T Engine up to 10,000,000 Member Records		8,000,000	1,760,000.00	Customer		
Siebel Loyalty H&T Engine unlimited Member Records		11,000,000	2,420,000.00	Customer		
Siebel Distribution - General Options for Consumer Goods						
Siebel Advanced Contracts		1,250	275.00	Application User		
Siebel Consumer Goods Customer Order Management Administration Server		120,000	26,400.00	Customer		
Siebel Deductions		175	38.50	Application User		
Siebel Consumer Goods Dynamic Catalog		350	77.00	Application User		
Siebel Inventory and Order Management		1,000	220.00	Application User		
Siebel Consumer Goods Quote and Order Capture		750	165.00	Application User		
Siebel Sales Volume Planning		250	55.00	Application User		
Siebel Trade Promotions		300	66.00	Application User		
Demantra Predictive Trade Planning		1,500	330.00	\$Million COGS	23, 30	150
option: Demantra Trade Promotion Optimization	x	750	165.00	\$Million COGS	23, 30	150
Siebel Distribution - Sales Options for Consumer Goods						
Siebel Consumer Goods Sales Handheld		600	132.00	Application User	7	
Siebel Van Sales/Delivery		400	88.00	Application User		
Siebel Distribution - Sales Options for Hospitality						
Siebel Group Inventory and Execution		3,600	792.00	Application User		24
Siebel Distribution - Applications not requiring a Distribution CRM base						
Siebel Consumer Goods Sales Handheld DSS		1,150	253.00	Application User	7	
Siebel Van Sales/Delivery		400	88.00	Application User		
Siebel Group Sales and Event Management		175	38.50	Guest Room		24

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing and Distribution - Customer Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Manufacturing - Customer Portal						
Siebel OGC eCustomer		150,000	33,000.00	Processor		
Siebel OGC Web Marketing		30,000	6,600.00	Processor		
Siebel OGC eSales		100,000	22,000.00	Processor		
Siebel OGC eService		50,000	11,000.00	Processor		
Siebel Loyalty Customer Portal		10,000	2,200.00	Processor		
Siebel Manufacturing - Customer Portal Options for Oil, Gas and Chemicals						
Siebel OGC Quote and Order Capture for Customers		35,000	7,700.00	Processor		
Siebel Distribution - Customer Portal						
Siebel Loyalty Customer Portal		10,000	2,200.00	Processor		

Siebel Manufacturing and Distribution Applications Pricing
Siebel Manufacturing and Distribution - Partner Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Manufacturing - Partner Portal						
Siebel Dealer Portal		450	99.00	Registered User		
Siebel Loyalty Partner Portal		200	44.00	Registered User		
Siebel OGC Partner Portal		450	99.00	Registered User		
Siebel Manufacturing - Dealer Portal Options						
		<i>(Each user of Dealer Portal Options requires a user of Dealer Portal)</i>				
Siebel Credit Origination for Partners		225	49.50	Registered User		
Siebel Dealer Advanced Marketing		450	99.00	Registered User		
Siebel Delegated Business Rules for Partners		150	33.00	Registered User		
Siebel Financial Accounts for Partners		150	33.00	Registered User		
Siebel Showroom for Dealers		500	110.00	Registered User		
Siebel Manufacturing - Partner Portal Options						
Siebel Design Opportunity Management for Partners		100	22.00	Registered User		
Siebel Pricing Au horization Management for Partners		150	33.00	Registered User		
Siebel Manufacturing - Partner Portal Options for Oil, Gas and Chemicals						
		<i>(Each user requires a user of OGC Partner Portal)</i>				
Siebel OGC Partner Commerce		350	77.00	Registered User		
Siebel Credit Management for Partners		50	11.00	Registered User		
Siebel Fraud Management for Partners		50	11.00	Registered User		
Siebel OGC Quote and Order Capture for Partners		200	44.00	Registered User	25	
Siebel Distribution - Partner Portal						
Siebel Loyalty Partner Portal		200	44.00	Registered User		
Siebel Distribution - Partner Portal Options for Consumer Goods						
Siebel Deductions for Partners		150	33.00	Registered User		
Siebel Sales Volume Planning for Partners		100	22.00	Registered User		
Siebel Trade Promotions for Partners		250	55.00	Registered User		

Siebel Public Sector Applications Pricing
Siebel Public Sector - Employee Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Public Sector - Base Application						
Siebel Public Sector CRM Base		3,400	748.00	Application User		
Siebel Public Sector - Base Functionality Option						
<i>(for adding additional base functionality to other Industries)</i>						
Siebel Public Sector CRM Base Option		450	99.00	Application User		
Siebel Public Sector - General Options						
Siebel Network Order Entry		400	88.00	Application User		
Siebel Public Sector - Loyalty Options						
Siebel Loyalty Manager		1,000	220.00	Application User		
Siebel Loyalty Member Services Representative		500	110.00	Application User		
Siebel Loyalty Engine up to 100,000 Member Records		150,000	33,000.00	Customer		
Siebel Loyalty Engine up to 500,000 Member Records		250,000	55,000.00	Customer		
Siebel Loyalty Engine up to 1,000,000 Member Records		450,000	99,000.00	Customer		
Siebel Loyalty Engine up to 5,000,000 Member Records		750,000	165,000.00	Customer		
Siebel Loyalty Engine up to 10,000,000 Member Records		1,000,000	220,000.00	Customer		
Siebel Loyalty Engine unlimited Member Records		1,800,000	396,000.00	Customer		

Siebel Public Sector Applications Pricing
Siebel Public Sector Customer Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Public Sector - Customer Portal						
Siebel Public Sector eService		70,000	15,400.00	Processor		
Siebel Loyalty Customer Portal		10,000	2,200.00	Processor		

Siebel Public Sector Applications Pricing
Siebel Public Sector Partner Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Siebel Public Sector - Partner Portal						
Siebel Public Sector Partner Portal		450	99.00	Registered User		
Siebel Loyalty Partner Portal		200	44.00	Registered User		

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Oracle Policy Automation						
Oracle Policy Modeling		100,000	22,000.00	Application User	31	
Oracle Policy Automation		125,000	27,500.00	Processor	31	
Oracle Policy Automation for Mobile Devices		7,500	1,650.00	Application User	31	
Oracle Policy Automation for IBM System Z (PAA)		375,000	82,500.00	Processor	31	
Oracle Policy Automation Connector for Siebel		125,000	27,500.00	Processor	31	
Oracle Policy Automation Connector for SAP Java Connector		125,000	27,500.00	Processor	31	

Siebel CRM, Enterprise Edition Applications Pricing
Oracle Self-Service Applications

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Oracle Self-Service E-Billing						
Oracle Self-Service E-Billing Business Edition		9,000	1,980.00	\$M in Application Annual Revenue		50
Oracle Self-Service E-Billing Consumer Edition		7	1.54	Registered User	26	50,000

Siebel Self-Service - eBilling Options

Siebel Self-Service eBilling products are under Controlled Availability (CA) and all quotes require approval. Siebel Self-Service eBilling can be sold only to an existing customer with Self-Service eBilling in production purchasing additional licenses. Please see the Controlled Availability link at eSource > Siebel > License > Pricing > Price Lists > Controlled Availability for instructions on quoting.

Siebel eBilling Manager for Consumer		7	1.54	Customer Account		
Siebel ePayment Manager		5	1.10	Customer Account		
Siebel eStatement Manager		5	1.10	Customer Account		
Siebel Self-Service - Communications Options						
Siebel Communications Billing Analytics Manager		10	2.20	Telephone Number		
Siebel Communications Billing Manager for Business		10	2.20	Telephone Number		
Siebel Communications Billing Manager for Consumer		10	2.20	Telephone Number		

Siebel CRM, Enterprise Edition Applications Pricing
Other Products

	Royalty	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Other Products						
Siebel SimBuilder		10,000	2,200.00	Application User		
Oracle Tutor		495	108.90	Application User		5
Oracle User Productivity Kit (UPK)	x	15,000	3,300.00	UPK Developer	27	
Oracle User Productivity Kit (UPK)	x	50	11.00	UPK User	27	5
Oracle User Productivity Kit (UPK)	x	25	5.50	UPK Employee	27	50
Process Integration						
Application Integration Architecture Foundation Pack (Priced in Advance of Availability) - Processor		40,000	8,800	Processor		4
Application Integration Architecture Foundation Pack (Priced in Advance of Availability) - NUP		800	176	Named User Plus		1
Siebel Call Center Integration Pack for Oracle Adverse Event Reporting System		30,000	6,600	Processor	30	4
Siebel CRM Integration Pack for Account Originations - Liability Products		60,000	13,200	Processor	30	4
Siebel CRM Integration Pack for i-flex FLEXCUBE Account Originations - Liability Products		60,000	13,200	Processor	30	4
Siebel CRM Integration Pack for Oracle Order Management		90,000	19,800	Processor	30	
Siebel CRM Integration Pack for Trade Promotion Management		60,000	13,200	Processor	30	4

**Siebel CRM, Enterprise Edition Applications Pricing
Oracle Master Data Management**

Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Licensing MDM using the Record metric or Enterprise metric provides the rights for unlimited read-only access for MDM data through the licensed hub.

NOTE: For Master Data Management (MDM) products, the Oracle EBS applications products include the standard restricted use of underlying Oracle technology. The Siebel applications products do not include a restricted use of underlying Oracle technology.

	License Price	Software Update License & Support	Licensing Metric	Notes	Minimum
Master Data Management - Customer Hub for B2B					
Oracle Customer Hub B2B	8	1.76	Record	28	20,000
Oracle Customer Hub Add-on B2B	4.00	0.8800	Record	28	20,000
Customer Hub & Customer Hub Add-on options					
<i>(Customer Hub options are available only with Siebel UCM)</i>					
option: Oracle Activity Hub B2B	2.80	0.6200	Record	29	20,000
option: Oracle Field Service Hub B2B	2.80	0.6200	Record	29	20,000
option: Oracle Marketing Hub B2B	2.80	0.6200	Record	29	20,000
option: Oracle Sales Hub B2B	2.80	0.6200	Record	29	20,000
option: Oracle Service Hub B2B	2.80	0.6200	Record	29	20,000
Master Data Management - Customer Hub for B2C					
Oracle Customer Hub B2C	0.4000	0.0900	Record	28	20,000
Oracle Customer Hub Add-on B2C	0.2000	0.0400	Record	28	20,000
Customer Hub & Customer Hub Add-on options					
<i>(Customer Hub options are available only with Siebel UCM)</i>					
option: Oracle Activity Hub B2C	0.1400	0.0300	Record	29	20,000
option: Oracle Field Service Hub B2C	0.1400	0.0300	Record	29	20,000
option: Oracle Marketing Hub B2C	0.1400	0.0300	Record	29	20,000
option: Oracle Privacy Management Policy Hub B2C	0.2800	0.0600	Record	29	20,000
option: Oracle Sales Hub B2C	0.1400	0.0300	Record	29	20,000
option: Oracle Service Hub B2C	0.1400	0.0300	Record	29	20,000
Master Data Management - Vertical Customer Hub					
<i>(Vertical MDM options are available only with Siebel UCM)</i>					
Oracle Automotive Captive Finance Customer Hub	1.40	0.3100	Record	29	20,000
Oracle Case Hub	0.3200	0.0700	Record	29	20,000
Oracle Life Sciences Customer Hub	2.50	0.5500	Record	29	20,000
Master Data Management - Product Information Management (PIM)					
Oracle Product Hub	12	2.64	Record	28	20,000
Oracle Product Hub Add-on	6	1.32	Record	28	20,000
Product Hub options					
option: Oracle Product Data Synchronization for GDSN and UCCnet Services	75,000	16,500.00	Partner Organization		2
Master Data Management - Administrative & Development					
Oracle Customer Hub Data Steward	4,995	1,098.90	Application User	28	
Oracle Product Hub Data Steward	4,995	1,098.90	Application User	28	20

Recommended Siebel Options

The options listed below are suggested MDM options when running Siebel UCM and are listed here for reference only. Pricing for Data Quality is found in the "Siebel Cross-Industry - General Options" section and pricing for Tools is found in the "Siebel Cross-Industry - Tools and Servers" section of the Siebel price list.

- Siebel Data Quality
- Siebel Data Quality Matching Server
- Siebel Tools
- Siebel Test Automation Interfaces

Pricing Notes

- ¹ Siebel Server Extensions for UNIX is required to operate Siebel on a supported Unix or Linux operating system. See the SR&SP for specifics on supported platforms.
- Application Users of Siebel Server Sync-Microsoft Exchange Server must include anyone that accesses the MS Exchange server and benefits from the sync to Siebel whether or not they are a licensed Siebel user.
- ³ Application Users of Siebel Collaboration must include anyone that will be part of a collaboration (Siebel-Sharepoint users, Sharepoint only users or both).
- ⁴ Access to the Siebel Configurator runtime user interface requires a user of Siebel Configurator – Runtime for each user accessing the Siebel Configurator functionality.
- ⁵ To utilize the constraints engine, Siebel Configurator - Runtime requires a license of the Siebel Configurator Administration Server.
- ⁶ To cleanse data at the time of data entry, customers must purchase additional Data Quality Application Users.
- ⁷ All Siebel Handheld options are certified on a limited list of MS Windows devices (and only MS Windows). Refer to the current Siebel SRSP for a list of certified devices.
- ⁸ Note that this module may require some configuration using Siebel Tools.
- ⁹ Siebel Automated Discovery and Siebel Automated Service require approval prior to quoting to a customer. See Supplement for details.
- The¹⁰ Siebel Marketing Server is licensed on the basis of the number of unique Marketing Records (including contact records, prospect records and records in external data sources), which the Customer may access using the Siebel Marketing Server.
- Siebel Customer Content may be purchased without a Siebel base. This is useful for situations where the user requires a small subset of Siebel CRM functionality. In this situation each Application User of Siebel Customer Content requires an Application User of either Siebel HelpDesk Online or Siebel Content Publishing.
- ¹² Each employee agent responding to employee service requests requires a Siebel HelpDesk Application User license.
- Purchasing Siebel Email Marketing Stand Alone requires a license for each user managing the Email Marketing Server Stand Alone options and a license for the number of unique records that may be recipients of mailings using the Siebel Email Marketing Server Stand Alone program. Siebel Email Marketing Stand Alone is only available for organizations using the Program for their internal use.
- Siebel Communications, Media and Energy customers are recommended to license Siebel CME Quote and Order Capture for Customers for each User of Siebel Configurator – Runtime for Customers.
- Note¹⁵ that use of Siebel Smart Answer for both customer and employee facing applications enables increased feedback to the self-learning capabilities of Siebel Smart Answer and improves overall accuracy.
- The¹⁶ Siebel Customer Order Management Administrator for Partners is required for each user that wishes to administer the Siebel Customer Order Management Administration Server from the partner side. Partner administrator licenses are not included with the Siebel Customer Order Management Administration Server for Partners.
- ¹⁷ Bulk Order Capture is not yet available in Siebel v8.0. Customers wishing to use Bulk Orders must run v7.8.
- Siebel CME Quote and Order Capture for Partners is not available in IEOP (Hi) mode. Both Siebel Partner Commerce (Siebel Cross-Industry) and Siebel CME Quote and Order Capture for partner options are required to enable full Siebel Communications, Media and Energy order processing functionality.
- ¹⁹ All Siebel Field Service options are available to users of Siebel Insurance Field Service.
- ²⁰ Siebel Enrollment Portal requires approval prior to quoting to a customer.
- The²² Siebel Pharma Marketing Server is licensed on the number of unique customer records (including both contact records, prospect records and records in external data sources) which the Customer may access using the Siebel Pharma Marketing Server. A "Brand" is a Application product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.
- Siebel Details is priced per Application User and the per Computer capacity is based on Concurrent Users. Additional server capacity for each Computer is purchased through a server pack. All employees, partners and customers of Siebel accounts utilizing Siebel Details require a Application User license.
- Deriva²³ products are placed in the Siebel price list for reference only. They are quotable under the Oracle-Supply Chain Planning section of the quoting tool. While they do not require a Siebel base application, they are complementary to Siebel Trade Promotions.
- ²⁴ Siebel Group Inventory and Execution and Siebel Group Sales and Event Management require approval prior to quoting to a customer.
- Siebel OGC Quote and Order Capture for Partners is not available in IEOP (Hi) mode. Both Siebel Partner Commerce (Siebel Cross-Industry) and Siebel OGC Quote and Order Capture for Partners options are required to enable full order processing functionality.
- Oracle Self-Service E-Billing Consumer Edition excludes use of Hierarchy Manager, Hierarchal Reporting and Hierarchal Payments. The Oracle Self-Service E-Billing Business Edition license is required for these capabilities.
- ²⁷ UPK is not available for SMB pricing due to royalty agreements. Term Licenses are not available for UPK.
- Licensing Customer Hub provides rights to use Oracle Customer Data Hub (CDH) and/or Siebel Universal Customer Master (UCM). If running both, licenses for the sum total of item records managed across the 2 products must be purchased. Licensing Product Hub provides rights to use Product Information Master (PIM) Data Hub and/or Universal Product Master (UPM). Customers using both Oracle and Siebel technology must be sure to purchase licenses to cover the sum total of item records managed across the 2 product sets.
- ²⁹ These options are only available with Siebel UCM.
- This³⁰ product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on eSource at: Siebel > License > Pricing > Price Lists > Controlled Availability > Siebel CA Questions, for more information. If you are an Oracle partner, please contact your Oracle PRN Representative for additional information.

DEFINITIONS

Application User is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. For Order Management, application users are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately by Electronic Order Line.

Application Instance is defined as each individual installation of an application (each an Application Instance) that you may integrate using the programs. Each program identified as a "2 Instance" program provides you the right to implement the particular program to integrate two Application Instances. Each program identified as an "Addnl Instance" program provides you the right to implement the particular program to integrate one additional Application Instance.

Brand is defined as a named product offering that corresponds to a specific molecular entity, including multiple dosage forms and multiple strengths for the same molecular entity.

Compensated Individual is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Concurrent User is defined as each individual that may concurrently use or access the programs. Concurrent Users shall be only customers or prospective customers of yours, and shall not be business partners, or employees of yours.

Contact Record is defined as each database record of an individual contact that is stored in the Siebel Data Model

Cost of Goods Sold is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Customer is defined as the customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Customer Account is defined as each unique Customer Account, designated by a unique account number, for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such accounts.

Customer Record is defined as each unique Customer Record (including contact records, prospect records and records in external data sources) that you may access using the program.

Computer is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Electronic Order Line is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Expense Report is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Guest Room is defined as the number of guest rooms managed by the program.

Hosted Named User is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

Member Records is defined as each unique customer loyalty program Member Record managed by the program.

Named User Plus is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Diagnostics Pack for Non-Oracle Middleware, and Provisioning Pack, only the users of the third party program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft all users of the middleware and/or database software that support the respective application program are counted for the purpose of determining the number of licenses required.

Partner Organization is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Physical Server is defined as each physical server on which the programs are installed.

Processor shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a Processor basis may be accessed by your internal users (including agents and contractors) and by your third party users.

For the purposes of counting the number of processors which require licensing, for a Sun UltraSPARC T1 processor with 4, 6 or 8 cores at 1 0 gigahertz or 8 cores at 1.2 gigahertz for only those servers specified on the Sun Server Table which can be accessed at <http://oracle.com/contracts>, "n" cores shall be determined by multiplying the total number of cores by a core processor licensing factor of .25. For the purposes of counting the number of processors which require licensing for AMD and Intel multicore chips, "n" cores shall be determined by multiplying the total number of cores by core processor licensing factor of .50. For the purposes of counting the number of processors which require licensing for all hardware platforms not otherwise specified in this section, a multicore chip with "n" cores shall be determined by multiplying "n" cores by a core processor licensing factor of .75.

All cores on all multicore chips for each licensed program for each factor listed below are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket.

For example, a Sun UltraSPARC T1 based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50 which is then rounded up to the next whole number which is 2). An Intel or AMD based server installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 7 cores would require 4 processor licenses (7 multiplied by a core processor licensing factor of .50 equals 3.50 which is then rounded up to the next whole number which is 4). Two multicore servers, for hardware platforms not specified above, installed and/or running the program on 10 cores would require 8 processor licenses (10 multiplied by a core processor licensing factor of .75 equals 7.50 which is then rounded up to the next whole number which is 8).

For the Healthcare Transaction Base program, only the processors on which Internet Application Server Enterprise Edition and this program are installed and/or running are counted for the purpose of determining the number of licenses required. For the iSupport, iStore and Configurator programs, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program are running are counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Non-Oracle Systems, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware and Provisioning Pack, only the processors on which the third party program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Pack for Oracle E-Business Suite, Application Management Pack for Siebel, and Application Management Pack for PeopleSoft, all processors on which the middleware and/or database software that support the respective application program are running are counted for the purpose of determining the number of licenses required. For the purposes of the following program: Data Integrator - Target Database, each processor on which the data warehouse, data mart or target database is running are counted for the purpose of determining the number of Target Database licenses required.

For the purposes of the following program: Data Integrator - Source Database, each processor on which the source database is running are counted for the purpose of determining the number of Source Database licenses required.

Record For Customer Hub B2B, record is defined as the number of unique customer database records stored in the Customer Hub B2B application. A customer database record is a unique business entity or company record which is stored as an account for the Universal Customer Master product or an organization for the Customer Data Hub product.

For Customer Hub B2C, record is defined as the number of unique customer database records stored in the Customer Hub B2C application. A customer database record is a unique consumer (i.e. physical person) record which is stored as a contact for the Universal Customer Master product or as a person for the Customer Data Hub product.

For Product Hub, record is defined as the number of unique product database records stored in the Product Hub application. A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the gran and restrictions of the underlying Oracle technology.

Registered User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. Registered Users shall be only your business partners and/or customers and shall not be your employees.

Telephone Number is defined as each unique telephone number for which the billing information is managed or displayed using the program, regardless of the number of individual account holders associated with such telephone numbers.

1K Transactions is defined as one thousand unique transactions processed through the program during a 12 month period. A unique transaction is defined as one of the following: inbound phone call, outbound phone call (direct dialed, preview dialed, predictive dialed, web call back), workgroup fax, workgroup email/voice mail, and chat session (inbound sessions / web collaboration with agents). **You may not exceed the licensed number of transactions during a 12 month period unless you acquire additional transaction licenses from Oracle.**

\$M in Application Annual Revenue is defined as one million U.S. dollars excluding taxes processed through the licensed program. For Oracle Self-Service E-Billing products, the Annual Revenue is equivalent to the total invoiced amount for all company accounts that have at least one enrolled user per billing period.

\$M Cost of Goods Sold is defined as one million U.S. dollars of the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

\$M in Managed Assets is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

100MB per month is defined as 100 megabytes of storage space used each month.

Your initial license to the **Siebel Reports** Program includes a maximum of two Application Users of **Siebel Report Designer** and two Application Users of **Siebel Report Designer Professional** at no additional charge, regardless of the number of Application Users of Siebel Reports you have licensed.

The **Siebel Marketing Server** program is licensed on a Computer basis together with the number of unique Customer Records that you may access using the program.

The users or processors of the **Siebel Web Channel** program may access a maximum of 15 Objects. An "Object" is defined as each data entity within the Business Object Layer of the programs that is defined in the Siebel Tools program.

The **Siebel Loyalty Engine** is licensed on a Customer basis together with the number of Member Records managed by the program.

Siebel Branch Teller Services program, Siebel Internet Banking Services program, Siebel Retail Finance Foundation Services program and the Siebel Financial Transactions Workbench program, you may use third party tools to (a) create materials or (b) modify the materials identified as Sample Screen Code and Process Templates in the program documentation, all in accordance with the program documentation, and provided that such materials or modified materials shall be used solely with your licensed use of such programs. You shall not limit in any way Oracle's right to develop, use, license, create derivative works of, or otherwise freely exploit the programs, ancillary programs, program documentation, or any other materials provided by Oracle, or to permit third parties to do so.

The **Siebel Pharma Marketing Server** is licensed on the basis of the number of unique Customer Records that you may access using the program together with the number of Brands that you may manage using the program.

The **Siebel Details** Program includes a license for 20 Concurrent Users that authorizes you to use the program on only one Physical Server for a maximum of 20 Concurrent Users at any given time.

The **Siebel Pricing Claims Server-Up to 20 Application Users** is licensed on a Physical Server basis with a limitation on the number of Application Users.

The **Siebel Master Data Application** programs (denoted by the word "Master" in the program name) are subject to the following additional terms: (a) you have no right to use the user interface of such programs except through the Customer Data Steward or Product Data Steward modules, and (b) you can use only those components of the Siebel Master Data application program that have been licensed by you.

The **Siebel Master Data Application** programs (denoted by the word "Master" in the program name) are licensed on the basis of the number of Contact Records that may be stored in the Master Data Application.

The **Siebel Universal Case Master** Applications are licensed based on the number of unique Case Records which you may store in the Siebel Universal Case Master.

UPK Developer is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:

<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

Term licensing available for all Siebel Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term

A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term

A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term

A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term

A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term

A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>.

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.



JD Edwards Component Global Price List
April 17, 2008

J.D. Edwards Component Price List

Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
EnterpriseOne				
Customer Relationship Management				
Advanced Pricing	1,995	438.90	Application User	5
Branch Scripting	275	60.50	Application User	5
Case Management	2,065	454.30	Application User	5
CRM Foundation	550	121.00	Application User	5
Customer Self Service	895	196.90	Application User	5
Mobile Sales	3,250	715.00	Application User	1 - see supplement
PIM Sync	425	93.50	Application User	5 2
Sales Force Automation	1,050	231.00	Application User	5
Sales Order Management	3,995	878.90	Application User	5
Service Management	2,065	454.30	Application User	5
Service Management Foundation	325	71.50	Application User	5
Solution Advisor	735	161.70	Application User	5
Manufacturing and Supply Chain Management				
Advanced Stock Valuation	2,520	554.40	Application User	5
Agreement Management	3,995	878.90	Application User	5
Blend Management	3,995	878.90	Application User	5 14
Bulk Stock Inventory	2,520	554.40	Application User	5
Configurator	2,995	658.90	Application User	5
Demand Flow Manufacturing	2,995	658.90	Application User	5
Demand Scheduling Execution	3,995	878.90	Application User	5
Grower Management	3,995	878.90	Application User	5 14
Grower Pricing and Payments	3,995	878.90	Application User	5 14
Inventory Management	3,995	878.90	Application User	5
Manufacturing Management	3,995	878.90	Application User	5
Plant Manager Dashboard	995	218.90	Application User	5
Product Variants	2,425	533.50	Application User	5
Quality Management	1,295	284.90	Application User	5
Requirements Planning	1,295	284.90	Application User	5
RFID Processor	1,995	438.90	Application User	5
Transportation Management	3,995	878.90	Application User	5
Warehouse Management	3,000	660.00	Application User	5
Supply Chain Planning (APS)				
Advanced Planning Agent	265	58.30	\$M Cost of Goods Sold	150 2
Order Promising	1,850	407.00	\$M Cost of Goods Sold	150 2
PDP Collaborative Web Client	375	82.50	\$M Cost of Goods Sold	150 2
Production Scheduling	1,050	231.00	\$M Cost of Goods Sold	150 2
Production Scheduling - Process	1,050	231.00	\$M Cost of Goods Sold	150 2
Demantra				
Demantra Demand Management	1,500	330.00	\$M Cost of Goods Sold	150 2, 14
Option: Demantra Advanced Forecasting and Demand Modeling	750	165.00	\$M Cost of Goods Sold	150 2, 7, 14
Option: Demantra Real-time Sales and Operations Planning	1,000	220.00	\$M Cost of Goods Sold	150 2, 7, 14
Demantra Predictive Trade Planning	1,500	330.00	\$M Cost of Goods Sold	150 2, 14
Option: Demantra Deduction and Settlement Management	750	165.00	\$M Cost of Goods Sold	150 2, 7, 14
Option: Demantra Trade Promotion Optimization	750	165.00	\$M Cost of Goods Sold	150 2, 7, 14
Supply Management				
Buyer Workspace	1,420	312.40	Application User	5
Operational Sourcing	3,995	878.90	Application User	5
Procurement and Subcontract Management	3,995	878.90	Application User	5
Requisition Self Service	70	15.40	Application User	5
Supplier Self Service	7,995	1,758.90	Application User	5 46
Asset Lifecycle Management				
Advanced Real Estate Forecasting	7,350	1,617.00	Application User	5
Capital Asset Management	3,995	878.90	Application User	5
Condition-Based Maintenance	695	152.90	Application User	5
Equipment Cost Analysis	695	152.90	Application User	5
Real Estate Management	3,195	702.90	Application User	5
Resource Assignments	495	108.90	Application User	5
Project Management				
Contracts and Services Billing	2,995	658.90	Application User	5
Homebuilder Management	3,995	878.90	Application User	5
Project Costing	3,995	878.90	Application User	5

J.D. Edwards Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
Financial Management Suite					
Expense Management	5	1.10	Expense Report	1,000	2
Financial Management and Compliance Console	995	218.90	Application User	5	
Financials	3,995	878.90	Application User	5	
System Foundation	60	13.20	Application User	5	
Human Capital Management					
eRecruit	25	5.50	Employee	All Employees	2
Human Resources	160	35.20	Employee	All Employees	2
Payroll	195	42.90	Employee	All Employees	2
Self-Service Human Resources	75	16.50	Employee	All Employees	2
Time and Labor	95	20.90	Employee	All Employees	2
Tools & Technology					
Adapter for MQ Series	140	30.80	Application User	5	
Adapter for MSMQ	140	30.80	Application User	5	
Technology Foundation	450	99.00	Application User	5	2
Technology Foundation Upgrade	275	60.50	Application User	5	2
Oracle Technology Foundation for JD Edwards EnterpriseOne	450	99.00	Application User	5	2, 3
Oracle Technology Foundation for JD Edwards EnterpriseOne Upgrade	275	60.50	Application User	5	2, 3
Other					
Oracle Tutor	495	108.90	Application User	5	
UPK					
User Productivity Kit	15,000	3,300.00	UPK Developer	1	22, 23, 24
User Productivity Kit	50	11.00	UPK User	5	22, 23, 24
User Productivity Kit	25	5.50	UPK Employee	50	22, 23, 24
User Productivity Kit Content Materials for Financial Management					
JD Edwards EnterpriseOne UPK Accounts Payable (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
JD Edwards EnterpriseOne UPK Accounts Receivable (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
JD Edwards EnterpriseOne UPK General Ledger (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Supply Chain Management					
JD Edwards EnterpriseOne UPK Inventory Management (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
JD Edwards EnterpriseOne UPK Manufacturing - PDM (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
User Productivity Kit Content Materials for Supplier Relationship Management					
JD Edwards EnterpriseOne UPK Procurement and Subcontract Management (up to 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	30,000	6,600.00	UPK Module	not applicable	
Other User Productivity Kit Content Materials					
JD Edwards EnterpriseOne UPK Fundamentals (up to 4K employees and/or \$1 billion in revenue)	7,500	1,650.00	UPK Module	not applicable	
(over 4K employees and/or \$1 billion in revenue)	15,000	3,300.00	UPK Module	not applicable	

J.D. Edwards Component Price List

	Component License Price	Software Update License & Support	License Metric	Minimum	Footnotes
World Products					
Distribution Management	3,995	878.90	Application User	5	
Quality Management	275	60.50	Application User	5	6
Manufacturing Management	3,995	878.90	Application User	5	
Project Management	3,995	878.90	Application User	5	
Financial Management	3,995	878.90	Application User	5	
Multi-Site Consolidations	450	99.00	Application User	5	6
Foundation	750	165.00	Application User	5	
Human Resources Management	110	24.20	Employee	All Employees	2
Payroll	195	42.90	Employee	All Employees	2
3rd Party Products - Not available for distribution by Oracle partner					
Seagull - Not available for distribution by Oracle partner					
JWalk Development Kit	16,000	3,520.00	See Supplement	not applicable	
Business Objects - Not available for distribution by Oracle partner					
Crystal Reports for JD Edwards EnterpriseOne Additional Named Users	385	84.70	See Supplement	not applicable	
Crystal Enterprise for JD Edwards EnterpriseOne Additional Concurrent Access License (bundles of 5)	25,000	5,500.00	See Supplement	not applicable	
erpDirect Driver for Crystal Reports Additional Named User(s)	795	174.90	See Supplement	not applicable	
erpDirect Driver for Crystal Enterprise Additional Concurrent Access License(s)	2,500	550.00	See Supplement	not applicable	
Crystal Reports for JD Edwards World Additional Named Users	495	108.90	See Supplement	not applicable	
Crystal Enterprise for JD Edwards World Additional Concurrent Access Licenses (bundles of 5)	25,000	5,500.00	See Supplement	not applicable	

J.D. Edwards Footnotes

- ¹ This product is not available to be sold under Component Pricing.
- ² This product is not available to be sold under Custom Suite Pricing.
- ³ This product is not available to be sold under Enterprise Pricing.
- ⁵ There is no compensation for selling this product.
- ⁶ This product is available for World Releases A8.1 and A9.1 only
- ⁷ An option must be licensed at the same level (or greater than) as its parent. Example: number of Demantra Advanced Forecasting and Demand Modeling COGS = number of Demantra Demand Management COGS. If the parent has multiple metrics, the option must be licensed at the same level as its parent for each metric.
- ¹⁴ This product is on Controlled Availability and requires approval. Please refer to the Approval Matrix on <http://esource.oraclecorp.com> for more information.
- ²² When licensing User Productivity Kit, you must license at least one Developer and then either UPK Users or UPK Employees.
- ²³ Term licenses are not available for User Productivity Kits.
- ²⁴ This product is not available for SMB pricing due to royalty agreements.
- ⁴⁶ For JD Edwards Supplier Self Service, use by your external suppliers is included with your application user licenses.

DEFINITIONS

Application User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time.

Cost of Goods Sold is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Employee is defined as all of your full-time, part-time, temporary employees and all of your agents, contractors and consultants. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, all of the company's full-time, part-time, temporary employees and agents, contractors and consultants that are providing the outsourcing services for you must be counted for the purposes of determining the number of Employees.

Expense Report is defined as the total number of expense reports processed by Expense Management during a 12 month period. You may not exceed the licensed number of expense reports during a 12 month period.

UPK Developer is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK Module is defined as the functional software component described in the product documentation.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

GENERAL LICENSING RULES

TERM DESIGNATION

If your Program License does not specify a term, the Program license is perpetual and shall continue unless terminated as otherwise provided in the Agreement.

5 Year Term A Program license specifying a 5 Year Term shall commence on the Effective Date of the order and shall continue for a period of 5 years. At the end of the 5 Year Term the Program license shall terminate automatically.

4 Year Term A Program license specifying a 4 Year Term shall commence on the Effective Date of the order and shall continue for a period of 4 years. At the end of the 4 Year Term the Program license shall terminate automatically.

3 Year Term A Program license specifying a 3 Year Term shall commence on the Effective Date of the order and shall continue for a period of 3 years. At the end of the 3 Year Term the Program license shall terminate automatically.

2 Year Term A Program license specifying a 2 Year Term shall commence on the Effective Date of the order and shall continue for a period of 2 years. At the end of the 2 Year Term the Program license shall terminate automatically.

1 Year Term A Program license specifying a 1 Year Term shall commence on the Effective Date of the order and shall continue for a period of 1 year. At the end of the 1 Year Term the Program license shall terminate automatically.
Term licensing available for all JD Edwards Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from

1 to 5 years: 1 year - 20% of list; 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetalink. Features of Metalink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the appropriate renewal adjustment. Oracle uses two different renewal adjustments: the Inflationary Adjustment Rate (IAR) and the Local Renewal Adjustment (LRA). Support for all licenses is adjusted by the greater of the LRA or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

Oracle Database Server Support Package (2,000 USA (Dollar) for 10 incidents on one server):

Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters

Oracle Application Server Support Package (1,000 USA (Dollar) for 10 incidents on one server):

Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to Oracle *Metalink*, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support. Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to Metalink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.

**Oracle Financial Services Global Price List
Component Price List
May 13, 2009**

**Oracle Financial Services Global Price List
(Software Developed and Distributed by Oracle Corporation)**

	License	Software Update License & Support	Metric	Minimum	Notes
Oracle Revenue Management and Billing for Financial Services					
Revenue Management and Billing for Insurance	2,500	550.00	\$M in Written Premium	500	
	7.35	1.62	Covered Life	200,000	12
Revenue Management and Billing for Banking	2,500	550.00	\$M in Revenue	500	
Third Party software for Oracle Revenue Management and Billing for Financial Services					
Micro Focus Net Express for Revenue Management and Billing for Financial Services	6,000	1,320.00	Named User Plus	1	9
Micro Focus Server Express for Revenue Management and Billing for Financial Services	6,000	1,320.00	Named User Plus	1	9

Term licensing available for all Oracle Financial Services Products. The list price for a term license is based on a specific percentage of the perpetual license price. Annual terms licenses are available from 2 to 5 years: 2 year - 35% of list, 3 year - 50% of list, 4 year 60% of list and 5 year 70% of list. Support for all term licenses is 22% of net perpetual fee.

Footnotes

1. The metric Covered Life shall be used only when selling this product to Healthcare Payers. All other Insurance Customers such as health, life, property and casualty shall use \$M in Net Written Premium.
2. Third Party Products may not be discounted or offered in a price hold.

Product Description	License Price	Software Update License & Support	Licensing Metric	Minimum	Notes
E-Business Suite Professional User	4,000	880.00	Professional User	10%	1,2
Section II Prices in USA (Dollar)					

1. The minimum is based on Professional User licenses, as well as the total list license fee, whichever is greater.
Professional User licenses for at least 20% of your employee population.
- The official source for the total company employee population is the company's annual report for publicly held companies. For private firms, this information must be verified in writing by a person who is authorized to make such a representation on the firm's behalf.
- The customer is required to maintain Professional User licenses for at least 10% of the employee population and a combination of
- A company may not license the E-Business Suite at the division level, unless it has wholly owned subsidiaries. Lines of Business, Departments, and Organizations within a company are not eligible for the E-Business Suite pricing regardless of whether they options to the application programs listed above.
If the revenue per order line (= company's annual revenue divided by the number of annual order lines) is between
Oracle E-Business Suite
An option must be licensed at the same level as its parent. Example: number of Flow Manufacturing users = number of Discrete Manufacturing users.
Primary Usage: is defined as each Application User of the following applications: Financials, Discrete Manufacturing, Process Manufacturing, Project Costing and Purchasing. Each such User is counted only once based on primary usage. You must specify how many Application Users you are licensing for each application. Primary Usage of one of the applications listed above meet the minimum licensing requirements
- If a company's employee population grows by 10% or more and the company is no longer meeting the minimum license requirements, the company will need to purchase incremental user licenses to satisfy the 10%/10% requirement
- The minimum list license fee is 250,000 USA (Dollar). It includes Professional User and Add-Ons licenses.
Product Support and Software Updates do not count towards the 250,000 USA (Dollar) minimum.

2. Customers who licensed Oracle applications under the 'E-Business Suite' bundle can continue to purchase licenses per pages 5 and 6 of the March 7, 2003 price list. This rule also applies to customers who do not have a price hold. Please note that as of January 9, 2009, the product CADView-3D is no longer included in any additional 'E-Business Suite' licenses sold.

Submission #5

Training (Oracle University Global Price List)

(to be attached by Contractor)



Oracle University Global Price List (Prices in USD)
June 18, 2009

Price	Public Pricing	Private Pricing	Metric	License	Term
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Inclass Offerings

Standard Instructor Led Training (ILT)	600	5,000 ¹	Per Delivery Day		
Premium Instructor Led Training (ILT) ¹⁰	750	6,250 ¹	Per Delivery Day		
Premium Plus Instructor Led Training (ILT) ¹¹	1,000	8,000 ¹	Per Delivery Day		
Standard Accelerated Training ¹⁵	600	5,000 ²	Per Content Day		
Premium Accelerated Training ¹⁵	750	6,250 ²	Per Content Day		
Premium Plus Accelerated Training ¹⁵	1,000	8,000 ²	Per Content Day		

Seminars

Standard Seminar	600	5,000 ¹	Per Delivery Day		
Premium Seminar ¹⁰	750	5,000 ¹	Per Delivery Day		
Premium Plus Seminar ¹¹	1,000	8,000 ¹	Per Delivery Day		

Online Offerings

Standard Live Virtual Class (LVC)	600	5,000 ²	Per Content Day		
Premium Live Virtual Class (LVC) ¹⁰	750	6,250 ²	Per Content Day		
Premium Plus Live Virtual Class (LVC) ¹¹	1,000	8,000 ²	Per Content Day		

Revision Date June 18, 2009

	Price	Public Pricing	Private Pricing	Metric	License	Term
Subscriptions						
Oracle University Premium Online Library Membership	500			Per Membership	Single Named User	180 Days
Standard Recorded WebClass (RWC)		600		Per Content Day	Single Named User	12 Months
Premium Recorded WebClass (RWC)		750		Per Content Day	Single Named User	12 Months
Premium Plus Recorded WebClass (RWC)		1,000		Per Content Day	Single Named User	12 Months
Online Course	600			Per Title	Single Named User	12 Months
Recorded WebSeminar	300			Per Title	Single Named User	12 Months
Oracle University Knowledge Center Passport ³	1000			Per Named User		12 Months
Oracle University Knowledge Center Passport - 2 Year ³	2000			Per Named User		24 Months
Oracle University Knowledge Center Mini Passport ¹³	1000			Per Named User		12 Months
Self Study						
Recorded WebClass CD ^{4,5}	15,000			Per CD	Named User	Perpetual
Technology Self-Study CD Courses ⁶	150			Per Content Day	Single Named User	Perpetual
Applications Self-Study CD Courses ⁶	300			Per Content Day	Single Named User	Perpetual
CRM CD ⁷		600		Per Delivery Day	Single Named User	Perpetual
SSCD Enterprise Library	Click Here 14			Per Title	Single Named User	Perpetual
Certification						
Online Certification (non proctored)	95			Per Exam ¹²		
Oracle Core Certification (proctored)	125			Per Exam ¹²		
Oracle Applications Certification (proctored)	195			Per Exam ¹²		

Oracle Masters Practicum

Price

Public
Pricing
1,000

Private
Pricing

Metric
Per Day

License

Term

User Adoption Services

[Click Here](#)⁸

Per Hour

Standard Fee Parts

[Click Here](#)⁹

¹ Price is for up to 16 students. There is an additional fee for any student over 16.

² Price is for up to 16 students. There is an additional fee for any student over 16.

³ Minimum number of users is 25.

⁴ [For a list of the RWC CD offerings, click here.](#)

⁵ Maximum number of users is 15.

⁶ [For a list of Self-Study Course offerings and prices, click here](#)

⁷ [For a list of CRM CD offerings and prices, click here](#)

⁸ [User Adoption Services parts use Oracle License exchange rates and Consulting IBR rates.](#)

⁹ Additional parts to the above price list.

¹⁰ [For a list of Premium priced courses, click here](#)

¹¹ [For a list of Premium Plus priced courses, click here](#)

¹² When the customer buys an exam they can choose to reserve a seat in an Oracle Testing Center (OTC) or receive an e-Voucher which is good for 12 months and allows them to take the exam either at an Oracle Testing Center site or at a Prometric site.

¹³ Minimum number of users is 10.

¹⁴ Additional parts to the above price list.

¹⁵ Accelerated ILTs are 2 or more ILTs taught as 1 class.

Please click here for Local Currency Price List

Revision Date June 18, 2009

PT64000 2010 Oracle University Adds

	Price	Public Pricing	Private Pricing	Metric	License	Term
Inclass Offerings						
Entry Instructor Led Training (ILT)		450	3600 ¹	Per Delivery Day		
Entry Accelerated Training ¹⁵		450	3600 ²	Per Content Day		
Seminars						
Entry Seminar		450	3600 ¹	Per Delivery Day		
Online Offerings						
Entry Live Virtual Class (LVC)		450	3600 ¹	Per Content Day		
Unlimited Live Virtual Class (ULVC) ¹⁸ - 10-user minimum	7,500			Per Named User		12 Months
Sun Migrated Online Course	60			Per Hour	Single Named User	12 Months
Certification						
ePractice exam	65			Per Exam	Single Named User	180 Days

Revision Date September 1, 2010

Oracle University List of Offerings

Offering	Metric	License	Term
Inclass Offerings			
Public Entry Instructor Led Training	Per Content Day Per Student		
Public Standard Instructor Led Training	Per Content Day Per Student		
Public Premium Instructor Led Training	Per Content Day Per Student		
Public Premium Plus Instructor Led Training	Per Content Day Per Student		
Public Entry Accelerated Training	Per Content Day Per Student		
Private Event Standard Instructor Led Training	Per Content Day/Maximum 16 Students		
Private Event Premium Instructor Led Training	Per Content Day/Maximum 16 Students		
Private Event Premium Plus Instructor Led Training	Per Content Day/Maximum 16 Students		
Seminars			
Public Entry Seminar	Per Content Day Per Student		
Public Standard Seminar	Per Content Day Per Student		
Public Premium Seminar	Per Content Day Per Student		
Public Premium Plus Seminar	Per Content Day Per Student		
Private Event Standard Seminar	Per Content Day/Maximum 16 Students		
Private Event Premium Seminar	Per Content Day/Maximum 16 Students		
Private Event Premium Plus Seminar	Per Content Day/Maximum 16 Students		
Online Offerings			
Public Entry Live Virtual Class (LVC)	Per Content Day Per Student		
Public Standard Live Virtual Class (LVC)	Per Content Day Per Student		
Public Premium Live Virtual Class (LVC)	Per Content Day Per Student		
Public Premium Plus Live Virtual Class (LVC)	Per Content Day Per Student		
Private Event Standard Live Virtual Class (LVC)	Per Content Day/Maximum 16 Students		
Private Event Premium Live Virtual Class (LVC)	Per Content Day/Maximum 16 Students		
Private Event Premium Plus Live Virtual Class (LVC)	Per Content Day/Maximum 16 Students		
Unlimited Live Virtual Class (ULVC) – 10-user minimum	Single Named User 12 month access	Named User	12 Month
Subscriptions			
Entry Recorded WebClass (RWC)			
Standard Recorded WebClass (RWC)	Single Named User 12 month access	Named User	12 Month
Premium Recorded WebClass (RWC)	Single Named User 12 month access	Named User	12 Month
Premium Plus Recorded WebClass (RWC)	Single Named User 12 month access	Named User	12 Month
Online Course	Single Named User 12 month access	Named User	12 Month
Recorded WebSeminar	Single Named User 12 month access	Named User	12 Month
Sun Migrated Online Course	Single Named User 12 month access	Named User	12 Month
Oracle University Knowledge Center Passport	Per Single Named User 12 month access	Named User-25 minimum	12 Month
Oracle University Knowledge Center Passport	Per Single Named User 24 month access	Named User-25 minimum	24 Month
Oracle University Knowledge Center Mini-Passport	Per Single Named User 12 month access	Named User-10 minimum	12 Month
Self Study			
Recorded WebClass CD	Per CD	Named User	Perpetual
Technology Self-Study CD Course	Per Title	Named User	Perpetual
Applications Self-Study CD Course	Per Title	Named User	Perpetual
User Adoption Services			
Senior Instructor	Per Day		
Principal Instructor	Per Day		
Senior Principal Instructor	Per Day		
Product Training Manager	Per Day		
Fee Parts			
Global Oracle University Instructor Travel Per Diem	Per Day		
Oracle University Instructor Travel	Per Travel		
Oracle University prep day	Per Day		
Oracle University Classroom Facility	Per Day		
Portable Training Environment Rental (12 Laptops)	Per Day		
Portable Training Environment Shipping	Per Shipment		

DEFINITION SECTION

1. "Private Event" shall mean training courses provided by Oracle University which are requested by a NY government entity and which are held at a NY government entity training site or at an Oracle authorized Education Center. Private events will accommodate up to 16 students at a flat rate. Additional students may be added to the class at an additional per student per day charge.
2. "Public Event" shall mean training courses offered by Oracle University at Oracle University authorized Education Center locations.
3. "Training Day" shall mean any day or portion of a day in which an instructor is present for a private or public event for the purposes of training.
4. Standard Training is a classification of training that applies to certain database and programming classes.
5. Premium Training is a classification of training that applies to Application training and advanced technical topics.
6. Premium Plus Training is a classification of training that applies to CRM training, Business Intelligence training, and vertical specific training as well as select advanced topics.
7. Classes may be reviewed and reclassified throughout the term of this agreement without notice.
8. Cancellation Policy
 - If a NY State or Local government customer cancels an enrollment in a Public Event course at least seven (7) calendar days prior to the course start date, no cancellation charge will be assessed. Cancellations one (1) to six (6) calendar days prior to the Public Event course start date will be charged 50% of assessed course fee. Students who do not cancel, do not show up for the Public Event course will pay the full course fee.
 - If a NY State or Local government customer cancels a Private Event course at least 14 calendar days prior to the course start date, no cancellation charge will be assessed. Cancellations 1-13 calendar days prior to the Private Event course start date will be charged 50% of assessed course fee. If an event is canceled on the scheduled start date, or students do not show up for the event, then 100% of the course fee will be assessed.

Discount Schedule

15% off the Oracle University Price List